

172500-2026 - Súťaž

Nórsko – Softvérové balíky a informačné systémy – Stage 1: New customer system / integration platform - VESAR

OJ S 50/2026 12/03/2026

Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim
Tovary

1. Kupujúci

1.1. Kupujúci

Úradný názov: Vestfold Avfall og Ressurs AS

E-mail: post@vesar.no

Typ kupujúceho podľa právnych predpisov: Verejnoprávna inštitúcia pod kontrolou miestneho orgánu

Činnosť verejného obstarávateľa: Všeobecné verejné služby

2. Postup

2.1. Postup

Názov: Stage 1: New customer system / integration platform - VESAR

Opis: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Identifikátor postupu: a3174c47-f835-477f-a33d-3ae6176571ca

Interný identifikátor: 797

Druh postupu: Rokovacie konanie so zverejnením výzvy na súťaž/súťažné obstarávanie s rokovacím konaním

Postup je zrýchlený: nie

Hlavné prvky postupu: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

2.1.1. Účel

Druh zmluvy: Tovary

Hlavná klasifikácia (cpv): 48000000 Softvérové balíky a informačné systémy
Doplňujúca klasifikácia (cpv): 48100000 Softvérový balík pre konkrétne odvetvie, 72000000
Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora, 72200000
Programovanie softvéru a poradenstvo

2.1.2. Miesto plnenia

Nižšia územná jednotka krajiny (NUTS): Vestfold (NO093)
Krajina: Nórsko

2.1.4. Všeobecné informácie

Právny základ:

Smernica 2014/24/EÚ
Anskaffelsesforskriften - Procurement with negotiations after a prior notice.

2.1.6. Dôvody na vylúčenie

Zdroje dôvodov na vylúčenie: Oznámenie, Jednotný európsky dokument pre obstarávanie (JED)

Korupcia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Podvod: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranie špinavých peňazí alebo financovanie terorizmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Účasť v zločineckej organizácii: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristické trestné činy alebo trestné činy spojené s teroristickými činnosťami: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Detská práca a iné formy obchodovania s ľuďmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Porušenie povinností v oblasti environmentálneho práva: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti pracovného práva: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti sociálneho práva: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dohody s inými hospodárskymi subjektmi s cieľom narušiť hospodársku súťaž: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Závažné odborné pochybenie: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Nepravdivé informácie, neposkytnutie informácií, neschopnosť predložiť požadované dokumenty alebo získanie dôverných informácií o tomto postupe: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt záujmov z dôvodu účasti na postupe obstarávania: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Priama alebo nepriama účasť na príprave tohto postupu obstarávania: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Predčasné ukončenie zmluvy, škody alebo iné porovnateľné sankcie: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušenie povinností stanovených na základe čisto vnútroštátnych dôvodov vylúčenia: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Porušenie povinnosti platiť príspevky na sociálne zabezpečenie: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Porušenie povinnosti platiť dane: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Pozastavené podnikateľské činnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurz: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Dohoda s veriteľmi: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Platobná neschopnosť: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Aktíva spravované likvidátorom: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Podobná situácia ako úpadok podľa vnútroštátneho práva: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Časť

5.1. Časť: LOT-0000

Názov: Stage 1: New customer system / integration platform - VESAR

Opis: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Interný identifikátor: 797

5.1.1. Účel

Druh zmluvy: Tovary

Hlavná klasifikácia (cpv): 48000000 Softvérové balíky a informačné systémy

Doplňujúca klasifikácia (cpv): 48100000 Softvérový balík pre konkrétne odvetvie, 72000000

Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora, 72200000

Programovanie softvéru a poradenstvo

Možnosti:

Popis možností: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.2. Miesto plnenia

Nižšia územná jednotka krajiny (NUTS): Vestfold (NO093)

Krajina: Nórsko

5.1.3. Predpokladané trvanie

Dátum začatia: 31/07/2026

Dátum konca trvania: 31/03/2031

5.1.4. Obnovenie

Maximálny počet obnovení: 2

Ďalšie informácie o obnovení: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.6. Všeobecné informácie

Vyhradená účasť:

Účasť nie je vyhradená.

Projekt verejného obstarávania nie je financovaný z prostriedkov EÚ

Na toto verejné obstarávanie sa vzťahuje Dohoda o vládnom obstarávaní (GPA): nie

Toto verejné obstarávanie je vhodné aj pre malé a stredné podniky (MSP): áno

5.1.9. Kritériá výberu

Zdroje výberových kritérií: Oznámenie, Súťažný podklad

Kritérium: Registrácia v relevantnom profesionálnom registri

Popis výberového kritéria: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements The tenderer shall be a legally established company. Documentation: Company Registration Certificate. Foreign tenderers must submit

an equivalent certificate from the register of business enterprises in the country where the company is established.

Kritérium: Iné ekonomické alebo finančné požiadavky

Popis výberového kritéria: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that:

Minimum qualification requirements Tenderers must have the financial capacity to fulfil the contract, including credit worthy, or in another way document satisfactory financial capacity.

Documentation: - Presentation of the company's Annual Financial Statements (last Annual Report to the Brønnøysund Register Centre, including the auditor's report). - Credit rating carried out by a publicly certified credit rating institution, not older than three months, at least credit worthy. If the tenderer does not fulfil the above mentioned documentation requirements, other documentation that the contracting authority finds suitable for documenting the economic and financial capacity will be accepted, such as a parent company guarantee or other guarantee/security.

Kritérium: Referencie na špecifikované dodávky

Popis výberového kritéria: Only for public goods deliveries: In the reference period, the tenderer has carried out the following important deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Requirement 1: The tenderer shall have sufficient implementation ability and capacity in relation to the services that shall be provided.

Documentation: - Short CVs for each employee thought to have a short description of relevant competence/experience. - The tenderer shall confirm and justify that they can provide the necessary capacity in the contract period. - The tenderer shall give a brief description of: - how they handle any replacement of main personnel. - how backup manpower is organised to ensure continuity of the delivery. Requirement 2: The tenderer shall have relevant experience and competence from equivalent deliveries. Relevant experience and competence means the delivery of trade systems for infrastructure, e.g. the waste industry, including experience with delivery, implementation and adaptation of business systems that handle customer and service management, financial management, resource planning or logistics. Documentation: An account of relevant deliveries in the last 3 years. The account shall include a description of the delivery, contracting authority, value, date, name and contact data of a gender neutral preferred.

Kritérium: Certifikáty od nezávislých orgánov o normách zabezpečenia kvality

Popis výberového kritéria: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements Tenderers shall have a satisfactory quality management system that is certified in accordance with ISO 9001, or have an equivalent extent, cf. NS-EN ISO 9001, which covers the deliveries included in the contract.

Documentation: Documentation of valid certification, ISO or equivalent. If a tenderer is not certified, documentation shall be given that the tenderer has an equivalent quality management system. It is the tenderer's responsibility to document that another certification or quality management system is equivalent.

Kritérium: Certifikáty od nezávislých orgánov o systémoch alebo normách environmentálneho manažmentu

Popis výberového kritéria: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards? Minimum qualification requirements Tenderers shall have an environmental management system that is certified in accordance with ISO 14001, Miljøfyrtårn or equivalent, that covers the activities included in the agreement. Documentation: Documentation of valid certification, ISO, Miljøfyrtårn (eco-lighthouse programme), or equivalent.

Informácie o druhej fáze dvojfázového postupu:

Minimálny počet záujemcov, ktorí budú pozvaní do druhej fázy postupu: 3

Postup prebieha v po sebe nasledujúcich fázach. V každej fáze môžu byť niektorí účastníci vylúčení

Kupujúci si vyhradzuje právo zadať zákazku na základe pôvodných ponúk bez ďalších rokovaní

5.1.10. Kritériá na vyhodnotenie ponúk

Kritérium:

Typ: Cena

Názov: Price

Opis: 1.0 Price, calculated from the following: 1.1 Tender sum stated in Annex 06

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 30

Kritérium:

Typ: Kvalita

Názov: Quality

Opis: 2.0 Quality of the delivery, including execution and support/follow-up, assessed on the following: 2.1. The tenderer's organisation of the project and the key personnel's competence, as well as a plan for carrying out the assignment, including progress planning (20 %)

2.2. Quality of the delivery as assessed by the description of the tender, including completed requirement specifications, as well as on the tenderer's presentation of the content of the tender, in addition to the set-up and scope for support, follow-up and availability, including key personnel, after the delivery is commissioned (50 %)

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 70

5.1.11. Súťažné podklady

Jazyky, v ktorých sú súťažné podklady oficiálne k dispozícii: nóřčina

Lehota na vyžiadanie doplňujúcich informácií: 30/03/2026 21:55:00 (UTC+00:00)

západoeurópsky čas, GMT

Adresa súťažných podkladov: <https://permalink.mercell.com/278300776.aspx>

5.1.12. Podmienky verejného obstarávania

Podmienky predkladania:

Elektronické predkladanie: Povinná

Adresa na predkladanie: <https://permalink.mercell.com/278300776.aspx>

Jazyky, v ktorých možno predložiť ponuky alebo žiadosti o účasť: nóřčina

Elektronický katalóg: Nie je povolená

Vyžaduje sa zdokonalený alebo kvalifikovaný elektronický podpis alebo elektronická pečať [v zmysle nariadenia (EÚ) č. 910/2014]

Varianty: Nie je povolená

Uchádzači môžu predložiť viac ako jednu ponuku: Povolená

Lehota na prijímanie žiadostí o účasť: 13/04/2026 10:00:00 (UTC+00:00) západoeurópsky čas, GMT

Informácie, ktoré možno doplniť po uplynutí lehoty na predkladanie ponúk:

Žiadne dokumenty nemožno predložiť neskôr.

Podmienky zmluvy:

Plnenie zmluvy sa musí vykonať v rámci programov chránených pracovísk: Nie

Elektronická fakturácia: Povinná

Bude sa využívať elektronické objednávanie: nie

Bude sa využívať elektronická platba: áno

5.1.15. Techniky

Rámcová dohoda:

Žiadna rámcová dohoda

Informácie o dynamickom nákupnom systéme:

Žiadny dynamický nákupný systém

5.1.16. Ďalšie informácie, mediácia a preskúmanie

Organizácia pre preskúmanie: Vestfold tingrett

Informácie o lehotách na preskúmanie: There will be a waiting period of minimum 10 calendar days calculated from the date the notification of the award is sent electronically.

Organizácia poskytujúca doplňujúce informácie o postupe verejného obstarávania: Damhaug Consulting AS

Organizácia poskytujúca offline prístup k súťažným podkladom: Damhaug Consulting AS

Organizácia poskytujúca ďalšie informácie o postupy preskúmania: Damhaug Consulting AS

Organizácia prijímajúca žiadosti o účasť: Damhaug Consulting AS

Organizácia spracúvajúca ponuky: Damhaug Consulting AS

8. Organizácie

8.1. ORG-0001

Úradný názov: Damhaug Consulting AS

Registračné číslo: 820851382

Poštová adresa: Torggata 52

Mesto: HAMAR

PSC: 2317

Nižšia územná jednotka krajiny (NUTS): Innlandet (NO020)

Krajina: Nórsko

Kontaktné miesto: Reidar Seim

E-mail: r.seim@d-consult.no

Telefón: 41478037

Internetová adresa: <http://www.d-consult.no>

Roly tejto organizácie:

Organizácia poskytujúca doplňujúce informácie o postupe verejného obstarávania

Organizácia poskytujúca offline prístup k súťažným podkladom

Organizácia prijímajúca žiadosti o účasť

Organizácia spracúvajúca ponuky

Organizácia poskytujúca ďalšie informácie o postupy preskúmania

8.1. ORG-0002

Úradný názov: Vestfold Avfall og Ressurs AS

Registračné číslo: 979 281 536

Poštová adresa: Tarandrødveien 95B
Mesto: Sem
PSČ: 3171
Nižšia územná jednotka krajiny (NUTS): Vestfold (NO093)
Krajina: Nórsko
E-mail: post@vesar.no
Telefón: 33354380
Internetová adresa: <http://www.vesar.no/>
Roly tejto organizácie:
Kupujúci

8.1. ORG-0003

Úradný názov: Vestfold tingrett
Registračné číslo: 926 723 618
Mesto: Tønsberg
PSČ: 3103
Nižšia územná jednotka krajiny (NUTS): Vestfold (NO093)
Krajina: Nórsko
E-mail: vestfold.tingrett@domstol.no
Telefón: 33 20 67 00
Roly tejto organizácie:
Organizácia pre preskúmanie

Informácie o oznámení

Identifikátor/verzia oznámenia: 584d3ee4-39ff-443a-8e99-5e3eb2ec3e96 - 01
Typ formulára: Súťaž
Typ oznámenia: Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii
– štandardný režim
Podtyp oznámenia: 16
Dátum odoslania oznámenia: 10/03/2026 13:46:52 (UTC+00:00) západoeurópsky čas, GMT
Dátum odoslania oznámenia (eSender): 11/03/2026 06:28:04 (UTC+00:00) západoeurópsky čas, GMT
Jazyky, v ktorých je toto oznámenie oficiálne k dispozícii: angličtina
Číslo uverejnenia oznámenia: 172500-2026
Číslo vydania série S úradného vestníka: 50/2026
Dátum uverejnenia: 12/03/2026