

304653-2026 - Procedură concurențială

Norvegia – Servicii de software – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

Anunț de participare sau de concesiune - regim standard

Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Ringsaker kommune

E-mail: anho@ringsaker.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Descriere: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Identificatorul procedurii: 402d6324-f251-4132-8d40-ed8ed4ea9510

Identificator intern: 2026/7944

Tip de procedură: Deschisă

Procedura este accelerată: nu

Principalele caracteristici ale procedurii: Contract form NS 8407 for installations at nursing homes and housing community SSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of products Absoluted value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72260000 Servicii de software

Clasificare suplimentară (cpv): 33195000 Sistem de monitorizare a pacienților, 33196000

Mijloace auxiliare medicale, 33196100 Dispozitive pentru persoanele în vârstă, 33196200

Dispozitive pentru persoanele cu deficiențe, 35125100 Senzori, 45314000 Instalare de echipament de telecomunicații, 48814000 Sistem de informare în domeniul medical, 80511000 Servicii de formare a angajaților, 85312000 Servicii de asistență socială fără cazare

2.1.2. Locul de executare

Subdiviziunea țării (NUTS): Innlandet (NO020)
Țara: Norvegia

2.1.3. Valoare

Valoarea estimată fără TVA: 30 000 000,00 NOK

2.1.4. Informații generale

Temei juridic:

Directiva 2014/24/UE
Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Motive de excludere

Sursele motivelor de excludere: Documentul european de achiziție unic (DEAU)

5. Lot

5.1. Lot: LOT-0000

Titlu: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

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5.1.1. Scop

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Servicii de formare a angajaților, 85312000 Servicii de asistență socială fără cazare

5.1.2. Locul de executare

Subdiviziunea țării (NUTS): Innlandet (NO020)
Țara: Norvegia

5.1.3. Durata estimată

Durată: 36 Luni

5.1.5. Valoare

Valoarea estimată fără TVA: 30 000 000,00 NOK

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

Achiziția face obiectul Acordului privind achizițiile publice (AAP): nu

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Documentul european de achiziție unic (DEAU)

5.1.10. Criterii de atribuire

Criteriu:

Tip: Calitate

Denumire: Quality - Solution proposal for KMS Tømmerli 30.0%

Descriere: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Criteriu:

Tip: Preț

Denumire: Price

Descriere: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed

price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Criteriu:

Tip: Calitate

Denumire: Quality - Plan for the establishment/implementation of the Agreement 20 %

Descriere: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment /implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Criteriu:

Tip: Calitate

Denumire: Quality - offered system 20 %

Descriere: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Descrierea metodei care trebuie utilizată dacă ponderarea nu poate fi exprimată prin criterii: See below

5.1.11. Documentele achiziției

Limbile în care documentele achiziției sunt disponibile oficial: norvegiană

Termenul-limită pentru solicitarea de informații suplimentare: 27/05/2026 10:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Unde se găsesc documentele achiziției: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://permalink.mercell.com/281349455.aspx>

Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană

Catalog electronic: Nu este permisă

Este nevoie de semnătura sau sigiliul electronic(ă) avansat(ă) sau calificat(ă) [conform definiției din Regulamentul (UE) nr. 910/2014]

Variante: Nu este permisă

Termenul-limită pentru primirea ofertelor: 03/06/2026 10:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Durata în care oferta trebuie să rămână valabilă: 4 Luni

Informații privind deschiderea publică:

Data deschiderii: 03/06/2026 10:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

Facturare electronică: Obligatorie

Se va utiliza comanda electronică: da

Se va utiliza plata electronică: da

5.1.15. Aspecte tehnice

Acord-cadru:

Niciun acord-cadru

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizația responsabilă cu căile de atac: Hedmarken og Østerdal tingrett

Informații privind termenele-limită pentru reexaminare: In the award letter

Organizația care furnizează mai multe informații cu privire la căile de atac: Hedmarken og Østerdal tingrett

8. Organizații

8.1. ORG-0001

Denumire oficială: Ringsaker kommune

Număr de înregistrare: 864950582

Adresă poștală: Postboks 13

Localitate: BRUMUNDDAL

Cod poștal: 2381

Subdiviziunea țării (NUTS): Innlandet (NO020)

Țara: Norvegia

Punct de contact: Ann Marit Holumsnes

E-mail: anho@ringsaker.kommune.no

Telefon: +47 62335000

Adresa de internet: <http://www.ringsaker.kommune.no>

Rolurile acestei organizații:

Cumpărător

8.1. ORG-0002

Denumire oficială: Hedmarken og Østerdal tingrett

Număr de înregistrare: 935364892

Localitate: Hamar

Cod poștal: 2326

Subdiviziunea țării (NUTS): Innlandet (NO020)

Țara: Norvegia

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

Organizația care furnizează mai multe informații cu privire la căile de atac

Informații privind anunțul

Identificatorul versiunea anunțului: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

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Tip de anunț: Anunț de participare sau de concesiune - regim standard

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