

483349-2026 - Procedură concurențială

Norvegia – Servicii de telecomunicații – Telephony services for FKN

OJ S 132/2026 13/07/2026

Anunț de participare sau de concesiune - regim standard

Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Troms Fylkeskommune

E-mail: postmottak@tromsfylke.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate regională

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: Telephony services for FKN

Descriere: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting

authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Identificatorul procedurii: 409b88dd-5c90-4804-b12e-c05424437293

Identificator intern: cmrdhjwzl000304ifjfa44od

Tip de procedură: Negociată cu publicarea prealabilă a unei proceduri concurențiale de ofertare / competitivă cu negociere

Procedura este accelerată: nu

Principalele caracteristici ale procedurii: See the attached tender documentation.

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 64200000 Servicii de telecomunicații

Clasificare suplimentară (cpv): 64212300 Servicii MMS (Multimedia Message Service – Serviciu de mesaje multimedia), 64227000 Servicii de telecomunicații integrate, 64211000 Servicii de telefonie publică, 64212000 Servicii de telefonie mobilă, 64215000 Servicii de telefonie IP, 64000000 Servicii poștale și de telecomunicații, 64211200 Servicii telefonice interurbane, 64213000 Servicii de rețele telefonice comerciale partajate, 64210000 Servicii de telefonie și de transmisie de date, 64211100 Servicii telefonice locale, 64220000 Servicii de telecomunicații, cu excepția serviciilor telefonice și de transmisie de date, 64212100 Servicii SMS (Short Message Service – Serviciu de mesaje scurte)

2.1.2. Locul de executare

Adresă poștală: Postboks 6600

Localitate: Tromsø

Cod poștal: 9296

Subdiviziunea țării (NUTS): Troms/Romsa/Tromssa (NO072)

Țara: Norvegia

Informații suplimentare: Norway

2.1.3. Valoare

Valoarea estimată fără TVA: 750 000 000,00 NOK

2.1.4. Informații generale

Temei juridic:

Directiva 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motive de excludere

Sursele motivelor de excludere: Document de achiziție, Document de achiziție

5. Lot

5.1. Lot: LOT-0001

Titlu: Telephony services for FKN

Descriere: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is

the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Identificator intern: cmrdhix11000604ifx9arkzqt

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 64200000 Servicii de telecomunicații

Clasificare suplimentară (cpv): 64212300 Servicii MMS (Multimedia Message Service – Serviciu de mesaje multimedia), 64227000 Servicii de telecomunicații integrate, 64211000 Servicii de telefonie publică, 64212000 Servicii de telefonie mobilă, 64215000 Servicii de telefonie IP, 64000000 Servicii poștale și de telecomunicații, 64211200 Servicii telefonice interurbane, 64213000 Servicii de rețele telefonice comerciale partajate, 64210000 Servicii de telefonie și de transmisie de date, 64211100 Servicii telefonice locale, 64220000 Servicii de telecomunicații, cu excepția serviciilor telefonice și de transmisie de date, 64212100 Servicii SMS (Short Message Service – Serviciu de mesaje scurte)

5.1.2. Locul de executare

Adresă poștală: Postboks 6600

Localitate: Tromsø

Cod poștal: 9296

Subdiviziunea țării (NUTS): Troms/Romsa/Tromssa (NO072)

Țara: Norvegia

5.1.3. Durata estimată

Durată: 23 Luni

5.1.5. Valoare

Valoarea estimată fără TVA: 750 000 000,00 NOK

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

Achiziția face obiectul Acordului privind achizițiile publice (AAP): da

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Document de achiziție

Informații privind a doua etapă a unei proceduri în două etape:

Achizitorul își rezervă dreptul de a atribui contractul pe baza ofertelor inițiale, fără alte negocieri

5.1.10. Criterii de atribuire

Criteriu:

Tip: Calitate

Denumire: Coverage and development measures

Descriere: Under this criteria, associated requirements will be assessed.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 25

Criteriu:

Tip: Calitate

Denumire: Administration system and cost control

Descriere: Under this criteria, associated requirements will be assessed.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 15

Criteriu:

Tip: Calitate

Denumire: Customer Service

Descriere: Under this criteria, associated requirements will be assessed.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 5

Criteriu:

Tip: Calitate

Denumire: Technical quality and implementation

Descriere: Under this criteria, associated requirements will be assessed.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 20

Criteriu:

Tip: Preț

Denumire: Price

Descriere: The price form will be assessed under this criteria.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 35

Criteriu:

Tip: Calitate

Denumire: Climate and environment

Descriere: It is considered for this part of the procurement that concerns telephony and associated services that the nature of the procurement carries an immaterial climate footprint and environmental impact. The services mainly consist of using the existing network infrastructure, administration of subscriptions and customer follow-up. Any climate footprint and environmental impacts from the above are estimated to be outside that which can be connected to procurement art. DFØ's climate and environmental risk assessments classify telephony services as a procurement with low climate intensity, and assess telephony services and mobile telephony to be a procurement that, in its nature, has climate footprint and environmental impact that is immaterial. The market dialogue demonstrated that there are no suitable climate and environmental elements that can be used as award criteria in a way that provides real competition. Based on this, it has been considered that telephony has an immaterial climate footprint and environmental impact, and the exclusionary provision in the Public Procurement Regulations § 7-9 fifth paragraph will apply for telephony, so that requirements or criteria related to climate and the environment are not deemed required. For an option for the procurement of mobile telephones, moderate climate and environmental risks have been identified, mainly related to extraction of raw materials and the production phase, which makes up most of the product's total climate footprint. Both DFØ, the European Commission's Joint Research Centre and relevant guidelines point out that the most efficient way the contracting authority can reduce climate and environmental impact is by setting requirements that promote long lifetime, reparability and reduced replacement. The market dialogue also showed limited maturity for the use of environmentally labelled products and lifetime data as the award criteria. There are, therefore, concrete requirements in the requirement specification for i.a. guarantees, repairs, robustness and handling in line with the waste hierarchy. These requirements are assessed to give better climate and environmental effect than the use of award criteria, and the alternative provision in the FOA § 7-9 fourth paragraph is, thus, a basis for this part of the procurement. For a more comprehensive description refer to Annex - Assessment and justification climate and environment consideration PPR §7-9

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 0

5.1.11. Documentele achiziției

Unde se găsesc documentele achiziției: <https://hyyr.no/procurement/cmdrdhjwzl000304ifjfna44od>

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://hyyr.no/procurement/cmdrdhjwzl000304ifjfna44od>

Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană, engleză

Catalog electronic: Nu este permisă

Termenul-limită pentru primirea cererilor de participare: 02/09/2026 12:00:00 (UTC+02:00) ora Europei de Est, ora de vară a Europei Centrale

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

Condiții privind executarea contractului: See Tender Documents

Facturare electronică: Obligatorie

Se va utiliza comanda electronică: nu

Se va utiliza plata electronică: nu

Acord financiar: See tender documents

5.1.15. Aspecte tehnice

Acord-cadru:

Acord-cadru, fără reluarea procedurii concurențiale

Numărul maxim de participanți: 1

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizația responsabilă cu căile de atac: NORD-TROMS OG SENJA TINGRETT

Organizația care furnizează informații suplimentare cu privire la procedura de achiziții: Troms Fylkeskommune

Organizația care furnizează mai multe informații cu privire la căile de atac: NORD-TROMS OG SENJA TINGRETT

Organizația care primește cererile de participare: Hyyr AS

8. Organizații

8.1. ORG-0001

Denumire oficială: NORD-TROMS OG SENJA TINGRETT

Număr de înregistrare: 926723022

Adresă poștală: Fr Nansens plass 17

Localitate: TROMSØ

Cod poștal: 9008

Subdiviziunea țării (NUTS): Troms/Romsa/Tromssa (NO072)

Țara: Norvegia

Punct de contact: NORD-TROMS OG SENJA TINGRETT

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

Organizația care furnizează mai multe informații cu privire la căile de atac

8.1. ORG-0002

Denumire oficială: Hyyr AS

Număr de înregistrare: 924998687

Adresă poștală: Gaustadalléen 21

Localitate: Oslo

Cod poștal: 0349

Subdiviziunea țării (NUTS): Oslo (NO081)

Țara: Norvegia

Punct de contact: Hyyr Support

E-mail: admin@hyyr.no

Telefon: +47 90 63 65 38

Rolurile acestei organizații:

Organizația care primește cererile de participare

8.1. ORG-0003

Denumire oficială: Troms Fylkeskommune

Număr de înregistrare: 930068128

Adresă poștală: Postboks 6600

Localitate: Tromsø

Cod poștal: 9296

Subdiviziunea țării (NUTS): Troms/Romsa/Tromssa (NO072)

Țara: Norvegia

Punct de contact: Troms Fylkeskommune

E-mail: postmottak@tromsfylke.no

Telefon: +47 77788000

Rolurile acestei organizații:

Cumpărător

Organizația care furnizează informații suplimentare cu privire la procedura de achiziții

Informații privind anunțul

Identificatorul versiunea anunțului: 42f6b4b4-560c-4071-8b29-c6bee8974e7f - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesionare - regim standard

Subtipul anunțului: 16

Data notificării expedierii: 10/07/2026 14:51:07 (UTC+02:00) ora Europei de Est, ora de vară a Europei Centrale

Limbile în care acest anunț este disponibil oficial: engleză

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