

419186-2026 - Súťaž

Nórsko – Poradenské služby v oblasti obchodu a riadenia a súvisiace služby (podnikateľské poradenstvo) – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 116/2026 18/06/2026

Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim Služby

1. Kupujúci

1.1. Kupujúci

Úradný názov: Ålesund kommune

E-mail: jonette.valaas.skare@alesund.kommune.no

Typ kupujúceho podľa právnych predpisov: Verejnoprávna inštitúcia pod kontrolou miestneho orgánu

Činnosť verejného obstarávateľa: Všeobecné verejné služby

2. Postup

2.1. Postup

Názov: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identifikátor postupu: 91690aa5-8bbb-456e-94ab-a403904a9d12

Interný identifikátor: 26/490

Druh postupu: Verejná súťaž

Postup je zrýchlený: nie

2.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 79400000 Poradenské služby v oblasti obchodu a riadenia a súvisiace služby (podnikateľské poradenstvo)

Doplňujúca klasifikácia (cpv): 48000000 Softvérové balíky a informačné systémy, 72000000

Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora, 72260000

Služby súvisiace so softvérom, 79000000 Podnikateľské služby: právo, marketing,

konzultácie, nábor pracovníkov, tlačiarenské a bezpečnostné služby, 79410000 Poradenské

služby v oblasti obchodu a riadenia, 79414000 Poradenské služby pre riadenie ľudských

zdrojov, 79420000 Služby súvisiace s riadením

2.1.2. Miesto plnenia

Nižšia územná jednotka krajiny (NUTS): Møre og Romsdal (NO0A3)

Krajina: Nórsko

Doplňujúce informácie: Ålesund municipality.

2.1.4. Všeobecné informácie

Doplňujúce informácie: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Právny základ:

Smernica 2014/24/EÚ

2.1.6. Dôvody na vylúčenie

Zdroje dôvodov na vylúčenie: Oznámenie

Korupcia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Podvod: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Pranie špinavých peňazí alebo financovanie terorizmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Účasť v zločineckej organizácii: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristické trestné činy alebo trestné činy spojené s teroristickými činnosťami: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Detská práca a iné formy obchodovania s ľuďmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Porušenie povinností v oblasti environmentálneho práva: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti pracovného práva: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti sociálneho práva: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dohody s inými hospodárskymi subjektmi s cieľom narušiť hospodársku súťaž: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Závažné odborné pochybenie: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Nepravdivé informácie, neposkytnutie informácií, neschopnosť predložiť požadované dokumenty alebo získanie dôverných informácií o tomto postupe: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt záujmov z dôvodu účasti na postupe obstarávania: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Priama alebo nepriama účasť na príprave tohto postupu obstarávania: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Predčasné ukončenie zmluvy, škody alebo iné porovnateľné sankcie: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušenie povinnosti platiť príspevky na sociálne zabezpečenie: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Porušenie povinnosti platiť dane: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Pozastavené podnikateľské činnosti: Has the tenderer's business conduct been stopped?

Konkurz: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Dohoda s veriteľmi: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Platobná neschopnosť: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Aktíva spravované likvidátorom: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Podobná situácia ako úpadok podľa vnútroštátneho práva: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Časť

5.1. Časť: LOT-0000

Názov: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Interný identifikátor: 26/490

5.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 79400000 Poradenské služby v oblasti obchodu a riadenia a súvisiace služby (podnikateľské poradenstvo)

Doplňujúca klasifikácia (cpv): 48000000 Softvérové balíky a informačné systémy, 72000000

Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora, 72260000

Služby súvisiace so softvérom, 79000000 Podnikateľské služby: právo, marketing, konzultácie, nábor pracovníkov, tlačiarenské a bezpečnostné služby, 79410000 Poradenské služby v oblasti obchodu a riadenia, 79414000 Poradenské služby pre riadenie ľudských zdrojov, 79420000 Služby súvisiace s riadením

Možnosti:

Popis možností: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Miesto plnenia

Nižšia územná jednotka krajiny (NUTS): Møre og Romsdal (NO0A3)

Krajina: Nórsko

Doplňujúce informácie: Ålesund municipality.

5.1.3. Predpokladané trvanie

Trvanie: 2 Roky

5.1.4. Obnovenie

Maximálny počet obnovení: 2

Ďalšie informácie o obnovení: Renewal lenght is 12 months

5.1.6. Všeobecné informácie

Vyhradená účasť:

Účasť nie je vyhradená.

Projekt verejného obstarávania nie je financovaný z prostriedkov EÚ

Na toto verejné obstarávanie sa vzťahuje Dohoda o vládnom obstarávaní (GPA): áno

Toto verejné obstarávanie je vhodné aj pre malé a stredné podniky (MSP): áno

Doplňujúce informácie: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Kritériá výberu

Zdroje výberových kritérií: Oznámenie

Kritérium: Registrácia v relevantnom profesionálnom registri

Popis výberového kritéria: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kritérium: Registrácia v obchodnom registri

Popis výberového kritéria: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kritérium: Povolenie alebo členstvo v konkrétnej organizácii potrebné pre služobné zmluvy

Popis výberového kritéria: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Kritérium: Povolenie alebo členstvo v konkrétnej organizácii potrebné pre služobné zmluvy

Popis výberového kritéria: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kritérium: Opatrenia na zabezpečenie kvality

Popis výberového kritéria: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kritérium: Vzorky, popisy alebo fotografie bez certifikácie autenticity

Popis výberového kritéria: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kritérium: Vzorky, popisy alebo fotografie s certifikáciou autenticity pre dodávateľské zmluvy

Popis výberového kritéria: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kritérium: Certifikáty od inštitútov pre kontrolu kvality

Popis výberového kritéria: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kritérium: Certifikáty od nezávislých orgánov o normách zabezpečenia kvality

Popis výberového kritéria: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kritérium: Certifikáty od nezávislých orgánov o systémoch alebo normách environmentálneho manažmentu

Popis výberového kritéria: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kritérium: Iné ekonomické alebo finančné požiadavky

Popis výberového kritéria: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kritérium: Iné ekonomické alebo finančné požiadavky

Popis výberového kritéria: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kritérium: Referencie na špecifikované služby

Popis výberového kritéria: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Kritériá na vyhodnotenie ponúk

Kritérium:

Typ: Cena

Názov: Price

Opis: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 40

Kritérium:

Typ: Kvalita

Názov: Quality

Opis: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 60

5.1.11. Súťažné podklady

Lehota na vyžiadanie doplňujúcich informácií: 01/08/2026 22:00:00 (UTC+00:00)

západoeurópsky čas, GMT

Adresa súťažných podkladov: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784>

5.1.12. Podmienky verejného obstarávania

Podmienky predkladania:

Elektronické predkladanie: Povinná

Adresa na predkladanie: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender>

Jazyky, v ktorých možno predložiť ponuky alebo žiadosti o účasť: nórčina

Elektronický katalóg: Povolená

Varianty: Nie je povolená

Uchádzači môžu predložiť viac ako jednu ponuku: Povolená

Lehota na prijímanie ponúk: 10/08/2026 10:00:58 (UTC+00:00) západoeurópsky čas, GMT

Doba, počas ktorej musí ponuka zostať platná: 89 Dni

Informácie o verejnom otváraní ponúk:

Dátum otvorenia: 10/08/2026 10:05:00 (UTC+00:00) západoeurópsky čas, GMT

Podmienky zmluvy:

Plnenie zmluvy sa musí vykonať v rámci programov chránených pracovísk: Nie

Elektronická fakturácia: Povinná

Bude sa využívať elektronické objednávanie: áno

Bude sa využívať elektronická platba: áno

5.1.15. Techniky

Rámcová dohoda:

Rámcová dohoda, bez opätovného vyhlásenia súťaže

Maximálny počet účastníkov: 1

Informácie o dynamickom nákupnom systéme:

Žiadny dynamický nákupný systém

5.1.16. Ďalšie informácie, mediácia a preskúmanie

Organizácia pre preskúmanie: Sunnmøre tingrett

Informácie o lehotách na preskúmanie: In accordance with the current regulations.

8. Organizácie

8.1. ORG-0001

Úradný názov: Ålesund kommune

Registračné číslo: 929911709

Oddelenie: Innkjøp

Poštová adresa: Keiser Wilhelms gate 11

Mesto: Ålesund

PSC: 6003

Nižšia územná jednotka krajiny (NUTS): Møre og Romsdal (NO0A3)

Krajina: Nórsko

Kontaktné miesto: Jonette Valaas Skare

E-mail: jonette.valaas.skare@alesund.kommune.no

Telefón: +4770162000

Roly tejto organizácie:

Kupujúci

8.1. ORG-0002

Úradný názov: Sunnmøre tingrett

Registračné číslo: 935365201

Poštová adresa: Postboks 1354 Sentrum

Mesto: Ålesund

PSČ: 6001

Nižšia územná jednotka krajiny (NUTS): Møre og Romsdal (NO0A3)

Krajina: Nórsko

E-mail: sunnmore.tingrett@domstol.no

Telefón: 70 33 47 00

Internetová adresa: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Roly tejto organizácie:

Organizácia pre preskúmanie

Informácie o oznámení

Identifikátor/verzia oznámenia: 45a4b43e-7a06-401f-9a40-89d0fc3750ef - 01

Typ formulára: Súťaž

Typ oznámenia: Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii
– štandardný režim

Podtyp oznámenia: 16

Dátum odoslania oznámenia: 16/06/2026 12:54:22 (UTC+00:00) západoeurópsky čas, GMT

Dátum odoslania oznámenia (eSender): 16/06/2026 13:05:54 (UTC+00:00) západoeurópsky čas, GMT

Jazyky, v ktorých je toto oznámenie oficiálne k dispozícii: angličtina

Číslo uverejnenia oznámenia: 419186-2026

Číslo vydania série S úradného vestníka: 116/2026

Dátum uverejnenia: 18/06/2026