

455374-2026 - Procedură concurențială

Norvegia – Servicii de consultanță privind sistemele informatice și servicii de consultanță tehnică – Procurement of an ERP system and assistance (the qualification phase).

OJ S 125/2026 02/07/2026

Anunț de participare sau de concesiune - regim standard

Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Norsk Helsenett SF

E-mail: anskaffelser@nhn.no

Forma juridică a achizitorului: Organism de drept public

Activitatea autorității contractante: Sănătate

2. Procedură

2.1. Procedură

Titlu: Procurement of an ERP system and assistance (the qualification phase).

Descriere: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).

Identificatorul procedurii: 2c917a23-38ed-467e-967a-87a6546243bb

Identificator intern: 26/02452

Tip de procedură: Negociată cu publicarea prealabilă a unei proceduri concurențiale de ofertare / competitivă cu negociere

Procedura este accelerată: nu

Principalele caracteristici ale procedurii: The Norwegian Health Network would like to procure standard off-the-shelf products where any adaptations to concrete needs are made through configurations of the tenderer's system(s). The procurement shall cover licences, establishment, configuration and integrations, as well as migration of data from the current system, in addition to training and introduction to the organisation. The system shall be delivered as a cloud service (SaaS), and the procurement shall cover ongoing operations, maintenance and support. The procurement shall also cover the need for further development after the implementation project has ended, as the Contracting Authority assumes that the needs can change during the contract period. An ERP system shall be procured that can be further developed and expanded in line with the business's needs and technological development, in particular regarding the need for increased digitalisation and streamlining of processes. This includes, among other things, new modules, functionality, integrations and the accompanying services within the natural area of use of the ERP system, including, among other things, finance, procurement, HR, reporting, automation/KI and integrations. The procurement therefore includes an option for future procurements and development of new versions of the system, as well as additional services so that the system can support the contracting authority's needs in the future as well.

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72220000 Servicii de consultanță privind sistemele informatice și servicii de consultanță tehnică

Clasificare suplimentară (cpv): 48400000 Pachete software pentru tranzacții comerciale și personale, 48440000 Pachete software de analiză financiară și contabilitate, 48451000 Pachete software de planificare a resurselor întreprinderii, 48490000 Pachete software de achiziții publice, 72230000 Servicii de dezvoltare de software personalizat

2.1.2. Locul de executare

Țara: Norvegia

Oriunde în țara respectivă

2.1.3. Valoare

Valoarea estimată fără TVA: 35 000 000,00 NOK

2.1.4. Informații generale

Temei juridic:

Directiva 2014/24/UE

Anskaffelsesforskriften - Anskaffelsesforskriften § 13-2 letters a and d.

2.1.6. Motive de excludere

Sursele motivelor de excludere: Documentul european de achiziție unic (DEAU), Anunț, Document de achiziție

Corupție: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Frauda: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Combaterea spălării banilor sau a finanțării terorismului: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participarea la o organizație criminală: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infracțiuni teroriste sau infracțiuni legate de activități teroriste: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Munca copiilor și alte forme de trafic de persoane: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Încălcarea obligațiilor în domeniile legislației de mediu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației muncii: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acorduri cu alți operatori economici care vizează denaturarea concurenței: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Abaterea profesională gravă: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Interpretare eronată, nedivulgare de informații, incapacitate de a furniza documentele necesare sau obținere de informații confidențiale referitoare la această procedură: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict de interese care decurge din participarea la procedura de achiziții publice: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Implicare directă sau indirectă în pregătirea acestei proceduri de achiziții publice: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Încetare anticipată, daune-interese sau alte sancțiuni comparabile: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Încălcarea obligațiilor stabilite în temeiul unor motive de excludere pur naționale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Încălcarea obligației de plată a contribuțiilor la asigurările sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Încălcarea obligației de plată a impozitelor: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Activitățile economice sunt suspendate: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faliment: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvență: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Active administrate de lichidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situații similare, în temeiul legislației naționale, cum ar fi falimentul: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned

circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Titlu: Procurement of an ERP system and assistance (the qualification phase).

Descriere: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).

Identificator intern: 26/02452

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72220000 Servicii de consultanță privind sistemele informatice și servicii de consultanță tehnică

Clasificare suplimentară (cpv): 48400000 Pachete software pentru tranzacții comerciale și personale, 48440000 Pachete software de analiză financiară și contabilitate, 48451000

Pachete software de planificare a resurselor întreprinderii, 48490000 Pachete software de achiziții publice, 72230000 Servicii de dezvoltare de software personalizat

Opțiuni:

Descrierea opțiunilor: The contract for ongoing service procurements (SSA-L) applies for 3 (three) years calculated from the delivery day. The contract will then be renewed automatically for 1 (one) year at a time, unless agreed to by the Customer with three months notice before the renewal date. The assistance contract (SSA-B) shall have a duration of 3 (three) years with an option to extend the contract five times for up to one year at a time (3+1+1+1+1+1).

5.1.2. Locul de executare

Țara: Norvegia

Oriunde în țara respectivă

5.1.3. Durata estimată

Durată: 36 Luni

5.1.5. Valoare

Valoarea estimată fără TVA: 35 000 000,00 NOK

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

Achiziția face obiectul Acordului privind achizițiile publice (AAP): da

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Documentul european de achiziție unic (DEAU), Document de achiziție

Informații privind a doua etapă a unei proceduri în două etape:

Numărul minim de candidați care urmează să fie invitați în a doua etapă a procedurii: 3
Procedura se va desfășura în mai multe etape. În fiecare etapă, unii participanți pot fi eliminați
Achizitorul își rezervă dreptul de a atribui contractul pe baza ofertelor inițiale, fără alte negocieri

5.1.10. Criterii de atribuire

Criteriu:

Tip: Calitate

Denumire: Quality

Descriere: The tenderer's response to the B1 and B2 requirements set in # "Part II SSA-L Annex 1 - the Contracting Authority's requirement specifications" # "Part II SSA-L Annex 3 - Plan for the establishment phase" # "Part II SSA-L Annex 4 - Service level with standardised compensation"

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 70

Criteriu:

Tip: Preț

Denumire: Price SSA-L

Descriere: The tenderer's stated prices, cf. "Part II SSA-L Annex 6 - Total price and price terms", evaluated over a period of 48 months. - Establishment (fixed price) - Annual cost of use of the system (service charge) - Additional costs connected to maintenance, support and operation. - Training - Assistance/consultancy services Any financial consequence of reservations/deviations will also be assessed.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 20

Criteriu:

Tip: Preț

Denumire: Price SSA-B

Descriere: The tenderer's stated hourly rates, cf. "Part II SSA-B Annex 5 - Price and Price Terms". An average price is calculated for the stated categories and an estimated amount of 6,500 consultancy hours over a contract period of up to 8 years (including options).

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 10

5.1.11. Documentele achiziției

Limbile în care documentele achiziției sunt disponibile oficial: norvegiană

Termenul-limită pentru solicitarea de informații suplimentare: 18/08/2026 21:55:00 (UTC+00:00) ora Europei Occidentale, GMT

Unde se găsesc documentele achiziției: <https://permalink.mercell.com/287145320.aspx>

5.1.12. Condițiile achiziției publice

Condițiile procedurii:

Data estimată de trimitere a invitațiilor de depunere a ofertelor: 04/09/2026

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://permalink.mercell.com/287145320.aspx>

Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană

Catalog electronic: Nu este permisă

Variante: Nu este permisă

Termenul-limită pentru primirea cererilor de participare: 21/08/2026 10:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Informații care pot fi completate după termenul-limită de depunere:

Niciun document nu poate fi transmis ulterior.

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

Este necesar un acord de confidențialitate: da

Facturare electronică: Obligatorie

Se va utiliza comanda electronică: nu

Se va utiliza plata electronică: da

5.1.15. Aspecte tehnice

Acord-cadru:

Niciun acord-cadru

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizație de mediere: Oslo Tingrett

Organizația responsabilă cu căile de atac: Oslo Tingrett

Organizația care furnizează mai multe informații cu privire la căile de atac: Norsk Helsenett SF

Organizația care primește cererile de participare: Norsk Helsenett SF

Organizația care prelucrează ofertele: Norsk Helsenett SF

8. Organizații

8.1. ORG-0001

Denumire oficială: Norsk Helsenett SF

Număr de înregistrare: 994598759

Adresă poștală: Abels gate 9

Localitate: TRONDHEIM

Cod poștal: 7030

Subdiviziunea țării (NUTS): Trøndelag/Tröndelage (NO060)

Țara: Norvegia

Punct de contact: Avdeling anskaffelser

E-mail: anskaffelser@nhn.no

Telefon: +47 24200000

Adresa de internet: <http://www.nhn.no>

Rolurile acestei organizații:

Cumpărător

Organizația care primește cererile de participare

Organizația care prelucrează ofertele

Organizația care furnizează mai multe informații cu privire la căile de atac

8.1. ORG-0002

Denumire oficială: Oslo Tingrett

Număr de înregistrare: 926 725 939

Localitate: Oslo

Cod poștal: 0164

Subdiviziunea țării (NUTS): Oslo (NO081)

Țara: Norvegia

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

Organizație de mediere

Informații privind anunțul

Identificatorul versiunea anunțului: 396e7c2d-c296-44cf-b981-0c10631f3a67 - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesiune - regim standard

Subtipul anunțului: 16

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