

607365-2026 - Súťaž

Fínsko – Telekomunikačné služby – VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

OJ S 170/2026 03/09/2026

Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim
Služby

1. Kupujúci

1.1. Kupujúci

Úradný názov: VR-Group Plc

E-mail: info.procurement@vr.fi

Typ kupujúceho podľa právnych predpisov: Verejný podnik

Činnosť obstarávateľa: Železničné služby

2. Postup

2.1. Postup

Názov: VR-Group: Maintenance and support services of telecommunications network devices
- Invitation to participate

Opis: The subject of the procurement is the provision of maintenance and support services for telecommunications network devices and related network services (hereinafter the "Service"). The procurement covers comprehensive maintenance, monitoring, support and operational services for VR's telecommunications network environment, including network devices located in datacentres, offices, rolling stock (trains and buses) and other operational locations. The Service also includes the maintenance of certain related network services required for the operation of the telecommunications environment. The Service includes, but is not limited to, the following: - Service transition and implementation; - 24/7 monitoring of the telecommunications network environment; - Incident management and fault resolution; - Replacement of failed network devices in accordance with the agreed service levels; - Device configuration changes and other agreed maintenance activities; - Network monitoring, preventive maintenance and operational support; - Service management and designated service management personnel; - Maintenance of network documentation; - Reporting, including service level, capacity and operational reporting; - Integration with VR's agreed service management and ticketing solutions; - Other maintenance, support and expert services related to the telecommunications network environment, ordered separately where required. The procurement concerns maintenance and support services only. Ownership of the telecommunications network devices, software licences and the overall network architecture shall remain with VR. VR is responsible for the procurement of network devices and strategic network architecture, while the selected Supplier shall provide the Services in accordance with the agreed contractual responsibilities. The Service is intended to support VR Group's operations in Finland, Sweden, Denmark and Latvia. The Service may also be extended to other VR Group companies or countries during the contract period. A more detailed preliminary description of the procurement is set out in Annex 1 – Preliminary Description of the Procurement. The subject of the procurement described herein is preliminary and may be further specified, clarified and supplemented during the negotiated procurement procedure. The final scope of the procurement, the detailed requirements and the contractual terms will be set out in the Final Invitation to Tender and its annexes.

Identifikátor postupu: 902c3aaa-8d6e-450c-b2d0-0d82481c53d9

Interný identifikátor: VR - IT - 2026

Druh postupu: Rokovacie konanie so zverejnením výzvy na súťaž/súťažné obstarávanie s rokovacím konaním

Postup je zrýchlený: nie

Hlavné prvky postupu: A candidate must fulfil all suitability requirements set out in the contract notice and its annexes in order to be admitted to the procurement procedure. The suitability requirements are specified in the European Single Procurement Document (ESPD) and other procurement documents attached to the contract notice. In order to ensure an efficient and manageable negotiation procedure, the number of candidates invited to participate in the negotiations is limited to a maximum of five (5). Where more than five (5) candidates fulfil the suitability requirements, the Contracting Entity will reduce the number of candidates by comparing the references submitted by the candidates to the extent that they exceed the minimum requirements. The comparison will be carried out in accordance with the selection criteria described under section "Grounds for Decision" of this Invitation to Participate and in Annex 2 – Reference Form. Where five (5) or fewer candidates fulfil the suitability requirements, no comparison of references will be carried out, and all such candidates will be invited to participate in the negotiation procedure. If the comparison of references results in a tie for the fifth place, all candidates obtaining the same score as the candidate ranked fifth shall be invited to participate in the negotiation procedure. Consequently, the number of candidates invited to participate may exceed five (5). If required under VR Group's internal governance procedures, the procurement decision shall be subject to the approval of the competent decision-making body of VR Group. If such approval is not obtained, the Contracting Entity reserves the right to suspend or discontinue the procurement procedure in accordance with applicable legislation. The procurement procedure may also be suspended or discontinued on any other grounds permitted under the applicable procurement legislation.

2.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 64200000 Telekomunikačné služby

Doplňujúca klasifikácia (cpv): 51300000 Inštalácia komunikačných zariadení, 72000000

Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora, 72315000

Riadenie a podpora dátových sietí, 72318000 Prenos údajov, 72590000 Profesionálne služby súvisiace s počítačmi, 72700000 Služby pre počítačové siete, 72710000 Služby pre lokálne siete LAN

2.1.2. Miesto plnenia

Kdekoľvek v Európskom hospodárskom priestore

2.1.2. Miesto plnenia

Krajina: Švédsko

Kdekoľvek v danej krajine

2.1.2. Miesto plnenia

Krajina: Fínsko

Kdekoľvek v danej krajine

2.1.4. Všeobecné informácie

Doplňujúce informácie: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing.

Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and

Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

Právny základ:

Smernica 2014/25/EÚ

2.1.6. Dôvody na vylúčenie

Zdroje dôvodov na vylúčenie: Jednotný európsky dokument pre obstarávanie (JED)

5. Časť

5.1. Časť: LOT-0000

Názov: VR-Group: Maintenance and support services of telecommunications network devices
- Invitation to participate

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Interný identifikátor: VR - IT - 2026

5.1.1. Účel

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súvisiace s počítačmi, 72700000 Služby pre počítačové siete, 72710000 Služby pre lokálne siete LAN

5.1.2. Miesto plnenia

Kdekoľvek v Európskom hospodárskom priestore

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Krajina: Švédsko

Kdekoľvek v danej krajine

5.1.2. Miesto plnenia

Krajina: Fínsko

Kdekoľvek v danej krajine

5.1.3. Predpokladané trvanie

Trvanie: 60 Mesiac

5.1.4. Obnovenie

Maximálny počet obnovení: 1

Ďalšie informácie o obnovení: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing.

Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. Please note, however, that the procurement schedule may change. In such case, the agreement period shall commence on the actual date of execution of the agreement.

5.1.6. Všeobecné informácie

Vyhradená účasť:

Účasť nie je vyhradená.

Na toto verejné obstarávanie sa vzťahuje Dohoda o vládnom obstarávaní (GPA): áno

Toto verejné obstarávanie je vhodné aj pre malé a stredné podniky (MSP): áno

Doplňujúce informácie: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

5.1.7. Strategické verejné obstarávanie

Podporovaný sociálny cieľ: Náležitá starostlivosť o ľudské práva v globálnych dodávateľských reťazcoch, Spravodlivé pracovné podmienky

5.1.9. Kritériá výberu

Zdroje výberových kritérií: Jednotný európsky dokument pre obstarávanie (JED)

Informácie o druhej fáze dvojfázového postupu:

Maximálny počet záujemcov, ktorí budú pozvaní do druhej fázy postupu: 5

5.1.10. Kritériá na vyhodnotenie ponúk

Kritérium:

Typ: Cena

Opis: Price: 90 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

Kritérium:

Typ: Kvalita

Opis: Quality: 10 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

5.1.11. Súťažné podklady

Jazyky, v ktorých sú súťažné podklady oficiálne k dispozícii: angličtina

Lehota na vyžiadanie doplňujúcich informácií: 16/09/2026 07:00:00 (UTC+00:00)

západoeurópsky čas, GMT

Adresa súťažných podkladov: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

5.1.12. Podmienky verejného obstarávania

Podmienky predkladania:

Elektronické predkladanie: Povinná

Adresa na predkladanie: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

Jazyky, v ktorých možno predložiť ponuky alebo žiadosti o účasť: angličtina

Elektronický katalóg: Nie je povolená

Varianty: Nie je povolená

Uchádzači môžu predložiť viac ako jednu ponuku: Nie je povolená

Lehota na prijímanie žiadostí o účasť: 05/10/2026 07:00:00 (UTC+00:00) západoeurópsky čas, GMT

Podmienky zmluvy:

Plnenie zmluvy sa musí vykonať v rámci programov chránených pracovísk: Nie

Podmienky týkajúce sa plnenia zmluvy: To the extent relevant, conditions and terms of performance will be specified during the procurement procedure in the final invitation to tender

Vyžaduje sa dohoda o nezverejňovaní informácií: áno

Doplňujúce informácie o dohode o nezverejňovaní informácií: The candidate participating in the negotiated procedure undertakes to sign a Non Disclosure Agreement submitted separately by VR to the selected tenderers after the selection of tenderers. Signing the Non Disclosure Agreement is required in order for the candidate to be able to proceed to the negotiation phase.

Elektronická fakturácia: Povinná

Bude sa využívať elektronické objednávanie: áno

Bude sa využívať elektronická platba: áno

Mechanizmus financovania: To the extent relevant, finance and payment terms will be specified during the procurement procedure in the final invitation to tender

5.1.15. Techniky

Rámcová dohoda:

Žiadna rámcová dohoda

Informácie o dynamickom nákupnom systéme:

Žiadny dynamický nákupný systém

5.1.16. Ďalšie informácie, mediácia a preskúmanie

Organizácia pre preskúmanie: Markkinaoikeus

Informácie o lehotách na preskúmanie: Organisation providing further information: VR Group Plc

Organizácia poskytujúca doplňujúce informácie o postupe verejného obstarávania: VR-Group Plc

Organizácia poskytujúca ďalšie informácie o postupy preskúmania: VR-Group Plc

8. Organizácie

8.1. ORG-0001

Úradný názov: Markkinaoikeus

Registračné číslo: 3006157-6

Poštová adresa: Radanrakentajantie 5

Mesto: Helsinki

PSČ: 00520

Nižšia územná jednotka krajiny (NUTS): Helsinki-Uusimaa (FI1B1)

Krajina: Fínsko

E-mail: markkinaoikeus@oikeus.fi

Telefón: +358 295643300

Internetová adresa: <http://www.oikeus.fi/markkinaoikeus>

Roly tejto organizácie:

Organizácia pre preskúmanie

8.1. ORG-0002

Úradný názov: VR-Group Plc

Registračné číslo: 1003521-5

Poštová adresa: PL 488 (Radiokatu 3)

Mesto: Helsinki

PSČ: 00096

Nižšia územná jednotka krajiny (NUTS): Helsinki-Uusimaa (FI1B1)

Krajina: Fínsko

Kontaktné miesto: Procurement unit

E-mail: info.procurement@vr.fi

Telefón: +358 294343

Internetová adresa: <http://www.vrgroup.fi>

Roly tejto organizácie:

Kupujúci

Organizácia poskytujúca doplňujúce informácie o postupe verejného obstarávania

Organizácia poskytujúca ďalšie informácie o postupy preskúmania

8.1. ORG-0003

Úradný názov: Hansel Oy (Hilma)

Registračné číslo: FI09880841

Poštová adresa: Mannerheiminaukio 1a

Mesto: Helsinki

PSČ: 00100

Nižšia územná jednotka krajiny (NUTS): Helsinki-Uusimaa (FI1B1)

Krajina: Fínsko

Kontaktné miesto: eSender

E-mail: tekninen@hankintailmoitukset.fi

Telefón: 029 55 636 30

Internetová adresa: <http://hankintailmoitukset.fi>

Roly tejto organizácie:

TED eSender

Informácie o oznámení

Identifikátor/verzia oznámenia: 74519d47-0e13-4416-bcc7-a0d5a73b8b95 - 01

Typ formulára: Súťaž

Typ oznámenia: Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii
– štandardný režim

Podtyp oznámenia: 17

Dátum odoslania oznámenia: 02/09/2026 11:14:07 (UTC+00:00) západoeurópsky čas, GMT

Dátum odoslania oznámenia (eSender): 02/09/2026 11:14:09 (UTC+00:00) západoeurópsky čas, GMT

Jazyky, v ktorých je toto oznámenie oficiálne k dispozícii: angličtina

Číslo uverejnenia oznámenia: 607365-2026

Číslo vydania série S úradného vestníka: 170/2026

Dátum uverejnenia: 03/09/2026