

451044-2026 - Súťaž

Nórsko – Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora – IK-EEA 046-2026 Case handling system for collection (debt collection).

OJ S 124/2026 01/07/2026

Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim Služby

1. Kupujúci

1.1. Kupujúci

Úradný názov: Bergen kommune - Innkjøp konsern

E-mail: benjamin.uppal@bergen.kommune.no

Typ kupujúceho podľa právnych predpisov: Verejnoprávna inštitúcia pod kontrolou miestneho orgánu

Činnosť verejného obstarávateľa: Všeobecné verejné služby

2. Postup

2.1. Postup

Názov: IK-EEA 046-2026 Case handling system for collection (debt collection).

Opis: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Identifikátor postupu: 597b0fd9-8360-477e-8633-9db7d04192a0

Interný identifikátor: 2026/174181

Druh postupu: Verejná súťaž

Postup je zrýchlený: nie

Hlavné prvky postupu: The contract is for an ICT system for collection/debt collection and special debt management, provided as a service over the internet ("as a service" deliveries), and includes establishment, including training, configuration, conversion, adaptation and integrations, and operation/management as well as user support. The requirements and needs of the service are in the annexes.

2.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 72000000 Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora

Doplňujúca klasifikácia (cpv): 48000000 Softvérové balíky a informačné systémy, 48441000

Softvérový balík na finančné analýzy, 48443000 Softvérový balík pre účtovníctvo, 48800000

Informačné systémy a servery, 48812000 Finančné informačné systémy, 72268000 Dodávky softvéru, 72400000 Internetové služby, 79940000 Služby inkasných agentúr

2.1.2. Miesto plnenia

Nižšia územná jednotka krajiny (NUTS): Vestland (NO0A2)

Krajina: Nórsko

2.1.4. Všeobecné informácie

Právny základ:

Smernica 2014/24/EÚ

Anskaffelsesforskriften - The procurement is covered by the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA). This is an open tender contest, cf. the Public Procurement Regulations § 13-1. Parts I and III apply for this procurement.

2.1.6. Dôvody na vylúčenie

Zdroje dôvodov na vylúčenie: Oznámenie

Korupcia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Podvod: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranie špinavých peňazí alebo financovanie terorizmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Účast' v zločineckej organizácii: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristické trestné činy alebo trestné činy spojené s teroristickými činnosťami: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Detská práca a iné formy obchodovania s ľuďmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Porušenie povinností v oblasti environmentálneho práva: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti pracovného práva: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti sociálneho práva: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dohody s inými hospodárskymi subjektmi s cieľom narušiť hospodársku súťaž: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Závažné odborné pochybenie: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Nepravdivé informácie, neposkytnutie informácií, neschopnosť predložiť požadované dokumenty alebo získanie dôverných informácií o tomto postupe: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt záujmov z dôvodu účasti na postupe obstarávania: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Priama alebo nepriama účasť na príprave tohto postupu obstarávania: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Predčasné ukončenie zmluvy, škody alebo iné porovnateľné sankcie: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušenie povinností stanovených na základe čisto vnútroštátnych dôvodov vylúčenia: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Porušenie povinnosti platiť príspevky na sociálne zabezpečenie: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Porušenie povinnosti platiť dane: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Pozastavené podnikateľské činnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurz: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Dohoda s veriteľmi: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Platobná neschopnosť: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Aktíva spravované likvidátorom: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Podobná situácia ako úpadok podľa vnútroštátneho práva: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Časť

5.1. Časť: LOT-0000

Názov: IK-EEA 046-2026 Case handling system for collection (debt collection).

Opis: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Interný identifikátor: 2026/174181

5.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 72000000 Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora

Doplňujúca klasifikácia (cpv): 48000000 Softvérové balíky a informačné systémy, 48441000 Softvérový balík na finančné analýzy, 48443000 Softvérový balík pre účtovníctvo, 48800000 Informačné systémy a servery, 48812000 Finančné informačné systémy, 72268000 Dodávky softvéru, 72400000 Internetové služby, 79940000 Služby inkasných agentúr

5.1.2. Miesto plnenia

Nižšia územná jednotka krajiny (NUTS): Vestland (NO0A2)
Krajina: Nórsko

5.1.3. Predpokladané trvanie

Dátum začatia: 31/10/2026
Dátum konca trvania: 31/10/2036

5.1.6. Všeobecné informácie

Vyhradená účasť:

Účasť nie je vyhradená.

Projekt verejného obstarávania nie je financovaný z prostriedkov EÚ

Na toto verejné obstarávanie sa vzťahuje Dohoda o vládnom obstarávaní (GPA): nie

5.1.9. Kritériá výberu

Zdroje výberových kritérií: Jednotný európsky dokument pre obstarávanie (JED)

5.1.11. Súťažné podklady

Jazyky, v ktorých sú súťažné podklady oficiálne k dispozícii: nóřčina

Lehota na vyžiadanie doplňujúcich informácií: 26/08/2026 10:00:00 (UTC+00:00)

západoeurópsky čas, GMT

Adresa súťažných podkladov: <https://permalink.mercell.com/284586265.aspx>

5.1.12. Podmienky verejného obstarávania

Podmienky predkladania:

Elektronické predkladanie: Povinná

Adresa na predkladanie: <https://permalink.mercell.com/284586265.aspx>

Jazyky, v ktorých možno predložiť ponuky alebo žiadosti o účasť: nóřčina

Elektronický katalóg: Nie je povolená

Vyžaduje sa zdokonalený alebo kvalifikovaný elektronický podpis alebo elektronická pečať [v zmysle nariadenia (EÚ) č. 910/2014]

Varianty: Nie je povolená

Lehota na prijímanie ponúk: 03/09/2026 12:00:00 (UTC+00:00) západoeurópsky čas, GMT

Doba, počas ktorej musí ponuka zostať platná: 3 Mesiace

Informácie o verejnom otvorení ponúk:

Dátum otvorenia: 03/09/2026 12:00:00 (UTC+00:00) západoeurópsky čas, GMT

Podmienky zmluvy:

Plnenie zmluvy sa musí vykonať v rámci programov chránených pracovísk: Nie

Elektronická fakturácia: Povinná

Bude sa využívať elektronické objednávanie: nie

Bude sa využívať elektronická platba: áno

5.1.15. Techniky

Rámcová dohoda:

Žiadna rámcová dohoda

Informácie o dynamickom nákupnom systéme:

Žiadny dynamický nákupný systém

5.1.16. **Ďalšie informácie, mediácia a preskúmanie**

Organizácia pre preskúmanie: Hordaland tingrett

Informácie o lehotách na preskúmanie: Ten Days

Organizácia poskytujúca ďalšie informácie o postupy preskúmania: Bergen kommune - Innkjøp konsern

8. Organizácie

8.1. **ORG-0001**

Úradný názov: Bergen kommune - Innkjøp konsern

Registračné číslo: 964338531

Oddelenie: Innkjøp konsern

Poštová adresa: Postboks 7700

Mesto: BERGEN

PSČ: 5020

Nižšia územná jednotka krajiny (NUTS): Vestland (NO0A2)

Krajina: Nórsko

Kontaktné miesto: Benjamin Uppal

E-mail: benjamin.uppal@bergen.kommune.no

Telefón: +47 05556

Internetová adresa: <https://www.bergen.kommune.no>

Roly tejto organizácie:

Kupujúci

Organizácia poskytujúca ďalšie informácie o postupy preskúmania

8.1. **ORG-0002**

Úradný názov: Hordaland tingrett

Registračné číslo: 926 723 367

Oddelenie: rettstad Bergen

Mesto: Bergen

PSČ: 5020

Nižšia územná jednotka krajiny (NUTS): Vestland (NO0A2)

Krajina: Nórsko

E-mail: hordaland.tingrett@domstol.no

Telefón: 55699700

Roly tejto organizácie:

Organizácia pre preskúmanie

Informácie o oznámení

Identifikátor/verzia oznámenia: cf65c9ef-8a0c-4252-a5ee-6424685eb439 - 01

Typ formulára: Súťaž

Typ oznámenia: Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim

Podtyp oznámenia: 16

Dátum odoslania oznámenia: 29/06/2026 14:22:08 (UTC+00:00) západoeurópsky čas, GMT

Dátum odoslania oznámenia (eSender): 29/06/2026 14:34:24 (UTC+00:00) západoeurópsky čas, GMT

Jazyky, v ktorých je toto oznámenie oficiálne k dispozícii: angličtina

Číslo uverejnenia oznámenia: 451044-2026
Číslo vydania série S úradného vestníka: 124/2026
Dátum uverejnenia: 01/07/2026