

489972-2026 - Procedură concurențială

Norvegia – Consultanță în afaceri și în management și servicii conexe – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Anunț de participare sau de concesionare - regim standard - Anunț de schimbare
Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Ålesund kommune

E-mail: jonette.valaas.skare@alesund.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Descriere: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identificatorul procedurii: 91690aa5-8bbb-456e-94ab-a403904a9d12

Identificator intern: 26/490

Tip de procedură: Deschisă

Procedura este accelerată: nu

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 79400000 Consultanță în afaceri și în management și servicii conexe

Clasificare suplimentară (cpv): 48000000 Pachete software și sisteme informatice, 72000000

Servicii IT: consultanță, dezvoltare de software, internet și asistență, 72260000 Servicii de software, 79000000 Servicii pentru întreprinderi: drept, marketing, consultanță, recrutare, tipărire și securitate, 79410000 Servicii de consultanță în afaceri și în gestionare, 79414000 Servicii de consultanță în gestionarea resurselor umane, 79420000 Servicii conexe managementului

2.1.2. Locul de executare

Subdiviziunea țării (NUTS): Møre og Romsdal (NO0A3)

Țara: Norvegia

Informații suplimentare: Ålesund municipality.

2.1.4. Informații generale

Informații suplimentare: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for

process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Temei juridic:

Directiva 2014/24/UE

2.1.6. Motive de excludere

Sursele motivelor de excludere: Anunț

Corupție: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Frauda: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Combaterea spălării banilor sau a finanțării terorismului: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participarea la o organizație criminală: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infracțiuni teroriste sau infracțiuni legate de activități teroriste: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body,

or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Munca copiilor și alte forme de trafic de persoane: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Încălcarea obligațiilor în domeniile legislației de mediu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației muncii: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligațiilor în domeniile legislației sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acorduri cu alți operatori economici care vizează denaturarea concurenței: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Abaterea profesională gravă: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Interpretare eronată, nedivulgare de informații, incapacitate de a furniza documentele necesare sau obținere de informații confidențiale referitoare la această procedură: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict de interese care decurge din participarea la procedura de achiziții publice: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Implicare directă sau indirectă în pregătirea acestei proceduri de achiziții publice: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Încetare anticipată, daune-interese sau alte sancțiuni comparabile: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession

contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Încălcarea obligației de plată a contribuțiilor la asigurările sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Încălcarea obligației de plată a impozitelor: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Activitățile economice sunt suspendate: Has the tenderer's business conduct been stopped?

Faliment: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Insolență: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Active administrate de lichidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Situații similare, în temeiul legislației naționale, cum ar fi falimentul: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Lot

5.1. Lot: LOT-0000

Titlu: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Descriere: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identificator intern: 26/490

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 79400000 Consultanță în afaceri și în management și servicii conexe

Clasificare suplimentară (cpv): 48000000 Pachete software și sisteme informatice, 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență, 72260000 Servicii de software, 79000000 Servicii pentru întreprinderi: drept, marketing, consultanță, recrutare, tipărire și securitate, 79410000 Servicii de consultanță în afaceri și în gestionare, 79414000 Servicii de consultanță în gestionarea resurselor umane, 79420000 Servicii conexe managementului

Opțiuni:

Descrierea opțiunilor: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Locul de executare

Subdiviziunea țării (NUTS): Møre og Romsdal (NO0A3)

Țara: Norvegia

Informații suplimentare: Ålesund municipality.

5.1.3. Durata estimată

Durată: 2 Ani

5.1.4. Reînnoire

Numărul maxim de reînnoiri: 2

Alte informații despre reînnoire: Renewal lenght is 12 months

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

Achiziția face obiectul Acordului privind achizițiile publice (AAP): da

Această procedură de achiziții publice este adecvată și pentru întreprinderile mici și mijlocii (IMM-uri): da

Informații suplimentare: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Anunț

Criteriu: Înregistrare într-un registru profesional relevant

Descrierea criteriului de selecție: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014

/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criteriu: Înregistrare într-un registru comercial

Descrierea criteriului de selecție: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criteriu: Autorizație sau apartenență la o organizație particulară necesară pentru contracte de servicii

Descrierea criteriului de selecție: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Criteriu: Autorizație sau apartenență la o organizație particulară necesară pentru contracte de servicii

Descrierea criteriului de selecție: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Criteriu: Măsuri pentru asigurarea calității

Descrierea criteriului de selecție: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Criteriu: Mostra, descrieri sau fotografii fără certificare de autenticitate

Descrierea criteriului de selecție: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Criteriu: Mostra, descrieri sau fotografii cu certificare de autenticitate pentru contracte de furnizare

Descrierea criteriului de selecție: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Criteriu: Certificate emise de institutele de control al calității

Descrierea criteriului de selecție: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Criteriu: Certificate emise de organisme independente despre standarde de asigurare a calității

Descrierea criteriului de selecție: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Criteriu: Certificate emise de organisme independente despre sisteme sau standarde de management al mediului

Descrierea criteriului de selecție: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Criteriu: Alte cerințe economice sau financiare

Descrierea criteriului de selecție: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Criteriu: Alte cerințe economice sau financiare

Descrierea criteriului de selecție: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Criteriu: Referințe despre servicii specificate

Descrierea criteriului de selecție: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Criterii de atribuire

Criteriu:

Tip: Preț

Denumire: Price

Descriere: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 40

Criteriu:

Tip: Calitate

Denumire: Quality

Descriere: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 60

5.1.11. Documentele achiziției

Termenul-limită pentru solicitarea de informații suplimentare: 02/08/2026 22:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Unde se găsesc documentele achiziției: <https://tendsign.com/doc.aspx?MeFormsNoticId=94784>

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://tendsign.com/doc.aspx?MeFormsNoticId=94784&GoTo=Tender>

Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană

Catalog electronic: Autorizată

Variante: Nu este permisă

Ofertanții pot depune mai multe oferte: Autorizată

Termenul-limită pentru primirea ofertelor: 11/08/2026 10:00:58 (UTC+00:00) ora Europei Occidentale, GMT

Durata în care oferta trebuie să rămână valabilă: 89 Zile

Informații privind deschiderea publică:

Data deschiderii: 11/08/2026 10:05:00 (UTC+00:00) ora Europei Occidentale, GMT

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

Facturare electronică: Obligatorie

Se va utiliza comanda electronică: da

Se va utiliza plata electronică: da

5.1.15. Aspecte tehnice

Acord-cadru:

Acord-cadru, fără reluarea procedurii concurențiale

Numărul maxim de participanți: 1

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizația responsabilă cu căile de atac: Sunnmøre tingrett

Informații privind termenele-limită pentru reexaminare: In accordance with the current regulations.

8. Organizații

8.1. ORG-0001

Denumire oficială: Ålesund kommune

Număr de înregistrare: 929911709

Departament: Innkjøp

Adresă poștală: Keiser Wilhelms gate 11

Localitate: Ålesund

Cod poștal: 6003

Subdiviziunea țării (NUTS): Møre og Romsdal (NO0A3)

Țara: Norvegia

Punct de contact: Jonette Valaas Skare

E-mail: jonette.valaas.skare@alesund.kommune.no

Telefon: +4770162000

Rolurile acestei organizații:

Cumpărător

8.1. ORG-0002

Denumire oficială: Sunnmøre tingrett

Număr de înregistrare: 935365201

Adresă poștală: Postboks 1354 Sentrum

Localitate: Ålesund

Cod poștal: 6001

Subdiviziunea țării (NUTS): Møre og Romsdal (NO0A3)

Țara: Norvegia

E-mail: sunnmore.tingrett@domstol.no

Telefon: 70 33 47 00

Adresa de internet: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

10. Modificare

Versiunea anunțului anterior care urmează să fie modificată

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Principalul motiv al modificării

:

Informații actualizate

Descriere

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Modificare

Identificator secțiune: LOT-0000

Descrierea modificărilor: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Informații privind anunțul

Identificatorul/versiunea anunțului: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesionare - regim standard

Subtipul anunțului: 16

Data notificării expedierii: 14/07/2026 07:47:42 (UTC+00:00) ora Europei Occidentale, GMT

Data de expediere a anunțului eSender: 14/07/2026 08:01:12 (UTC+00:00) ora Europei Occidentale, GMT

Limbile în care acest anunț este disponibil oficial: engleză

Numărul de publicare al anunțului: 489972-2026

Numărul ediției JO S: 134/2026

Data publicării: 15/07/2026