

185265-2026 - Procedură concurențială

Norvegia – Servicii de sănătate și servicii de asistență socială – Concession for user controlled personal assistance (BPA) 2026

OJ S 53/2026 17/03/2026

Anunț de participare sau de concesionare - regim standard

Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Fredrikstad kommune

E-mail: kingje@fredrikstad.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

1.1. Cumpărător

Denumire oficială: Hvaler kommune

E-mail: kingje@fredrikstad.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

1.1. Cumpărător

Denumire oficială: Råde kommune

E-mail: kingje@fredrikstad.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: Concession for user controlled personal assistance (BPA) 2026

Descriere: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Identificatorul procedurii: c5d4a5fb-44e2-403a-bd70-d5dd2118883a

Identificator intern: 2026/5162

Principalele caracteristici ale procedurii: The contracting authority has organised user-controlled personal assistance (BPA) service as a scheme with free user choice. The scheme is organised by entering into service concession contracts. All risk lies with the tenderer, as the tenderer will depend on the user choice for getting an assignment. Each work manager will, after the service has been granted, choose the tenderer. As long as the contracting authority receives a sufficient number of suitable tenders, a service concession contract shall be signed with up to 5 tenderers for the delivery of BPA. The service concession contract will be valid for 4 years, with an option for the contracting authority to extend the contract for 1+1 year (total 6 years). The contract will be based on NS 8435:2025 General contract terms for user controlled personal assistance (BPA) with the accompanying form A and B. Amendments and additions are stated in form A. Amendments and addition to form B is stated in form B. NS 8435:2025 must be purchased from standard Norway (www.standard.no). A service concession contract shall be signed with each individual municipality in separate contract documents. The price for the service is fixed by the contracting authority and stated in form A. The price will be the

same for all contracts for user-controlled personal assistance that will be entered into in the service concession scheme. The price shall include all of the tenderer's costs in accordance with NS 8435:2025 point 9.1. Reservations can be made on the price or price model. In 2025 the municipalities purchased BPA services for: Fredrikstad: approx. NOK 102 millionWhales: municipality approx. NOK 3.6 million: municipality approx. NOK 4.7 millionMaximal contract value over 6 years per municipality: Fredrikstad NOK 765 million: 51 millionRåde: 51 million The volume is only an estimate and is not binding for the contracting authority. This is only an estimate that is meant to give tenderers a guideline to the extent of the contract and the scope may deviate from this during the contract period. The volume will depend on, among other things, the number of activities, budgetary situation and other framework factors in the contract period. Fredrikstad municipality currently has 56 individual schemes at external BPA suppliers. This amounts to a total of approx. 3,836 decision hours per week. Hvaler municipality currently has 4 schemes for external BPA suppliers. Råde municipality currently has 5 schemes for external BPA suppliers. The contracting authority currently also operates the BPA schemes itself. The user will be able to choose between external suppliers and the municipal BPA scheme. The users will make selections of tenderers in accordance with new service concession contracts. See the requirement specifications, annex 1 for further information on the procurement's value and content.

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 85000000 Servicii de sănătate și servicii de asistență socială

Clasificare suplimentară (cpv): 85300000 Servicii de asistență socială și servicii conexe, 85310000 Servicii de asistență socială, 85311200 Servicii sociale pentru persoanele cu handicap, 85320000 Servicii sociale, 85323000 Servicii de sănătate comunitară

2.1.2. Locul de executare

Subdiviziunea țării (NUTS): Østfold (NO083)

Țara: Norvegia

2.1.4. Informații generale

Temei juridic:

Directiva 2014/23/UE

Konsesjonskontraktforskriften - Concession contract regulations (the concession contract regulations)

2.1.6. Motive de excludere

Sursele motivelor de excludere: Documentul european de achiziție unic (DEAU), Anunț, Document de achiziție

Corupție: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Frauda: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make

decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Combaterea spălării banilor sau a finanțării terorismului: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participarea la o organizație criminală: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infracțiuni teroriste sau infracțiuni legate de activități teroriste: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Munca copiilor și alte forme de trafic de persoane: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Încălcarea obligațiilor în domeniile legislației de mediu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației muncii: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acorduri cu alți operatori economici care vizează denaturarea concurenței: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition? Abaterea profesională gravă: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Interpretare eronată, nedivulgare de informații, incapacitate de a furniza documentele necesare sau obținere de informații confidențiale referitoare la această procedură: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict de interese care decurge din participarea la procedura de achiziții publice: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Implicare directă sau indirectă în pregătirea acestei proceduri de achiziții publice: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Încetare anticipată, daune-interese sau alte sancțiuni comparabile: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Încălcarea obligațiilor stabilite în temeiul unor motive de excludere pur naționale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Încălcarea obligației de plată a contribuțiilor la asigurările sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Încălcarea obligației de plată a impozitelor: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Activitățile economice sunt suspendate: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faliment: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not

necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvență: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Active administrate de lichidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situații similare, în temeiul legislației naționale, cum ar fi falimentul: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Titlu: Concession for user controlled personal assistance (BPA) 2026

Descriere: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Identificator intern: 2026/5162

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 85000000 Servicii de sănătate și servicii de asistență socială

Clasificare suplimentară (cpv): 85300000 Servicii de asistență socială și servicii conexe, 85310000 Servicii de asistență socială, 85311200 Servicii sociale pentru persoanele cu handicap, 85320000 Servicii sociale, 85323000 Servicii de sănătate comunitară

5.1.2. Locul de executare

Subdiviziunea țării (NUTS): Østfold (NO083)

Țara: Norvegia

5.1.3. Durata estimată

Durată: 72 Luni

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Documentul european de achiziție unic (DEAU), Anunț, Document de achiziție

Criteriu: Înregistrare într-un registru comercial

Descrierea criteriului de selecție: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of

directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criteriu: Alte cerințe economice sau financiare

Descrierea criteriului de selecție: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement. The contracting authority will evaluate the tenderer's fulfilment of the requirement in the following manner: - A credit rating based on the most recent financial figures. The rating shall be carried out by a credit rating company with licence to conduct this service. - The credit rating shall have a minimum rating of creditworthy. - Newly established companies, or companies that are rated lower than credit worthy, can instead submit a parent company guarantee or a bank guarantee that can document sufficient economic and financial capacity to fulfil the contract obligations. - If a parent company guarantee is submitted, the parent company will be rated in an equivalent way so the requirement for creditworthiness thus applies to the parent company. See the annex parent company guarantee. If a tenderer has a justifiable reason for not submitting the documentation required by the contracting authority, he can document his economic and financial capacity by presenting any other document that the Contracting Authority deems appropriate.

Criteriu: Referințe despre servicii specificate

Descrierea criteriului de selecție: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Tenderers shall have experience from comparable contracts. Documented by a description of the tenderer's up to 3 most relevant assignments in the course of the last 3 years. The description must include a statement of the contract's value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document relevance through the description. Tenderers can document their experience by referring to competence of the personnel he has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider.

5.1.11. Documentele achiziției

Limbile în care documentele achiziției sunt disponibile oficial: norvegiană

Termenul-limită pentru solicitarea de informații suplimentare: 09/04/2026 10:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Unde se găsesc documentele achiziției: <https://permalink.mercell.com/276055653.aspx>

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://permalink.mercell.com/276055653.aspx>

Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană

Este nevoie de semnătura sau sigiliul electronic(ă) avansat(ă) sau calificat(ă) [conform definiției din Regulamentul (UE) nr. 910/2014]

Variante: Nu este permisă

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

5.1.16. Informații suplimentare, mediere și căi de atac

Organizația responsabilă cu căile de atac: Søndre Østfold Tingrett

Informații privind termenele-limită pentru reexaminare: In accordance with the concession contract regulations.

Organizația care furnizează informații suplimentare cu privire la procedura de achiziții: Fredrikstad kommune

8. Organizații

8.1. ORG-0001

Denumire oficială: Fredrikstad kommune

Număr de înregistrare: 940039541

Adresă poștală: Rådhuset, Nygaardsgaten 14-16

Localitate: FREDRIKSTAD

Cod poștal: 1606

Subdiviziunea țării (NUTS): Østfold (NO083)

Țara: Norvegia

Punct de contact: Kine Gjerlaugsen

E-mail: kingje@fredrikstad.kommune.no

Telefon: +47 69306000

Adresa de internet: <http://www.fredrikstad.kommune.no/>

Rolurile acestei organizații:

Cumpărător

Lider de grup

Organizația care furnizează informații suplimentare cu privire la procedura de achiziții

8.1. ORG-0002

Denumire oficială: Hvaler kommune

Număr de înregistrare: 964947082

Localitate: Hvaler

Cod poștal: 1680

Subdiviziunea țării (NUTS): Østfold (NO083)

Țara: Norvegia

Punct de contact: Hvaler kommune

E-mail: kingje@fredrikstad.kommune.no

Telefon: 69306000

Rolurile acestei organizații:

Cumpărător

8.1. ORG-0003

Denumire oficială: Råde kommune

Număr de înregistrare: 940 802 652

Localitate: Råde

Cod poștal: 1640

Subdiviziunea țării (NUTS): Østfold (NO083)

Țara: Norvegia

Punct de contact: Råde kommune

E-mail: kingje@fredrikstad.kommune.no

Telefon: 69306000

Rolurile acestei organizații:

Cumpărător

8.1. ORG-0004

Denumire oficială: Søndre Østfold Tingrett

Număr de înregistrare: 926 722 808

Localitate: FREDRIKSTAD

Cod poștal: 1601

Subdiviziunea țării (NUTS): Østfold (NO083)

Țara: Norvegia

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

Informații privind anunțul

Identificatorul versiunea anunțului: cf0ee653-c284-48fe-9886-aa3869ffb970 - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesiune - regim standard

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