

678884-2026 - Concurso

Noruega – Pacotes de software e sistemas de informação – Solution for Production planning and operational control (“OneTrack Solution”)

OJ S 191/2026 02/10/2026

Anúncio de concurso ou de concessão – regime normal

Fornecimentos

1. Adquirente

1.1. Adquirente

Nome oficial: VYGRUPPEN AS

Correio eletrónico: innkjop@vy.no

Forma jurídica do adquirente: Empresa pública, controlada por uma autoridade da administração central

Atividade da entidade adjudicante: Serviços ferroviários

2. Procedimento

2.1. Procedimento

Título: Solution for Production planning and operational control (“OneTrack Solution”)

Descrição: The objective of the procurement is to establish a contract for a cloud based core system (the “OneTrack system”) that shall support Vy's most business critical function areas in production planning and operative management of passenger train traffic in Norway and Sweden. The procurement shall contribute to replacing the current fragmented system landscape with a common, integrated system that supports end-to-end processes, improved information flow and more uniform work processes across Norway and Sweden. The scope includes: * The cloud service (the OneTrack system) with the accompanying infrastructure and computer resources. * Establishment of the system, including facilitation and implementation of the system. * Management of the system, including monitoring, support, training and compliance with the agreed service level. * A voluntary option connected to the functionality for planning buses for trains. * Any additional services offered through the Tenderer's Service Catalogue. See the tender documentation for more information.

Identificador do procedimento: 69a2f17d-3bb0-4f04-a81e-4c403583049e

Identificador interno: 9083

Tipo de procedimento: Por negociação com publicação prévia de um convite à apresentação de propostas/concurso com negociação

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 72212140 Serviços de desenvolvimento de software para controlo do tráfego ferroviário, 72212100 Serviços de desenvolvimento de software para sectores específicos, 72200000 Serviços de consultoria e de programação de software, 48100000 Pacote de software para sectores específicos, 72000000 Serviços de TI:

consultoria, desenvolvimento de software, Internet e apoio, 72220000 Serviços de consultoria técnica e em matéria de sistemas

2.1.2. Local de execução

2.1.4. Informações gerais

Base jurídica:

Diretiva 2014/25/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio

Situação análoga, como falência ao abrigo da legislação nacional: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitos de interesses decorrentes da participação no procedimento de contratação: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rescisão antecipada, indemnizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Atividades suspensas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infração relativa à conduta profissional no domínio dos contratos públicos no setor da defesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Incerteza na exclusão de riscos para a segurança do país: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lote

5.1. Lote: LOT-0001

Título: Solution for Production planning and operational control ("OneTrack Solution")

Descrição: The objective of the procurement is to establish a contract for a cloud based core system (the "OneTrack system") that shall support Vy's most business critical function areas in production planning and operative management of passenger train traffic in Norway and Sweden. The procurement shall contribute to replacing the current fragmented system landscape with a common, integrated system that supports end-to-end processes, improved information flow and more uniform work processes across Norway and Sweden. The scope includes: * The cloud service (the OneTrack system) with the accompanying infrastructure and computer resources. * Establishment of the system, including facilitation and implementation of the system. * Management of the system, including monitoring, support, training and compliance with the agreed service level. * A voluntary option connected to the functionality for planning buses for trains. * Any additional services offered through the Tenderer's Service Catalogue. See the tender documentation for more information.

Identificador interno: 11867

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 72212140 Serviços de desenvolvimento de software para controlo do tráfego ferroviário, 72212100 Serviços de desenvolvimento de software para sectores específicos, 72200000 Serviços de consultoria e de programação de software, 48100000 Pacote de software para sectores específicos, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio, 72220000 Serviços de consultoria técnica e em matéria de sistemas

Opções:

Descrição das opções: The Rail Replacement bus planning is a voluntary option in this procurement. See Appendix 1 - Attachment 4 for a description of the scope and needs. Suppliers is not obligated to offer this functionality. If a supplier chooses not to offer the option or does not fulfil the requirements for the option, it will not affect the evaluation or validity of the OneTrack-Solution tender. The contracting authority is under no obligation to exercise the option and does not commit to ordering or purchasing any specific volume under the option

5.1.2. Local de execução

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

5.1.3. Duração estimada

Data de início: 02/11/2027

Outra duração: Ilimitado

5.1.4. Renovação

Renovações máximas: 0

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers shall have fulfilled their obligations relating to the payment of taxes, duties and payroll tax. See the tender documentation point 12.1.

Documentation requirements: * Tax certificate (Norwegian tenderers) - not older than 6 months. * Equivalent documentation for foreign tenderers

Critério: Inscrição em um registro comercial

Descrição do critério de seleção: Tenderers shall be registered in a company register, professional register or trade register in the country where the tenderer is established. See the tender documentation point 12.2. Documentation requirements: * Company Registration Certificate (Norwegian tenderers) * Equivalent certificate of registration for foreign tenderers

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers shall have sufficient economic and financial capacity to fulfil the contractual obligations. See the tender documentation point 12.3.

Documentation requirements: * Accounts for the last three fiscal years * Credit rating * A description of the group and ownership structure. * Any parent company guarantee if relevant.

Critério: Referências sobre entregas especificadas

Descrição do critério de seleção: Tenderers shall have relevant experience with the delivery of a system solution that covers the six core functions across the three time dimensions requested in the OneTrack system. See the tender documentation's point 12.4 Documentation requirements: Three reference projects from the last ten years that document: * Production planning (long-term and short-term planning) * Transition from short-term planning to operative operations * Handling planned and operative deviations (disruption management).

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers shall document sufficient capacity and flexibility to fulfil the contract. See the tender documentation point 12.5. Documentation requirements: * Organisation structure * Overview of roles, competence areas and resources * A description of how extra capacity can be provided if needed.

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have an established and documented information security management system (ISMS). See the tender documentation point 12.6.

Documentation requirements: * ISO 27001, SOC 2, ISAE 3000 or equivalent documentation. * Description of the ISMS, including: * risk management * cyber security * Event Handler * training * Continuity and stand-by work * handling vulnerability etc.

Critério: Certificados por entidades independentes sobre padrões de garantia de qualidade

Descrição do critério de seleção: Tenderers shall have an established and documented quality management system that forms the basis for the delivery. See the tender documentation point 12.7. Documentation requirements: * Documented processes and procedures for quality assurance * Alternatively ISO 9001 or equivalent certification

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: The following signed documents shall be enclosed as part of the qualification process. Documentation requirements: Annex A - Application Letter for participation Annex B - Commitment Statement (if applicable) Annex 13 - Self-declaration on Russian involvement

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Descrição: Price

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 30

Critério:

Tipo: Qualidade

Descrição: Quality of Solution

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 50

Critério:

Tipo: Qualidade

Descrição: Establishment and Management

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 20

Critério:

Tipo: Qualidade

Descrição: Vy assesses that the procurement has, in its nature, an insignificant climate footprint and environmental impact, cf. The Utilities Regulations § 7-9 (3). See Tender specification document chapter 21.5 for further justification.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 0

5.1.11. Documentos do concurso

O acesso a determinados documentos do concurso é restrito

As informações sobre documentos restritos estão disponíveis em: <https://app.artifik.no/procurements/9083>

Canal de comunicação ad hoc:

Nome: e-Tendering

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://app.artifik.no/procurements/9083>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: inglês, norueguês

Catálogo eletrónico: Não autorizado

Prazo para a receção dos pedidos de participação: 02/11/2026 11:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: N/A

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrônico: sim

Condições financeiras: N/A

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Oslo District Court

Organização que fornece informações adicionais sobre o processo de adjudicação:
VYGRUPPEN AS

Organização que fornece mais informações sobre os procedimentos de recurso:
VYGRUPPEN AS

Organização que recebe pedidos de participação: Artifikk AS

8. Organizações

8.1. ORG-0001

Nome oficial: VYGRUPPEN AS

Número de registo: 984661177

Endereço postal: Schweigaards gate 23

Cidade: OSLO

Código postal: 0191

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Ponto de contacto: Gry Lund Andersen

Correio eletrónico: innkjop@vy.no

Telefone: +47 98493273

Endereço Internet: <https://www.vy.no/>

Perfil do adquirente: <https://www.vy.no/>

Funções desta organização:

Adquirente

Organização que fornece informações adicionais sobre o processo de adjudicação

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0002

Nome oficial: Oslo District Court

Número de registo: 926725939

Endereço postal: Postboks 2106 Vika

Cidade: Oslo

Código postal: 0125

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Correio eletrónico: oslo.tingrett@domstol.no

Telefone: +47 22035200

Endereço Internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Funções desta organização:

Instância de recurso

8.1. ORG-0003

Nome oficial: Artifik AS

Número de registo: 925364967

Endereço postal: Stortingsgata 12

Cidade: Oslo

Código postal: 0161

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Correio eletrónico: support@artifik.no

Endereço Internet: <https://artifik.no>

Funções desta organização:

Prestador de serviços no domínio da contratação pública

Organização que recebe pedidos de participação

Informações sobre o anúncio

Identificador/versão do anúncio: 6a24c2b0-38ca-44d5-90cc-510ea11ea837 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 17

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