

593981-2026 - Procedură concurențială

Finlanda – Servicii IT: consultanță, dezvoltare de software, internet și asistență – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 166/2026 28/08/2026

Anunț de participare sau de concesiune - regim standard - Anunț de schimbare Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Finnish Heritage Agency / Museovirasto

E-mail: hankinnat@museovirasto.fi

Forma juridică a achizitorului: Organism de drept public

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Descriere: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for:

1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape
2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement
3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational

documentation for daily use by exhibition staff. - Maintenance instructions, including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Identificatorul procedurii: d090c66f-fef3-4e35-b5a0-1bf61475478a

Identificator intern: 610535

Tip de procedură: Deschisă

Procedura este accelerată: nu

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență

Clasificare suplimentară (cpv): 72200000 Servicii de programare și de consultanță software, 72212100 Servicii de dezvoltare de software specific industriei, 72222200 Servicii de planificare a sistemelor sau a tehnologiei informațiilor, 72224100 Servicii de planificare a punerii în aplicare a sistemelor, 73300000 Proiectare și executare în domeniul cercetării și dezvoltării, 92521100 Servicii de expoziții în muzee

2.1.2. Locul de executare

Adresă poștală: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Localitate: Helsinki

Cod poștal: 00100

Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)

Țara: Finlanda

2.1.2. Locul de executare

Adresă poștală: Finnish heritage agency, PL 913, 00101 Helsinki

Localitate: Helsinki

Cod poștal: 00101

Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)

Țara: Finlanda

2.1.4. Informații generale

Temei juridic:

Directiva 2014/24/UE

2.1.6. Motive de excludere

Sursele motivelor de excludere: Document de achiziție, Anunț, Documentul european de achiziție unic (DEAU)

Corupție: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Frauda: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Combaterea spălării banilor sau a finanțării terorismului: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participarea la o organizație criminală: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Infracțiuni teroriste sau infracțiuni legate de activități teroriste: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Munca copiilor și alte forme de trafic de persoane: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Încălcarea obligațiilor în domeniile legislației de mediu: The economic operator has breached its obligations in the field of environmental law.

Încălcarea obligațiilor în domeniile legislației muncii: The economic operator has breached its obligations in the field of labour law.

Încălcarea obligațiilor în domeniile legislației sociale: The economic operator has breached its obligations in the field of social law.

Acorduri cu alți operatori economici care vizează denaturarea concurenței: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Abaterea profesională gravă: The economic operator is guilty of grave professional misconduct.

Interpretare eronată, nedivulgare de informații, incapacitate de a furniza documentele necesare sau obținere de informații confidențiale referitoare la această procedură: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflict de interese care decurge din participarea la procedura de achiziții publice: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Implicare directă sau indirectă în pregătirea acestei proceduri de achiziții publice: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Încetare anticipată, daune-interese sau alte sancțiuni comparabile: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Încălcarea obligațiilor stabilite în temeiul unor motive de excludere pur naționale: The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Încălcarea obligației de plată a contribuțiilor la asigurările sociale: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Încălcarea obligației de plată a impozitelor: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Activitățile economice sunt suspendate: The business activities of the economic operator are suspended.

Faliment: The economic operator is bankrupt.

Concordat: The economic operator is in arrangement with creditors.

Insolență: The economic operator is the subject of insolvency or winding-up.

Active administrate de lichidator: The assets of the economic operator are being administered by a liquidator or by the court.

Situații similare, în temeiul legislației naționale, cum ar fi falimentul: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Lot

5.1. Lot: LOT-0000

Titlu: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.
Identificator intern: 610535

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență

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Adresă poștală: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Localitate: Helsinki

Cod poștal: 00100

Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)

Țara: Finlanda

5.1.2. Locul de executare

Adresă poștală: Finnish heritage agency, PL 913, 00101 Helsinki

Localitate: Helsinki

Cod poștal: 00101

Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)

Țara: Finlanda

5.1.3. Durata estimată

Altă durată: Necunoscut

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

Achiziția face obiectul Acordului privind achizițiile publice (AAP): da

Această procedură de achiziții publice este adecvată și pentru întreprinderile mici și mijlocii (IMM-uri): nu

5.1.7. Achiziție publică strategică

Achiziții publice pentru inovare: Lucrările, bunurile sau serviciile achiziționate sunt noi sau semnificativ îmbunătățite față de alte lucrări, bunuri sau servicii existente pe piață.

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Document de achiziție, Anunț, Documentul european de achiziție unic (DEAU)

Criteriu: Referințe despre livrări specificate

Descrierea criteriului de selecție: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Criteriu: Cifra de afaceri medie anuală

Descrierea criteriului de selecție: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Criterii de atribuire

Criteriu:

Tip: Preț

Denumire: Halvin hinta

Descriere: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet.

Muiden tarjousten pisteet määrytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Categorie a criteriului de atribuire valoare fixă: Valoare fixă (total)

Număr legat de criteriul de atribuire: 12 345 678

Criteriu:

Tip: Calitate

Denumire: Laatuvaatimukset

Descriere: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Categorie a criteriului de atribuire valoare fixă: Valoare fixă (total)

Număr legat de criteriul de atribuire: 12 345 678

5.1.11. Documentele achiziției

Termenul-limită pentru solicitarea de informații suplimentare: 20/08/2026 13:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Unde se găsesc documentele achiziției: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Limbile în care pot fi depuse ofertele sau cererile de participare: engleză

Catalog electronic: Nu este permisă

Ofertanții pot depune mai multe oferte: Nu este permisă

Termenul-limită pentru primirea ofertelor: 07/09/2026 09:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Durata în care oferta trebuie să rămână valabilă: 3 Luni

Informații privind deschiderea publică:

Data deschiderii: 07/09/2026 09:05:00 (UTC+00:00) ora Europei Occidentale, GMT

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

Facturare electronică: Obligatorie

Se va utiliza comanda electronică: da

Se va utiliza plata electronică: da

5.1.15. Aspecte tehnice

Acord-cadru:

Niciun acord-cadru

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizație de mediere: Markkinaoikeus

Organizația responsabilă cu căile de atac: Markkinaoikeus

Informații privind termenele-limită pentru reexaminare: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.

Organizația care furnizează mai multe informații cu privire la căile de atac: Markkinaoikeus

8. Organizații

8.1. ORG-0001

Denumire oficială: Markkinaoikeus

Număr de înregistrare: 3006157-6

Adresă poștală: Radanrakentajantie 5

Localitate: Helsinki

Cod poștal: 00520

Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)

Țara: Finlanda

E-mail: markkinaoikeus@oikeus.fi

Telefon: +358 295643300

Adresa de internet: <https://www.markkinaoikeus.fi>

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

Organizația care furnizează mai multe informații cu privire la căile de atac

Organizație de mediere

8.1. ORG-0002

Denumire oficială: Finnish Heritage Agency / Museovirasto

Număr de înregistrare: 0292559-2

Adresă poștală: PL 913

Localitate: Helsinki

Cod poștal: 00101

Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)

Țara: Finlanda

Punct de contact: National Museum of Finland

E-mail: hankinnat@museovirasto.fi

Telefon: +358 295336070

Adresa de internet: <http://www.museovirasto.fi>

Rolurile acestei organizații:

Cumpărător

8.1. ORG-0003

Denumire oficială: Hansel Oy (Hilma)
Număr de înregistrare: FI09880841
Adresă poștală: Mannerheiminaukio 1a
Localitate: Helsinki
Cod poștal: 00100
Subdiviziunea țării (NUTS): Helsinki-Uusimaa (FI1B1)
Țara: Finlanda
Punct de contact: eSender
E-mail: tekninen@hankintailmoitukset.fi
Telefon: 029 55 636 30
Adresa de internet: <http://hankintailmoitukset.fi>
Rolurile acestei organizații:
TED eSender

10. Modificare

Versiunea anunțului anterior care urmează să fie modificată

:

5ee357e9-712d-43bc-895a-d3932967dbc8-01

Principalul motiv al modificării

:

Informații actualizate

Descriere

:

The Procurement unit has decided to extend the deadline for submitting tenders to 7.9.2026.

10.1. Modificare

Identificator secțiune: PROCEDURE

10.1. Modificare

Identificator secțiune: LOT-0000

Informații privind anunțul

Identificatorul/versiunea anunțului: e7a770a2-3ea1-4266-91a3-dbeae5ddb9 - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesiune - regim standard

Subtipul anunțului: 16

Data notificării expedierii: 27/08/2026 07:45:19 (UTC+00:00) ora Europei Occidentale, GMT

Data de expediere a anunțului eSender: 27/08/2026 07:45:20 (UTC+00:00) ora Europei Occidentale, GMT

Limbile în care acest anunț este disponibil oficial: engleză

Numărul de publicare al anunțului: 593981-2026

Numărul ediției JO S: 166/2026

Data publicării: 28/08/2026