

646367-2026 - Procedură concurențială

Norvegia – Servicii IT: consultanță, dezvoltare de software, internet și asistență – 26182 Case handling system

OJ S 182/2026 21/09/2026

Anunț de participare sau de concesiune - regim standard

Servicii

1. Cumpărător

1.1. Cumpărător

Denumire oficială: Innkjøpskontoret AS

E-mail: post@innkjopskontoret.no

Forma juridică a achizitorului: Entitate cu drepturi speciale sau exclusive

Activitatea autorității contractante: Servicii publice generale

1.1. Cumpărător

Denumire oficială: Nordre Follo kommune

E-mail: postmottak@nordrefollo.kommune.no

Forma juridică a achizitorului: Organism de drept public, controlat de o autoritate locală

Activitatea autorității contractante: Servicii publice generale

2. Procedură

2.1. Procedură

Titlu: 26182 Case handling system

Descriere: The competition is for the delivery of a cloud system for general case handling. The procurement's value is estimated to: above the EEA threshold. The volume is an estimate and is not binding for the contracting authority. See the procurement documents for further information. The contracting authority reserves the right to cancel the competition, i.a. in connection with budgetary coverage. This procurement is considered to have an immaterial impact on climate and the environment, cf. the Public Procurement Act § 5b third paragraph. The justification for this is that the procurement concerns the procurement of a digital system, where the procurement's nature means that the contracting authority has been cut off from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery, cf. DFØ's environment supervisor. The obligation to make requirements for apprentices is considered to apply for this procurement, cf. the Procurement Act § 5h. See the contract for more information.

Identificatorul procedurii: f573e48a-f5e8-4e03-b5fc-47f0c8777dc5

Identificator intern: 6241

Tip de procedură: Deschisă

Procedura este accelerată: nu

2.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență

Clasificare suplimentară (cpv): 48000000 Pachete software și sisteme informatice

2.1.2. Locul de executare

2.1.4. Informații generale

Temei juridic:

Directiva 2014/24/UE

2.1.6. Motive de excludere

Sursele motivelor de excludere: Anunț

Situații similare, în temeiul legislației naționale, cum ar fi falimentul: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faliment: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corupție: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participarea la o organizație criminală: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Acorduri cu alți operatori economici care vizează denaturarea concurenței: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Încălcarea obligațiilor în domeniile legislației de mediu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Combaterea spălării banilor sau a finanțării terorismului: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the

competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frauda: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Munca copiilor și alte forme de trafic de persoane: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolență: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Încălcarea obligațiilor în domeniile legislației muncii: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Active administrate de lichidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Interpretare eronată, nedivulgare de informații, incapacitate de a furniza documentele necesare sau obținere de informații confidențiale referitoare la această procedură: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict de interese care decurge din participarea la procedura de achiziții publice: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Implicare directă sau indirectă în pregătirea acestei proceduri de achiziții publice: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Abaterea profesională gravă: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Încetare anticipată, daune-interese sau alte sancțiuni comparabile: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Încălcarea obligațiilor în domeniile legislației sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Încălcarea obligației de plată a contribuțiilor la asigurările sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Activitățile economice sunt suspendate: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Încălcarea obligației de plată a impozitelor: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infracțiuni teroriste sau infracțiuni legate de activități teroriste: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infracțiune privind conduita sa profesională în domeniul achizițiilor publice în domeniul apărării : Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lipsa fiabilității pentru a exclude riscurile la adresa securității țării: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Încălcarea obligațiilor stabilite în temeiul unor motive de excludere pur naționale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Titlu: 26182 Case handling system

Descriere: The competition is for the delivery of a cloud system for general case handling. The procurement's value is estimated to: above the EEA threshold. The volume is an estimate and is not binding for the contracting authority. See the procurement documents for further information. The contracting authority reserves the right to cancel the competition, i.a. in connection with budgetary coverage. This procurement is considered to have an immaterial impact on climate and the environment, cf. the Public Procurement Act § 5b third paragraph. The justification for this is that the procurement concerns the procurement of a digital system, where the procurement's nature means that the contracting authority has been cut off from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery, cf. DFØ's environment supervisor. The obligation to make requirements for apprentices is considered to apply for this procurement, cf. the Procurement Act § 5h. See the contract for more information.
Identificator intern: 8163

5.1.1. Scop

Natura contractului: Servicii

Clasificarea principală (cpv): 72000000 Servicii IT: consultanță, dezvoltare de software, internet și asistență

Clasificare suplimentară (cpv): 48000000 Pachete software și sisteme informatice

5.1.2. Locul de executare

Subdiviziunea țării (NUTS): Akershus (NO084)

Țara: Norvegia

5.1.3. Durata estimată

Data începerii: 14/11/2026

Altă durată: Nelimitat

5.1.6. Informații generale

Participare rezervată:

Participarea nu este rezervată.

Proiect de achiziții publice nefinanțat din fonduri UE

Achiziția face obiectul Acordului privind achizițiile publice (AAP): da

5.1.7. Achiziție publică strategică

Obiectivul achiziției publice strategice: Achiziție inovatoare

Descriere: Innovation

Achiziții publice pentru inovare: Lucrările, bunurile sau serviciile achiziționate implică inovații în materie de procese., Lucrările, bunurile sau serviciile achiziționate sunt noi sau semnificativ îmbunătățite față de alte lucrări, bunuri sau servicii existente pe piață.

5.1.9. Criterii de selecție

Sursele criteriilor de selecție: Anunț

Criteriu: Alte cerințe economice sau financiare

Descrierea criteriului de selecție: Tenderers shall have their tax and VAT payments in order.

Documentation requirements: Certificate for tax and VAT that documents compliance with tax and duty conditions. Norwegian tenderers: The certificate can be ordered from the altinn.no (RF-1507). Foreign tenderers: Certificate issued by the competent authority of the member

country, confirming that the tenderer has met the obligations in relation to the payment of VAT, taxes and social security contributions in the country where the tenderer/contractor belongs.

Note: The certificate shall not be older than 4 months from the tender deadline. The limit of

four months is set to ensure that the certificate is valid at the time of award, cf. the Procurement Act § 5l, which states that the certificate shall not be older than 6 months calculated from the time of award. According to the regulations §17-1(4), the Contracting Authority does not have the opportunity to request the certificate if it has already been received. If you have submitted a tax certificate to the contracting authority and it is still valid at the time of the tender submission for this competition, you will not be required to present a certificate now. If so, state when you have previously submitted the certificate and to whom. You can, however, enclose the certificate voluntarily if you want.

Criteriu: Alte cerințe economice sau financiare

Descrierea criteriului de selecție: Requirements regarding the tenderer's economic and financial position: The economic capacity to fulfil this contract is required. Documentation requirements: The contracting authority will assess finances through the company and accounting information system Proff Forvalt (www.forvalt.no). The contracting authority reserves the right to obtain supplementary information about the tenderer's finances. Any need for support from other companies to fulfil this qualification requirement. If the tenderer is dependent on other companies to fulfil this qualification requirement, please provide an account below. The contracting authority will, in such cases, also assess the finances of the support business in the same way. If so, the contracting authority reserves the right to obtain supplementary information, commitment statements, bank guarantees etc.

5.1.10. Criterii de atribuire

Criteriu:

Tip: Preț

Descriere: Prices and costs

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 25

Criteriu:

Tip: Calitate

Descriere: Solution proposals, functionality and user friendliness.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 55

Criteriu:

Tip: Calitate

Descriere: Implementation

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 15

Criteriu:

Tip: Calitate

Descriere: Service and Assignment Specific Competence

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 5

Criteriu:

Tip: Calitate

Descriere: This procurement is considered to have an immaterial impact on climate and the environment, cf. the Public Procurement Act § 5b third paragraph. The justification for this is that the procurement concerns the procurement of a cloud system for general case handling, where the nature of the procurement means that the contracting authority has been cut off

from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery, c.f. DFØ's environment supervisor.

Categorie a criteriului de atribuire greutate: Ponderare (procentaj, valoare exactă)

Număr legat de criteriul de atribuire: 0

5.1.11. Documentele achiziției

Accesul la anumite documente de achiziție este restricționat.

Unde se găsesc informații despre documentele restricționate: <https://app.artifik.no/procurements/6241>

Canal de comunicare ad-hoc:

Nume: e-Tendering

5.1.12. Condițiile achiziției publice

Condiții de depunere:

Depunere electronică: Obligatorie

Adresa de depunere: <https://app.artifik.no/procurements/6241>

Limbile în care pot fi depuse ofertele sau cererile de participare: norvegiană

Catalog electronic: Nu este permisă

Termenul-limită pentru primirea ofertelor: 27/10/2026 11:00:00 (UTC+00:00) ora Europei Occidentale, GMT

Durata în care oferta trebuie să rămână valabilă: 71 Zile

Clauzele contractuale:

Executarea contractului trebuie efectuată în cadrul unor programe de angajare protejată: Nu

Condiții privind executarea contractului: N/A

Facturare electronică: Obligatorie

Se va utiliza comanda electronică: da

Se va utiliza plata electronică: da

Acord financiar: N/A

5.1.15. Aspecte tehnice

Acord-cadru:

Niciun acord-cadru

Informații despre sistemul dinamic de achiziții:

Nu există un sistem dinamic de achiziție

5.1.16. Informații suplimentare, mediere și căi de atac

Organizația responsabilă cu căile de atac: Vestfold tingrett

Organizația care furnizează informații suplimentare cu privire la procedura de achiziții: Innkjøpskontoret AS

Organizația care furnizează mai multe informații cu privire la căile de atac: Innkjøpskontoret AS

Organizația care primește cererile de participare: Artifik AS

8. Organizații

8.1. ORG-0001

Denumire oficială: Innkjøpskontoret AS

Număr de înregistrare: 912467198

Adresă poștală: Nygata 2

Localitate: HORTEN

Cod poștal: 3189

Subdiviziunea țării (NUTS): Vestfold (NO093)

Țara: Norvegia

Punct de contact: Arne Hvidsten

E-mail: post@innkjopskontoret.no

Telefon: +47 99721995

Adresa de internet: <https://www.innkjopskontoret.no>

Profilul achizitorului: <https://www.innkjopskontoret.no>

Rolurile acestei organizații:

Cumpărător

Organizația care furnizează informații suplimentare cu privire la procedura de achiziții

Organizația care furnizează mai multe informații cu privire la căile de atac

8.1. ORG-0002

Denumire oficială: Nordre Follo kommune

Număr de înregistrare: 922092648

Adresă poștală: Postboks 3010

Localitate: Ski

Cod poștal: 1402

Subdiviziunea țării (NUTS): Akershus (NO084)

Țara: Norvegia

E-mail: postmottak@nordrefollo.kommune.no

Telefon: +47 02178

Adresa de internet: <https://www.nordrefollo.kommune.no/>

Profilul achizitorului: <https://www.nordrefollo.kommune.no/>

Rolurile acestei organizații:

Cumpărător

8.1. ORG-0003

Denumire oficială: Vestfold tingrett

Număr de înregistrare: 926723618

Adresă poștală: Postboks 2013

Localitate: Tønsberg

Cod poștal: 3103

Subdiviziunea țării (NUTS): Vestfold (NO093)

Țara: Norvegia

E-mail: vestfold.tingrett@domstol.no

Telefon: +47 33206700

Adresa de internet: <https://www.domstol.no/no/domstoler/tingrett/vestfold-tingrett/>

Rolurile acestei organizații:

Organizația responsabilă cu căile de atac

8.1. ORG-0004

Denumire oficială: Artifikk AS

Număr de înregistrare: 925364967

Adresă poștală: Stortingsgata 12

Localitate: Oslo

Cod poștal: 0161

Subdiviziunea țării (NUTS): Oslo (NO081)

Țara: Norvegia

E-mail: support@artifik.no

Adresa de internet: <https://artifik.no>

Rolurile acestei organizații:

Furnizor de servicii de achiziție

Organizația care primește cererile de participare

Informații privind anunțul

Identificatorul versiunea anunțului: 6c830e6b-10b5-431c-99c3-989c25a2ca2d - 01

Tip de formular: Procedură concurențială

Tip de anunț: Anunț de participare sau de concesiune - regim standard

Subtipul anunțului: 16

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