

451044-2026 - Procedură concurențială

Norvegia – Servicii IT: consultanță, dezvoltare de software, internet și asistență – IK-EEA 046-2026 Case handling system for collection (debt collection).

OJ S 124/2026 01/07/2026

Anunț de participare sau de concesiune - regim standard

Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Bergen kommune - Innkjøp konsern

E-mail: benjamin.uppal@bergen.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: IK-EEA 046-2026 Case handling system for collection (debt collection).

Descriere: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Identificatorul procedurii: 597b0fd9-8360-477e-8633-9db7d04192a0

Identificator intern: 2026/174181

Tip de procedură: Deschisă

Procedura este accelerată: nu

Principalele caracteristici ale procedurii: The contract is for an ICT system for collection/debt collection and special debt management, provided as a service over the internet ("as a service" deliveries), and includes establishment, including training, configuration, conversion, adaptation and integrations, and operation/management as well as user support. The requirements and needs of the service are in the annexes.

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență

Clasificare suplimentară (cpv): 48000000 Pachete software și sisteme informatice, 48441000

Pachete software de analiză financiară, 48443000 Pachete software pentru contabilitate,

48800000 Sisteme de informare și servere, 48812000 Sisteme de informare în domeniul

financiar, 72268000 Servicii de furnizare de software, 72400000 Servicii de internet, 79940000

Servicii de agenții de recuperare

2.1.2. Locul de executare

Subdiviziunea țării (NUTS): Vestland (NO0A2)

Țara: Norvegia

2.1.4. Informații generale

Temei juridic:

Directiva 2014/24/UE

Anskaffelsesforskriften - The procurement is covered by the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA). This is an open tender contest, cf. the Public Procurement Regulations § 13-1. Parts I and III apply for this procurement.

2.1.6. Motive de excludere

Sursele motivelor de excludere: Anunț

Corupție: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Frauda: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Combaterea spălării banilor sau a finanțării terorismului: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participarea la o organizație criminală: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infracțiuni teroriste sau infracțiuni legate de activități teroriste: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Munca copiilor și alte forme de trafic de persoane: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Încălcarea obligațiilor în domeniile legislației de mediu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației muncii: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acorduri cu alți operatori economici care vizează denaturarea concurenței: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Abaterea profesională gravă: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Interpretare eronată, nedivulgare de informații, incapacitate de a furniza documentele necesare sau obținere de informații confidențiale referitoare la această procedură: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict de interese care decurge din participarea la procedura de achiziții publice: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Implicare directă sau indirectă în pregătirea acestei proceduri de achiziții publice: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Încetare anticipată, daune-interese sau alte sancțiuni comparabile: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Încălcarea obligațiilor stabilite în temeiul unor motive de excludere pur naționale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Încălcarea obligației de plată a contribuțiilor la asigurările sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Încălcarea obligației de plată a impozitelor: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Activitățile economice sunt suspendate: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faliment: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolență: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Active administrate de lichidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situații similare, în temeiul legislației naționale, cum ar fi falimentul: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Titlu: IK-EEA 046-2026 Case handling system for collection (debt collection).

Descriere: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Identificator intern: 2026/174181

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență

Clasificare suplimentară (cpv): 48000000 Pachete software și sisteme informatice, 48441000 Pachete software de analiză financiară, 48443000 Pachete software pentru contabilitate, 48800000 Sisteme de informare și servere, 48812000 Sisteme de informare în domeniul financiar, 72268000 Servicii de furnizare de software, 72400000 Servicii de internet, 79940000 Servicii de agenții de recuperare

5.1.2. Locul de executare

Subdiviziunea țării (NUTS): Vestland (NO0A2)
Țara: Norvegia

5.1.3. Durata estimată

Data începerii: 31/10/2026
Data de sfârșit a duratei: 31/10/2036

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.
Proiect de achiziții publice nefinanțat din fonduri UE
Achiziția face obiectul Acordului privind achizițiile publice (AAP): nu

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Documentul european de achiziție unic (DEAU)

5.1.11. Documentele achiziției

Limbile în care documentele achiziției sunt disponibile oficial: norvegiană
Termenul-limită pentru solicitarea de informații suplimentare: 26/08/2026 10:00:00 (UTC+00:00) ora Europei Occidentale, GMT
Unde se găsesc documentele achiziției: <https://permalink.mercell.com/284586265.aspx>

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie
Adresa de depunere: <https://permalink.mercell.com/284586265.aspx>
Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană
Catalog electronic: Nu este permisă
Este nevoie de semnătura sau sigiliul electronic(ă) avansat(ă) sau calificat(ă) [conform definiției din Regulamentul (UE) nr. 910/2014]
Variante: Nu este permisă
Termenul-limită pentru primirea ofertelor: 03/09/2026 12:00:00 (UTC+00:00) ora Europei Occidentale, GMT
Durata în care oferta trebuie să rămână valabilă: 3 Luni

Informații privind deschiderea publică:

Data deschiderii: 03/09/2026 12:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu
Facturare electronică: Obligatorie
Se va utiliza comanda electronică: nu
Se va utiliza plata electronică: da

5.1.15. Aspecte tehnice

Acord-cadru:

Niciun acord-cadru

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizația responsabilă cu căile de atac: Hordaland tingrett

Informații privind termenele-limită pentru reexaminare: Ten Days

Organizația care furnizează mai multe informații cu privire la căile de atac: Bergen kommune - Innkjøp konsern

8. Organizații**8.1. ORG-0001**

Denumire oficială: Bergen kommune - Innkjøp konsern

Număr de înregistrare: 964338531

Departament: Innkjøp konsern

Adresă poștală: Postboks 7700

Localitate: BERGEN

Cod poștal: 5020

Subdiviziunea țării (NUTS): Vestland (NO0A2)

Țara: Norvegia

Punct de contact: Benjamin Uppal

E-mail: benjamin.uppal@bergen.kommune.no

Telefon: +47 05556

Adresa de internet: <https://www.bergen.kommune.no>

Rolurile acestei organizații:

Cumpărător

Organizația care furnizează mai multe informații cu privire la căile de atac

8.1. ORG-0002

Denumire oficială: Hordaland tingrett

Număr de înregistrare: 926 723 367

Departament: rettstad Bergen

Localitate: Bergen

Cod poștal: 5020

Subdiviziunea țării (NUTS): Vestland (NO0A2)

Țara: Norvegia

E-mail: hordaland.tingrett@domstol.no

Telefon: 55699700

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

Informații privind anunțul

Identificatorul/versiunea anunțului: cf65c9ef-8a0c-4252-a5ee-6424685eb439 - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesionare - regim standard

Subtipul anunțului: 16

Data notificării expedierii: 29/06/2026 14:22:08 (UTC+00:00) ora Europei Occidentale, GMT

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