

419186-2026 - Javni razpis

Norveška – Podjetniško in managersko svetovanje ter s tem povezane storitve – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 116/2026 18/06/2026

Obvestilo o koncesiji ali naročilu – standardna ureditev

Storitve

1. Kupec

1.1. Kupec

Uradno ime: Ålesund kommune

E-naslov: jonette.valaas.skare@alesund.kommune.no

Pravna vrsta kupca: Oseba javnega prava, ki jo obvladuje lokalni organ

Dejavnost javnega naročnika: Javna uprava

2. Postopek

2.1. Postopek

Naslov: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identifikator postopka: 91690aa5-8bbb-456e-94ab-a403904a9d12

Notranji identifikator: 26/490

Vrsta postopka: Odprti postopek

Postopek je pospešen: ne

2.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 79400000 Podjetniško in managersko svetovanje ter s tem povezane storitve

Dodatna klasifikacija (cpv): 48000000 Programski paketi in informacijski sistemi, 72000000

Storitve informacijske tehnologije: svetovanje, razvoj programske opreme, internet in podpora, 72260000 Storitve, povezane s programsko opremo, 79000000 Poslovne storitve: pravo, trženje, svetovanje, zaposlovanje, tiskanje in varnost, 79410000 Storitve podjetniškega in managerskega svetovanja, 79414000 Storitve svetovanja na področju upravljanja človeških virov, 79420000 Storitve, povezane z upravljanjem

2.1.2. Kraj izvajanja

Podregija države (NUTS): Møre og Romsdal (NO0A3)

Država: Norveška

Dodatne informacije: Ålesund municipality.

2.1.4. Splošne informacije

Dodatne informacije: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for

process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Pravna podlaga:

Direktiva 2014/24/EU

2.1.6. Razlogi za izključitev

Viri izključitvenih razlogov: Obvestilo

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Goljufije: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Pranje denarja ali financiranje terorizma: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Sodelovanje v hudodelski združbi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristična kazniva dejanja ali kazniva dejanja, povezana s terorističnimi dejavnostmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such

bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Delo otrok in druge oblike trgovine z ljudmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Kršitev obveznosti na področju okoljskega prava: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršitev obveznosti na področju delovnega prava: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršitev obveznosti na področju socialnega prava: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dogovori z drugimi gospodarskimi subjekti z namenom izkrivljanja konkurence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Huda kršitev poklicnih pravil: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Napačno prikazovanje, prikrivanje informacij, nezmožnost predložitve zahtevane dokumentacije ali pridobivanje zaupnih informacij o tem postopku: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Nasprotje interesov zaradi njegovega sodelovanja v postopku oddaje javnega naročila: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Neposredno ali posredno sodelovanje pri pripravi tega postopka oddaje javnega naročila: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Predčasna odpoved pogodbe, odškodnina ali druge primerljive sankcije: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession

contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Kršitev obveznosti v zvezi s plačilom prispevkov za socialno varnost: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Kršitev obveznosti v zvezi s plačilom davkov: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Poslovne dejavnosti so začasno ustavljene: Has the tenderer's business conduct been stopped?

Stečaj: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Dogovor z upniki: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Plačilna nesposobnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Sredstva upravlja stečajni upravitelj: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Položaj, ki je v skladu z nacionalno zakonodajo podoben stečaju: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Sklop

5.1. Sklop: LOT-0000

Naslov: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Notranji identifikator: 26/490

5.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 79400000 Podjetniško in managersko svetovanje ter s tem povezane storitve

Dodatna klasifikacija (cpv): 48000000 Programski paketi in informacijski sistemi, 72000000 Storitve informacijske tehnologije: svetovanje, razvoj programske opreme, internet in podpora, 72260000 Storitve, povezane s programsko opremo, 79000000 Poslovne storitve: pravo, trženje, svetovanje, zaposlovanje, tiskanje in varnost, 79410000 Storitve podjetniškega in managerskega svetovanja, 79414000 Storitve svetovanja na področju upravljanja človeških virov, 79420000 Storitve, povezane z upravljanjem

Možnosti:

Opis možnosti: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Kraj izvajanja

Podregija države (NUTS): Møre og Romsdal (NO0A3)

Država: Norveška

Dodatne informacije: Ålesund municipality.

5.1.3. Predvideno trajanje

Trajanje: 2 Leta

5.1.4. Podaljšanje

Največje število podaljšanj: 2

Dodatne informacije o podaljšanju: Renewal lenght is 12 months

5.1.6. Splošne informacije

Pridržana udeležba:

Udeležba ni pridržana.

Projekt javnega naročanja se ne financira s sredstvi EU

Javno naročilo je zajeto v Sporazumu o javnih naročilih: da

To javno naročilo je primerno tudi za mala in srednja podjetja (MSP): da

Dodatne informacije: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Merila za izbor

Viri izbirnih kriterijev: Obvestilo

Merilo: Vpis v ustrezen profesionalni register

Opis merila za izbor: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Merilo: Vpis v trgovski register

Opis merila za izbor: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Merilo: Potrebno dovoljenje ali članstvo v določeni organizaciji za servisne pogodbe

Opis merila za izbor: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Merilo: Potrebno dovoljenje ali članstvo v določeni organizaciji za servisne pogodbe

Opis merila za izbor: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Merilo: Ukrepi za zagotavljanje kakovosti

Opis merila za izbor: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Merilo: Vzorci, opisi ali fotografije brez potrdila o avtentičnosti

Opis merila za izbor: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Merilo: Vzorci, opisi ali fotografije s potrdilom o avtentičnosti za dobavne pogodbe

Opis merila za izbor: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Merilo: Certifikati inštitutov za nadzor kakovosti

Opis merila za izbor: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Merilo: Certifikati neodvisnih organov o standardih zagotavljanja kakovosti

Opis merila za izbor: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Merilo: Certifikati neodvisnih organov o sistemih ali standardih za upravljanje okolja

Opis merila za izbor: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Merilo: Druge ekonomske ali finančne zahteve

Opis merila za izbor: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Merilo: Druge ekonomske ali finančne zahteve

Opis merila za izbor: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Merilo: Reference o določenih storitvah

Opis merila za izbor: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Merila za oddajo javnega naročila

Merilo:

Vrsta: Cena

Ime: Price

Opis: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 40

Merilo:

Vrsta: Kakovost

Ime: Quality

Opis: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 60

5.1.11. Dokumenti v zvezi z oddajo javnega naročila

Rok za zahtevanje dodatnih informacij: 01/08/2026 22:00:00 (UTC+00:00) Zahodnoevropski čas, GMT

Naslov dokumentov v zvezi z oddajo javnega naročila: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784>

5.1.12. Pogoji javnega naročila

Pogoji za predložitev:

Elektronska predložitev: Obvezno

Naslov za predložitev: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784&GoTo=Tender>

Jeziki, v katerih se lahko oddajo ponudbe ali prijave za sodelovanje: norveščina

Elektronski katalog: Dovoljeno

Variantne ponudbe: Ni dovoljeno

Ponudniki lahko predložijo več kot eno ponudbo: Dovoljeno

Rok za prejem ponudb: 10/08/2026 10:00:58 (UTC+00:00) Zahodnoevropski čas, GMT

Obdobje, v katerem mora ponudba ostati veljavna: 89 Dnevi

Informacije o javnem odpiranju:

Datum odprtja: 10/08/2026 10:05:00 (UTC+00:00) Zahodnoevropski čas, GMT

Pogoji javnega naročila:

Izvajanje javnega naročila je treba zagotoviti v okviru programov zaščitene zaposlovanja: Ne

Elektronsko izdajanje računov: Obvezno

Uporabljen bo elektronsko naročanje: da

Uporabljen bo elektronsko plačevanje: da

5.1.15. Tehnike

Okvirni sporazum:

Okvirni sporazum brez ponovnega odpiranja konkurence

Največje število udeležencev: 1

Informacije o dinamičnem nabavnem sistemu:

Ni dinamičnega nabavnega sistema

5.1.16. Dodatne informacije, mediacija in revizija

Organizacija za revizijo: Sunnmøre tingrett

Informacije o rokih za revizijo: In accordance with the current regulations.

8. Organizacije

8.1. ORG-0001

Uradno ime: Ålesund kommune

Registrska številka: 929911709

Služba: Innkjøp

Poštni naslov: Keiser Wilhelms gate 11

Mesto: Ålesund

Poštna številka: 6003

Podregija države (NUTS): Møre og Romsdal (NO0A3)

Država: Norveška

Kontaktna točka: Jonette Valaas Skare

E-naslov: jonette.valaas.skare@alesund.kommune.no

Tel.: +4770162000

Vloge te organizacije:

Kupec

8.1. ORG-0002

Uradno ime: Sunnmøre tingrett

Registrska številka: 935365201

Poštni naslov: Postboks 1354 Sentrum

Mesto: Ålesund

Poštna številka: 6001

Podregija države (NUTS): Møre og Romsdal (NO0A3)

Država: Norveška

E-naslov: sunnmore.tingrett@domstol.no

Tel.: 70 33 47 00

Spletni naslov: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Vloge te organizacije:

Organizacija za revizijo

Informacije o obvestilu

Identifikator/različica obvestila: 45a4b43e-7a06-401f-9a40-89d0fc3750ef - 01

Vrsta obrazca: Javni razpis

Vrsta obvestila: Obvestilo o koncesiji ali naročilu – standardna ureditev

Podvrsta obvestila: 16

Datum pošiljanja obvestila: 16/06/2026 12:54:22 (UTC+00:00) Zahodnoevropski čas, GMT

Datum pošiljanja obvestila (ePošiljatelja): 16/06/2026 13:05:54 (UTC+00:00) Zahodnoevropski čas, GMT

Jeziki, v katerih je uradno dostopno to obvestilo: angleščina

Številka objave obvestila: 419186-2026

Številka izdaje UL S: 116/2026

Datum objave: 18/06/2026