

455374-2026 - Súťaž

Nórsko – Systémové a technické poradenstvo – Procurement of an ERP system and assistance (the qualification phase).

OJ S 125/2026 02/07/2026

Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim Služby

1. Kupujúci

1.1. Kupujúci

Úradný názov: Norsk Helsenett SF

E-mail: anskaffelser@nhn.no

Typ kupujúceho podľa právnych predpisov: Verejnoprávna inštitúcia

Činnosť verejného obstarávateľa: Zdravie

2. Postup

2.1. Postup

Názov: Procurement of an ERP system and assistance (the qualification phase).

Opis: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).

Identifikátor postupu: 2c917a23-38ed-467e-967a-87a6546243bb

Interný identifikátor: 26/02452

Druh postupu: Rokovacie konanie so zverejnením výzvy na súťaž/súťažné obstarávanie s rokovacím konaním

Postup je zrýchlený: nie

Hlavné prvky postupu: The Norwegian Health Network would like to procure standard off-the-shelf products where any adaptations to concrete needs are made through configurations of the tenderer's system(s). The procurement shall cover licences, establishment, configuration and integrations, as well as migration of data from the current system, in addition to training and introduction to the organisation. The system shall be delivered as a cloud service (SaaS), and the procurement shall cover ongoing operations, maintenance and support. The procurement shall also cover the need for further development after the implementation project has ended, as the Contracting Authority assumes that the needs can change during the contract period. An ERP system shall be procured that can be further developed and expanded in line with the business's needs and technological development, in particular regarding the need for increased digitalisation and streamlining of processes. This includes, among other things, new modules, functionality, integrations and the accompanying services within the natural area of use of the ERP system, including, among other things, finance, procurement, HR, reporting, automation/KI and integrations. The procurement therefore includes an option for future procurements and development of new versions of the system, as well as additional services so that the system can support the contracting authority's needs in the future as well.

2.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 72220000 Systémové a technické poradenstvo

Doplňujúca klasifikácia (cpv): 48400000 Softvérový balík na obchodné transakcie a osobné podnikanie, 48440000 Softvérový balík na finančnú analýzu a pre účtovníctvo, 48451000

Softvérový balík na plánovanie podnikových zdrojov, 48490000 Softvérový balík na obstarávanie, 72230000 Vývoj zákazníckeho softvéru (softvéru na objednávku)

2.1.2. Miesto plnenia

Krajina: Nórsko

Kdekoľvek v danej krajine

2.1.3. Hodnota

Predpokladaná hodnota bez DPH: 35 000 000,00 NOK

2.1.4. Všeobecné informácie

Právny základ:

Smernica 2014/24/EÚ

Anskaffelsesforskriften - Anskaffelsesforskriften § 13-2 letters a and d.

2.1.6. Dôvody na vylúčenie

Zdroje dôvodov na vylúčenie: Jednotný európsky dokument pre obstarávanie (JED), Oznámenie, Súťažný podklad

Korupcia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Podvod: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranie špinavých peňazí alebo financovanie terorizmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Účast' v zločineckej organizácii: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to

represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristické trestné činy alebo trestné činy spojené s teroristickými činnosťami: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Detská práca a iné formy obchodovania s ľuďmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Porušenie povinností v oblasti environmentálneho práva: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti pracovného práva: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti sociálneho práva: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dohody s inými hospodárskymi subjektmi s cieľom narušiť hospodársku súťaž: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Závažné odborné pochybenie: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Nepravdivé informácie, neposkytnutie informácií, neschopnosť predložiť požadované dokumenty alebo získanie dôverných informácií o tomto postupe: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt záujmov z dôvodu účasti na postupe obstarávania: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Priama alebo nepriama účasť na príprave tohto postupu obstarávania: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Predčasné ukončenie zmluvy, škody alebo iné porovnateľné sankcie: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušenie povinností stanovených na základe čisto vnútroštátnych dôvodov vylúčenia: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Porušenie povinností platiť príspevky na sociálne zabezpečenie: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Porušenie povinností platiť dane: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Pozastavené podnikateľské činnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurz: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Dohoda s veriteľmi: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Platobná neschopnosť: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Aktíva spravované likvidátorom: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Podobná situácia ako úpadok podľa vnútroštátneho práva: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for

continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Časť

5.1. Časť: LOT-0000

Názov: Procurement of an ERP system and assistance (the qualification phase).

Opis: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).

Interný identifikátor: 26/02452

5.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 72220000 Systémové a technické poradenstvo

Doplňujúca klasifikácia (cpv): 48400000 Softvérový balík na obchodné transakcie a osobné podnikanie, 48440000 Softvérový balík na finančnú analýzu a pre účtovníctvo, 48451000 Softvérový balík na plánovanie podnikových zdrojov, 48490000 Softvérový balík na obstarávanie, 72230000 Vývoj zákazníckeho softvéru (softvéru na objednávku)

Možnosti:

Popis možností: The contract for ongoing service procurements (SSA-L) applies for 3 (three) years calculated from the delivery day. The contract will then be renewed automatically for 1 (one) year at a time, unless agreed to by the Customer with three months notice before the renewal date. The assistance contract (SSA-B) shall have a duration of 3 (three) years with an option to extend the contract five times for up to one year at a time (3+1+1+1+1+1).

5.1.2. Miesto plnenia

Krajina: Nórsko

Kdekoľvek v danej krajine

5.1.3. Predpokladané trvanie

Trvanie: 36 Mesiac

5.1.5. Hodnota

Predpokladaná hodnota bez DPH: 35 000 000,00 NOK

5.1.6. Všeobecné informácie

Vyhradená účasť:

Účasť nie je vyhradená.

Projekt verejného obstarávania nie je financovaný z prostriedkov EÚ

Na toto verejné obstarávanie sa vzťahuje Dohoda o vládnom obstarávaní (GPA): áno

5.1.9. Kritériá výberu

Zdroje výberových kritérií: Jednotný európsky dokument pre obstarávanie (JED), Súťažný podklad

Informácie o druhej fáze dvojfázového postupu:

Minimálny počet záujemcov, ktorí budú pozvaní do druhej fázy postupu: 3

Postup prebieha v po sebe nasledujúcich fázach. V každej fáze môžu byť niektorí účastníci vylúčení

Kupujúci si vyhradzuje právo zadať zákazku na základe pôvodných ponúk bez ďalších rokovaní

5.1.10. Kritériá na vyhodnotenie ponúk

Kritérium:

Typ: Kvalita

Názov: Quality

Opis: The tenderer's response to the B1 and B2 requirements set in # "Part II SSA-L Annex 1 - the Contracting Authority's requirement specifications" # "Part II SSA-L Annex 3 - Plan for the establishment phase" # "Part II SSA-L Annex 4 - Service level with standardised compensation"

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 70

Kritérium:

Typ: Cena

Názov: Price SSA-L

Opis: The tenderer's stated prices, cf. "Part II SSA-L Annex 6 - Total price and price terms", evaluated over a period of 48 months. - Establishment (fixed price) - Annual cost of use of the system (service charge) - Additional costs connected to maintenance, support and operation. - Training - Assistance/consultancy services Any financial consequence of reservations /deviations will also be assessed.

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 20

Kritérium:

Typ: Cena

Názov: Price SSA-B

Opis: The tenderer's stated hourly rates, cf. "Part II SSA-B Annex 5 - Price and Price Terms". An average price is calculated for the stated categories and an estimated amount of 6,500 consultancy hours over a contract period of up to 8 years (including options).

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 10

5.1.11. Súťažné podklady

Jazyky, v ktorých sú súťažné podklady oficiálne k dispozícii: nórchina

Lehota na vyžiadanie doplňujúcich informácií: 18/08/2026 21:55:00 (UTC+00:00)

západoeurópsky čas, GMT

Adresa súťažných podkladov: <https://permalink.mercell.com/287145320.aspx>

5.1.12. Podmienky verejného obstarávania

Podmienky postupu:

Predpokladaný dátum odoslania výziev na predkladanie ponúk: 04/09/2026

Podmienky predkladania:

Elektronické predkladanie: Povinná

Adresa na predkladanie: <https://permalink.mercell.com/287145320.aspx>

Jazyky, v ktorých možno predložiť ponuky alebo žiadosti o účasť: nórchina

Elektronický katalóg: Nie je povolená

Varianty: Nie je povolená

Lehota na prijímanie žiadostí o účasť: 21/08/2026 10:00:00 (UTC+00:00) západoeurópsky čas, GMT

Informácie, ktoré možno doplniť po uplynutí lehoty na predkladanie ponúk:

Žiadne dokumenty nemožno predložiť neskôr.

Podmienky zmluvy:

Plnenie zmluvy sa musí vykonať v rámci programov chránených pracovísk: Nie

Vyžaduje sa dohoda o nezverejňovaní informácií: áno

Elektronická fakturácia: Povinná

Bude sa využívať elektronické objednávanie: nie

Bude sa využívať elektronická platba: áno

5.1.15. Techniky

Rámcová dohoda:

Žiadna rámcová dohoda

Informácie o dynamickom nákupnom systéme:

Žiadny dynamický nákupný systém

5.1.16. Ďalšie informácie, mediácia a preskúmanie

Sprostredkovateľská organizácia: Oslo Tingrett

Organizácia pre preskúmanie: Oslo Tingrett

Organizácia poskytujúca ďalšie informácie o postupy preskúmania: Norsk Helsenett SF

Organizácia prijímajúca žiadosti o účasť: Norsk Helsenett SF

Organizácia spracúvajúca ponuky: Norsk Helsenett SF

8. Organizácie

8.1. ORG-0001

Úradný názov: Norsk Helsenett SF

Registračné číslo: 994598759

Poštová adresa: Abels gate 9

Mesto: TRONDHEIM

PSČ: 7030

Nižšia územná jednotka krajiny (NUTS): Trøndelag/Tröndelage (NO060)

Krajina: Nórsko

Kontaktné miesto: Avdeling anskaffelser

E-mail: anskaffelser@nhn.no

Telefón: +47 24200000

Internetová adresa: <http://www.nhn.no>

Roly tejto organizácie:

Kupujúci

Organizácia prijímajúca žiadosti o účasť

Organizácia spracúvajúca ponuky

Organizácia poskytujúca ďalšie informácie o postupy preskúmania

8.1. ORG-0002

Úradný názov: Oslo Tingrett

Registračné číslo: 926 725 939

Mesto: Oslo

PSČ: 0164

Nižšia územná jednotka krajiny (NUTS): Oslo (NO081)

Krajina: Nórsko

Roly tejto organizácie:

Organizácia pre preskúmanie

Informácie o oznámení

Identifikátor/verzia oznámenia: 396e7c2d-c296-44cf-b981-0c10631f3a67 - 01

Typ formulára: Súťaž

Typ oznámenia: Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii
– štandardný režim

Podtyp oznámenia: 16

Dátum odoslania oznámenia: 30/06/2026 14:52:30 (UTC+00:00) západoeurópsky čas, GMT

Dátum odoslania oznámenia (eSender): 30/06/2026 16:53:21 (UTC+00:00) západoeurópsky čas, GMT

Jazyky, v ktorých je toto oznámenie oficiálne k dispozícii: angličtina

Číslo uverejnenia oznámenia: 455374-2026

Číslo vydania série S úradného vestníka: 125/2026

Dátum uverejnenia: 02/07/2026