

610825-2026 - Súťaž

Nórsko – Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora –
Procurement - KI Rota 2026

OJ S 171/2026 04/09/2026

Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii – štandardný režim
Služby

1. Kupujúci

1.1. Kupujúci

Úradný názov: Ålesund kommune

E-mail: jenny.marie.rorvik@alesund.kommune.no

Typ kupujúceho podľa právnych predpisov: Verejnoprávna inštitúcia pod kontrolou miestneho orgánu

Činnosť verejného obstarávateľa: Všeobecné verejné služby

2. Postup

2.1. Postup

Názov: Procurement - KI Rota 2026

Opis: The competition is for the delivery of a cloud based tool for working hours and manpower planning.

Identifikátor postupu: a06833d8-0f4d-4279-9660-dd06e780bffb

Interný identifikátor: 26/1412

Druh postupu: Verejná súťaž

Postup je zrýchlený: nie

Hlavné prvky postupu: Open tender contest

2.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 72000000 Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora

Doplňujúca klasifikácia (cpv): 48332000 Softvérový balík na vytváranie harmonogramov, 72268000 Dodávky softvéru, 72416000 Poskytovatelia aplikačných služieb

2.1.2. Miesto plnenia

Krajina: Nórsko

Kdekoľvek v danej krajine

2.1.3. Hodnota

Predpokladaná hodnota bez DPH: 2 400 000,00 NOK

2.1.4. Všeobecné informácie

Právny základ:

Smernica 2014/24/EÚ

2.1.6. Dôvody na vylúčenie

Zdroje dôvodov na vylúčenie: Oznámenie

Korupcia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or

control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Podvod: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Pranie špinavých peňazí alebo financovanie terorizmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Účasť v zločineckej organizácii: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristické trestné činy alebo trestné činy spojené s teroristickými činnosťami: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Detská práca a iné formy obchodovania s ľuďmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Porušenie povinností v oblasti environmentálneho práva: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti pracovného práva: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušenie povinností v oblasti sociálneho práva: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dohody s inými hospodárskymi subjektmi s cieľom narušiť hospodársku súťaž: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Závažné odborné pochybenie: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Nepravdivé informácie, neposkytnutie informácií, neschopnosť predložiť požadované dokumenty alebo získanie dôverných informácií o tomto postupe: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt záujmov z dôvodu účasti na postupe obstarávania: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Priama alebo nepriama účasť na príprave tohto postupu obstarávania: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Predčasné ukončenie zmluvy, škody alebo iné porovnateľné sankcie: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušenie povinnosti platiť príspevky na sociálne zabezpečenie: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Porušenie povinnosti platiť dane: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Pozastavené podnikateľské činnosti: Has the tenderer's business conduct been stopped?

Konkurz: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Dohoda s veriteľmi: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Platobná neschopnosť: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Aktíva spravované likvidátorom: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Podobná situácia ako úpadok podľa vnútroštátneho práva: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Časť

5.1. Časť: LOT-0000

Názov: Procurement - KI Rota 2026

Opis: The competition is for the delivery of a cloud based tool for working hours and manpower planning.

Interný identifikátor: 26/1412

5.1.1. Účel

Druh zmluvy: Služby

Hlavná klasifikácia (cpv): 72000000 Služby informačných technológií: konzultácie, vývoj softvéru, internet a podpora

Doplňujúca klasifikácia (cpv): 48332000 Softvérový balík na vytváranie harmonogramov, 72268000 Dodávky softvéru, 72416000 Poskytovatelia aplikačných služieb

5.1.2. Miesto plnenia

Krajina: Nórsko

Kdekoľvek v danej krajine

5.1.3. Predpokladané trvanie

Iné trvanie: Neznámy

5.1.4. Obnovenie

Maximálny počet obnovení: 8

Ďalšie informácie o obnovení: Ongoing service contract, with a duration of maximum 10 years.

5.1.5. Hodnota

Predpokladaná hodnota bez DPH: 2 400 000,00 NOK

5.1.6. Všeobecné informácie

Vyhradená účasť:

Účasť nie je vyhradená.

Projekt verejného obstarávania nie je financovaný z prostriedkov EÚ

Na toto verejné obstarávanie sa vzťahuje Dohoda o vládnom obstarávaní (GPA): nie

Toto verejné obstarávanie je vhodné aj pre malé a stredné podniky (MSP): áno

5.1.9. Kritériá výberu

Zdroje výberových kritérií: Oznámenie

Kritérium: Finančný pomer

Popis výberového kritéria: This requirement only applies to Norwegian tenderers.

Requirement: Tenderers must have their tax, payroll tax and VAT payments in order in accordance with the legal provisions and the tenderer must not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Tenderers shall document the requirement through the certificate "Information on tax and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. Tenderers are asked to enclose the certificate in the tender or submit it on request. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders. Read about the certificate here: <https://www.skatteetaten.no/skjema/opplysninger-om-skatt-og-avgift/>

Kritérium: Iné ekonomické alebo finančné požiadavky

Popis výberového kritéria: Requirement: Tenderers must have the financial capacity to execute the contract. The tenderer is required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service riskguardian suite (<https://riskguardian.bisnode.no/>), or have the financial capacity to execute the contract based on the contracting authority's discretion. Documentation requirement: The Contracting Authority will carry out their own assessment of the supplier's finances through RiskGuardian Suite. Tenderers can enclose other necessary information if they believe that RiskGuardian Suite does not provide a correct picture of the financial situation. The RiskGuardian Suite service includes all Nordic countries. As a general rule, the Contracting Authority will not accept credit ratings from other company and accounting information systems than RiskGuardian Suite due to equal treatment of the tenderers. Foreign tenderers outside the Nordic countries will, however, use and accept credit appraisal through Dun & Bradstreet's service Credit (<https://credit.dnb.com/>). Tenderers that the contracting authority cannot find a RiskGuardian Suite (or Credit for suppliers outside the Nordic countries), e.g. newly established tenderers who have not built up a basis for a credit rating, must enclose a declaration/guarantee from a parent company/owner/bank or similar financing institutions, regarding the company's financial and economic position.

Kritérium: Referencie na špecifikované služby

Popis výberového kritéria: Requirement: Tenderers are required to have experience from at least 1 delivery of KI Rota tool to a comparable public or private company of comparable size in the last two (2) years. Documentation requirement: Complete the annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

Kritérium: Povolenie alebo členstvo v konkrétnej organizácii potrebné pre služobné zmluvy

Popis výberového kritéria: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kritérium: Opatrenia na zabezpečenie kvality

Popis výberového kritéria: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research

facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kritérium: Vzorky, popisy alebo fotografie bez certifikácie autenticity

Popis výberového kritéria: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kritérium: Vzorky, popisy alebo fotografie s certifikáciou autenticity pre dodávateľské zmluvy

Popis výberového kritéria: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kritérium: Certifikáty od inštitútov pre kontrolu kvality

Popis výberového kritéria: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kritérium: Certifikáty od nezávislých orgánov o normách zabezpečenia kvality

Popis výberového kritéria: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kritérium: Certifikáty od nezávislých orgánov o systémoch alebo normách environmentálneho manažmentu

Popis výberového kritéria: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

5.1.10. Kritériá na vyhodnotenie ponúk

Kritérium:

Typ: Cena

Názov: Price

Opis: Orientation: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. All prices are in NOK, excluding VAT, including all direct or indirect expenses and duties that could be incurred in connection with the delivery. Order fees and invoice fees are to be seen as expenses. The prices shall include all costs for the customer who is included in this competition. Costs that the tenderer knows will be incurred, but that are not specifically stated in the tender, will be seen as included in the stated costs. The implementation of licence users will be gradually and is estimated to include approx. 3,500 users. The stated volume is only used as a calculation basis in the evaluation and does not involve any obligation to buy. Evaluation: The evaluation sum over 5 years from the price form will form the basis of the evaluation of price. When assessing the price, a hybrid model with break point 1 will be used. The attached template for the evaluation model is attached. The tenderer's total points for this award criteria is weighted with the award criteria's weighting percentage.

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 40

Kritérium:

Typ: Kvalita

Názov: The tenderer's offered system

Opis: Orientation: Under this award criteria, an evaluation will be made on the tenderer's offered system via a digital presentation in real time where the customer can provide a selection of managers and elected representatives. This presentation must include the possibility for a customer to ask questions. During the evaluation phase the tenderer will be contacted by the customer and a team meeting will be agreed where the presentation will take place. Tenderers must be able to provide a team meeting on just a few days' notice.

Tenderers shall present the following: Set up and start up how rota rules and working hours rules are recorded, administered and maintained in the system. how local agreements, special agreements and exemptions can be registered and managed how the solution handles individual exceptions or adaptations in the regulations for individual employees how the system signals deviations, breaches or risks of breaches connected to the Working Environment Act and other relevant rules. Work flow and user interface how employees register inputs, preferences and wishes in the system. how the manager or rota planner workflow is what steps must be taken before the generation of rota can be initiated how long the solution takes to generate a rota with approx. 25 lines how the system presents proposals, deviations and signals how the system takes individual requests and facilitation needs into account, for example, varying weekend frequencies. how the system prioritises between relevant considerations, including legislation and agreements, competence need, staffing plan, continuity for users or patients, fair distribution of shifts, employees' any wishes and cost efficiency. which functions or assessments must be dealt with or controlled manually.

Explainability and control how the solution explains the basis for the generated rota proposal how the user can see which rules, considerations, and priorities form the basis for how proposals can be adjusted or overridden how consequences of changes are highlighted. how the system shows what requirements or considerations might not be fully fulfilled Evaluation:

An overall assessment of the offered system will be carried out during the evaluation. The award criteria will be evaluated on the basis of the tenderer's presentation of the 3 above points. The contracting authority will particularly emphasise the evaluation: Set-up and rule handling A positive assessment will be made if the solution provides a simple, structured and secure way to register, administer and maintain rota rules, working hours rules, local agreements, special agreements, exemptions and individual exceptions. A positive assessment will also be made if the system clearly warns of deviations, fractures or risk of breaches and if such signals are understandable and easy to follow-up. Work flow and user friendliness An assessment will be made positive if the system has an intuitive and efficient work flow for employees, managers and rota planners. The contracting authority will emphasise how easy it is to register inputs and preferences, prepare the basis for rota generation, generate rotos, understand the proposals that are presented, and follow up deviations and signals. A positive assessment will also be made if the system greatly reduces the need for manual assessments and inspections. Prioritising, explainability and control A positive assessment will be made if the system, in a clear and verifiable manner, shows how it priorities between legislation and contracts, competence needs, manpower plan, continuity, fair distribution of shifts, employees' wishes, individual facilitation needs and cost efficiency. Furthermore, a positive assessment will be made if the solution explains why a rota proposal has been generated, what rules and considerations form the basis, what conditions could not be completely fulfilled, and what consequences changes or overrides have. Best solution will be awarded 10 points. Other tenders will be awarded points based on a judgement of relevant quality differences compared to the best system. The tenderer's point score for the award

criteria is weighted with the award criteria's stated weighting percentage. The tenderer's total points for this award criteria is weighted with the award criteria's weighting percentage.

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 60

Kritérium:

Typ: Kvalita

Názov: Environment

Opis: The contracting authority uses the exclusion provisions in loa § 5b third section and does not weight climate and environmental considerations in accordance with the second paragraph. The contract is assessed to have a climate footprint and an immaterial environmental impact, and this is justified below. The nature of the procurement in this case is the procurement of a KI based rota tool that shall assist with rota planning. Furthermore, the procurement involves maintenance and further development of such a tool, operation and use of the tool. The work on maintenance and further development of the tool can be compared with a consultancy service without particular travel activities and is therefore considered to have immaterial climate footprint and environmental impact. The energy consumption and any environmental impact of this system is very limited and it is aimless for the contracting authority to emphasise or set requirements in the environmental requirement specifications in this procurement. Based on this, the procurement of KI-based rota tools is assessed in accordance with immaterial climate footprint and environmental impact, and thus falls under the exception rule in loa § 5b (3).

Kategória kritéria na vyhodnotenie ponúk hmotnosť: Váha (percentá, presne)

Číslo kritéria na vyhodnotenie ponúk: 0

5.1.11. Súťažné podklady

Lehota na vyžiadanie doplňujúcich informácií: 27/09/2026 22:00:00 (UTC+00:00)

západoeurópsky čas, GMT

Adresa súťažných podkladov: <https://tendsign.com/doc.aspx?MeFormsNoticelId=98867>

5.1.12. Podmienky verejného obstarávania

Podmienky predkladania:

Elektronické predkladanie: Povinná

Adresa na predkladanie: <https://tendsign.com/doc.aspx?MeFormsNoticelId=98867&GoTo=Tender>

Jazyky, v ktorých možno predložiť ponuky alebo žiadosti o účasť: nórcina

Elektronický katalóg: Povolená

Varianty: Nie je povolená

Uchádzači môžu predložiť viac ako jednu ponuku: Povolená

Lehota na prijímanie ponúk: 05/10/2026 10:00:58 (UTC+00:00) západoeurópsky čas, GMT

Doba, počas ktorej musí ponuka zostať platná: 89 Dni

Informácie o verejnom otváraní ponúk:

Dátum otvorenia: 05/10/2026 10:01:00 (UTC+00:00) západoeurópsky čas, GMT

Podmienky zmluvy:

Plnenie zmluvy sa musí vykonať v rámci programov chránených pracovísk: Nie

Elektronická fakturácia: Povinná

Bude sa využívať elektronické objednávanie: áno

Bude sa využívať elektronická platba: áno

5.1.15. Techniky

Rámcová dohoda:

Žiadna rámcová dohoda

Informácie o dynamickom nákupnom systéme:

Žiadny dynamický nákupný systém

5.1.16. Ďalšie informácie, mediácia a preskúmanie

Sprostredkovateľská organizácia: Sunnmøre tingrett

Organizácia pre preskúmanie: Sunnmøre tingrett

Informácie o lehotách na preskúmanie: In accordance with the regulations.

Organizácia poskytujúca ďalšie informácie o postupy preskúmania: Ålesund kommune

8. Organizácie

8.1. ORG-0001

Úradný názov: Ålesund kommune

Registračné číslo: 929911709

Oddelenie: Innkjøp

Poštová adresa: Keiser Wilhelms gate 11

Mesto: Ålesund

PŠČ: 6003

Nižšia územná jednotka krajiny (NUTS): Møre og Romsdal (NO0A3)

Krajina: Nórsko

Kontaktné miesto: Jenny Marie Rørvik

E-mail: jenny.marie.rorvik@alesund.kommune.no

Telefón: +4770162000

Roly tejto organizácie:

Kupujúci

Organizácia poskytujúca ďalšie informácie o postupy preskúmania

8.1. ORG-0002

Úradný názov: Sunnmøre tingrett

Registračné číslo: 935365201

Poštová adresa: Postboks 1354 Sentrum

Mesto: Ålesund

PŠČ: 6001

Nižšia územná jednotka krajiny (NUTS): Møre og Romsdal (NO0A3)

Krajina: Nórsko

E-mail: sunnmore.tingrett@domstol.no

Telefón: 70 33 47 00

Internetová adresa: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Roly tejto organizácie:

Organizácia pre preskúmanie

Sprostredkovateľská organizácia

Informácie o oznámení

Identifikátor/verzia oznámenia: 5d147146-f802-4ecf-a30e-017cd94de0ff - 01

Typ formulára: Súťaž

Typ oznámenia: Oznámenie o vyhlásení verejného obstarávania alebo oznámenie o koncesii
– štandardný režim

Podtyp oznámenia: 16

Dátum odoslania oznámenia: 03/09/2026 08:00:56 (UTC+00:00) západoeurópsky čas, GMT

Dátum odoslania oznámenia (eSender): 03/09/2026 08:00:58 (UTC+00:00) západoeurópsky čas, GMT

Jazyky, v ktorých je toto oznámenie oficiálne k dispozícii: angličtina

Číslo uverejnenia oznámenia: 610825-2026

Číslo vydania série S úradného vestníka: 171/2026

Dátum uverejnenia: 04/09/2026