

350486-2026 - Javni razpis

Norveška – Storitve, povezane s programsko opremo – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 98/2026 22/05/2026

Obvestilo o koncesiji ali naročilu – standardna ureditev - Obvestilo o spremembi obvestila Storitve

1. Kupec

1.1. Kupec

Uradno ime: Ringsaker kommune

E-naslov: anho@ringsaker.kommune.no

Pravna vrsta kupca: Oseba javnega prava, ki jo obvladuje lokalni organ

Dejavnost javnega naročnika: Javna uprava

2. Postopek

2.1. Postopek

Naslov: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Opis: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs).

Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time.

Presentation days for tenders: Thursday and Friday 18 - 19.6.2026. Tenderers must set aside both days. Invitations will be sent out 16.6.

Identifikator postopka: 402d6324-f251-4132-8d40-ed8ed4ea9510

Notranji identifikator: 2026/7944

Vrsta postopka: Odprti postopek

Postopek je pospešen: ne

Glavne značilnosti postopka: Contract form NS 8407 for installations at nursing homes and housing community SSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of products Absolute value of the procurement is NOK 100,000 excluding VAT. 70.000.000

2.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 72260000 Storitve, povezane s programsko opremo

Dodatna klasifikacija (cpv): 33195000 Sistem za opazovanje pacientov, 33196000 Medicinski pripomočki, 33196100 Pripomočki za starejše, 33196200 Pripomočki za funkcionalno ovirane osebe, 35125100 Senzorji, 45314000 Inštalacija telekomunikacijske opreme, 48814000 Medicinski informacijski sistemi, 80511000 Storitve usposabljanja kadrov (osebja), 85312000 Storitve socialnega varstva brez nastanitve

2.1.2. Kraj izvajanja

Podregija države (NUTS): Innlandet (NO020)

Država: Norveška

2.1.3. Vrednost

Ocenjena vrednost brez DDV: 30 000 000,00 NOK

2.1.4. Splošne informacije

Pravna podlaga:

Direktiva 2014/24/EU

Anskaffelsesforskriften - Above the EEA threshold

Anskaffelsesforskriften - Postponed tender deadline

2.1.6. Razlogi za izključitev

Viri izključitvenih razlogov: Enotni evropski dokument v zvezi z oddajo javnega naročila

5. Sklop

5.1. Sklop: LOT-0000

Naslov: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

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Notranji identifikator: 2026/7944

5.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 72260000 Storitve, povezane s programsko opremo

Dodatna klasifikacija (cpv): 33195000 Sistem za opazovanje pacientov, 33196000 Medicinski pripomočki, 33196100 Pripomočki za starejše, 33196200 Pripomočki za funkcionalno ovirane osebe, 35125100 Senzorji, 45314000 Inštalacija telekomunikacijske opreme, 48814000 Medicinski informacijski sistemi, 80511000 Storitve usposabljanja kadrov (osebja), 85312000 Storitve socialnega varstva brez nastanitve

5.1.2. Kraj izvajanja

Podregija države (NUTS): Innlandet (NO020)

Država: Norveška

5.1.3. Predvideno trajanje

Trajanje: 36 Meseci

5.1.5. Vrednost

Ocenjena vrednost brez DDV: 30 000 000,00 NOK

5.1.6. Splošne informacije

Pridržana udeležba:

Udeležba ni pridržana.

Projekt javnega naročanja se ne financira s sredstvi EU

Javno naročilo je zajeto v Sporazumu o javnih naročilih: ne

5.1.9. Merila za izbor

Viri izbirnih kriterijev: Enotni evropski dokument v zvezi z oddajo javnega naročila

5.1.10. Merila za oddajo javnega naročila

Merilo:

Vrsta: Kakovost

Ime: Quality - Solution proposal for KMS Tømmerli 30.0%

Opis: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Merilo:

Vrsta: Cena

Ime: Price

Opis: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on

replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Merilo:

Vrsta: Kakovost

Ime: Quality - Plan for the establishment/implementation of the Agreement 20 %

Opis: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment /implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Merilo:

Vrsta: Kakovost

Ime: Quality - offered system 20 %

Opis: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Opis metode, ki jo je treba uporabiti, če se ponderiranje ne more izraziti z merili: See below

5.1.11. Dokumenti v zvezi z oddajo javnega naročila

Jeziki, v katerih so uradno na voljo dokumenti v zvezi z oddajo javnega naročila: norveščina Rok za zahtevanje dodatnih informacij: 08/06/2026 08:00:00 (UTC+00:00) Zahodnoevropski čas, GMT

Naslov dokumentov v zvezi z oddajo javnega naročila: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Pogoji javnega naročila

Pogoji za predložitev:

Elektronska predložitev: Obvezno

Naslov za predložitev: <https://permalink.mercell.com/281349455.aspx>

Jeziki, v katerih se lahko oddajo ponudbe ali prijave za sodelovanje: norveščina

Elektronski katalog: Ni dovoljeno

Potreben je napredni ali kvalificirani elektronski podpis ali žig (v skladu z Uredbo (EU) št. 910 /2014)

Variantne ponudbe: Ni dovoljeno

Rok za prejem ponudb: 15/06/2026 10:00:00 (UTC+00:00) Zahodnoevropski čas, GMT

Obdobje, v katerem mora ponudba ostati veljavna: 4 Meseci

Informacije o javnem odpiranju:

Datum odprtja: 15/06/2026 10:00:00 (UTC+00:00) Zahodnoevropski čas, GMT

Pogoji javnega naročila:

Izvajanje javnega naročila je treba zagotoviti v okviru programov zaščitenega zaposlovanja: Ne

Elektronsko izdajanje računov: Obvezno

Uporabljen bo elektronsko naročanje: da

Uporabljen bo elektronsko plačevanje: da

5.1.15. Tehnike

Okvirni sporazum:

Ni okvirnega sporazuma

Informacije o dinamičnem nabavnem sistemu:

Ni dinamičnega nabavnega sistema

5.1.16. Dodatne informacije, mediacija in revizija

Organizacija za revizijo: Hedmarken og Østerdal tingrett

Informacije o rokih za revizijo: In the award letter

Organizacija, ki daje dodatne informacije o revizijskih postopkih: Hedmarken og Østerdal tingrett

8. Organizacije

8.1. ORG-0001

Uradno ime: Ringsaker kommune

Registrska številka: 864950582

Poštni naslov: Postboks 13

Mesto: BRUMUNDDAL

Poštna številka: 2381

Podregija države (NUTS): Innlandet (NO020)

Država: Norveška

Kontaktna točka: Ann Marit Holumsnes

E-naslov: anho@ringsaker.kommune.no

Tel.: +47 62335000

Spletni naslov: <http://www.ringsaker.kommune.no>

Vloge te organizacije:

Kupec

8.1. ORG-0002

Uradno ime: Hedmarken og Østerdal tingrett

Registrska številka: 935364892

Mesto: Hamar

Poštna številka: 2326

Podregija države (NUTS): Innlandet (NO020)

Država: Norveška

Vloge te organizacije:

Organizacija za revizijo

Organizacija, ki daje dodatne informacije o revizijskih postopkih

10. Sprememba

Različica prejšnjega obvestila, ki se spreminja

:

38de16de-db50-4807-bdc3-00306bf9c5e3-01

Glavni razlog za spremembo

:

Posodobitev informacij

10.1. Sprememba

Identifikator oddelka: PROCEDURE

10.1. Sprememba

Identifikator oddelka: LOT-0000

Informacije o obvestilu

Identifikator/različica obvestila: 988f4be5-1e0c-4110-bdfe-e7f447b74f87 - 01

Vrsta obrazca: Javni razpis

Vrsta obvestila: Obvestilo o koncesiji ali naročilu – standardna ureditev

Podvrsta obvestila: 16

Datum pošiljanja obvestila: 21/05/2026 09:22:43 (UTC+00:00) Zahodnoevropski čas, GMT

Datum pošiljanja obvestila (ePošiljatelja): 21/05/2026 09:36:32 (UTC+00:00) Zahodnoevropski čas, GMT

Jeziki, v katerih je uradno dostopno to obvestilo: angleščina

Številka objave obvestila: 350486-2026

Številka izdaje UL S: 98/2026

Datum objave: 22/05/2026