

483349-2026 - Javni razpis

Norveška – Telekomunikacijske storitve – Telephony services for FKN

OJ S 132/2026 13/07/2026

Obvestilo o koncesiji ali naročilu – standardna ureditev

Storitve

1. Kupec

1.1. Kupec

Uradno ime: Troms Fylkeskommune

E-naslov: postmottak@tromsfylke.no

Pravna vrsta kupca: Oseba javnega prava, ki jo obvladuje regionalni organ

Dejavnost javnega naročnika: Javna uprava

2. Postopek

2.1. Postopek

Naslov: Telephony services for FKN

Opis: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting

authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Identifikator postopka: 409b88dd-5c90-4804-b12e-c05424437293

Notranji identifikator: cmrdhjwzl000304ifjna44od

Vrsta postopka: S pogajanji, s predhodno objavo javnega razpisa / konkurenčni postopek s pogajanji

Postopek je pospešen: ne

Glavne značilnosti postopka: See the attached tender documentation.

2.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 64200000 Telekomunikacijske storitve

Dodatna klasifikacija (cpv): 64212300 Storitve sistema za pošiljanje multimedijskih sporočil po mobilniku (MMS), 64227000 Integrirane telekomunikacijske storitve, 64211000 Storitve javne telefonije, 64212000 Storitve mobilne telefonije, 64215000 Storitve IP telefonije, 64000000

Poštna in telekomunikacijske storitve, 64211200 Medkrajevne in mednarodne telefonske storitve, 64213000 Skupne storitve telefonskih omrežij za poslovno uporabo, 64210000

Telefonske storitve in storitve prenosa podatkov, 64211100 Storitve krajevne telefonije, 64220000 Telekomunikacijske storitve, razen telefonskih storitev in storitev prenosa podatkov, 64212100 Storitve sistema za pošiljanje sporočil do 160 znakov po mobilniku (SMS)

2.1.2. Kraj izvajanja

Poštni naslov: Postboks 6600

Mesto: Tromsø

Poštna številka: 9296

Podregija države (NUTS): Troms/Romsa/Tromssa (NO072)

Država: Norveška

Dodatne informacije: Norway

2.1.3. Vrednost

Ocenjena vrednost brez DDV: 750 000 000,00 NOK

2.1.4. Splošne informacije

Pravna podlaga:

Direktiva 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Razlogi za izključitev

Viri izključitvenih razlogov: Dokument v zvezi z oddajo naročila, Dokument v zvezi z oddajo naročila

5. Sklop

5.1. Sklop: LOT-0001

Naslov: Telephony services for FKN

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municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Notranji identifikator: cmrdhxx11000604ifx9arkzqt

5.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 64200000 Telekomunikacijske storitve

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5.1.2. Kraj izvajanja

Poštni naslov: Postboks 6600

Mesto: Tromsø

Poštna številka: 9296

Podregija države (NUTS): Troms/Romsa/Tromssa (NO072)

Država: Norveška
Dodatne informacije: Norway

5.1.3. Predvideno trajanje

Trajanje: 23 Meseci

5.1.5. Vrednost

Ocenjena vrednost brez DDV: 750 000 000,00 NOK

5.1.6. Splošne informacije

Pridržana udeležba:

Udeležba ni pridržana.

Projekt javnega naročanja se ne financira s sredstvi EU

Javno naročilo je zajeto v Sporazumu o javnih naročilih: da

5.1.9. Merila za izbor

Viri izbirnih kriterijev: Dokument v zvezi z oddajo naročila

Informacija o drugi stopnji dvostopenjskega postopka:

Kupec si pridržuje pravico, da javno naročilo odda na podlagi prvotnih ponudb brez dodatnih pogajanj

5.1.10. Merila za oddajo javnega naročila

Merilo:

Vrsta: Kakovost

Ime: Coverage and development measures

Opis: Under this criteria, associated requirements will be assessed.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 25

Merilo:

Vrsta: Kakovost

Ime: Administration system and cost control

Opis: Under this criteria, associated requirements will be assessed.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 15

Merilo:

Vrsta: Kakovost

Ime: Customer Service

Opis: Under this criteria, associated requirements will be assessed.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 5

Merilo:

Vrsta: Kakovost

Ime: Technical quality and implementation

Opis: Under this criteria, associated requirements will be assessed.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 20

Merilo:

Vrsta: Cena

Ime: Price

Opis: The price form will be assessed under this criteria.

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 35

Merilo:

Vrsta: Kakovost

Ime: Climate and environment

Opis: It is considered for this part of the procurement that concerns telephony and associated services that the nature of the procurement carries an immaterial climate footprint and environmental impact. The services mainly consist of using the existing network infrastructure, administration of subscriptions and customer follow-up. Any climate footprint and environmental impacts from the above are estimated to be outside that which can be connected to procurement art. DFØ's climate and environmental risk assessments classify telephony services as a procurement with low climate intensity, and assess telephony services and mobile telephony to be a procurement that, in its nature, has climate footprint and environmental impact that is immaterial. The market dialogue demonstrated that there are no suitable climate and environmental elements that can be used as award criteria in a way that provides real competition. Based on this, it has been considered that telephony has an immaterial climate footprint and environmental impact, and the exclusionary provision in the Public Procurement Regulations § 7-9 fifth paragraph will apply for telephony, so that requirements or criteria related to climate and the environment are not deemed required. For an option for the procurement of mobile telephones, moderate climate and environmental risks have been identified, mainly related to extraction of raw materials and the production phase, which makes up most of the product's total climate footprint. Both DFØ, the European Commission's Joint Research Centre and relevant guidelines point out that the most efficient way the contracting authority can reduce climate and environmental impact is by setting requirements that promote long lifetime, repairability and reduced replacement. The market dialogue also showed limited maturity for the use of environmentally labelled products and lifetime data as the award criteria. There are, therefore, concrete requirements in the requirement specification for i.a. guarantees, repairs, robustness and handling in line with the waste hierarchy. These requirements are assessed to give better climate and environmental effect than the use of award criteria, and the alternative provision in the FOA § 7-9 fourth paragraph is, thus, a basis for this part of the procurement. For a more comprehensive description refer to Annex - Assessment and justification climate and environment consideration PPR §7-9

Kategorija merila za oddajo javnega naročila teža: Ponder (odstotek, točen)

Številka v merilu za oddajo: 0

5.1.11. Dokumenti v zvezi z oddajo javnega naročila

Naslov dokumentov v zvezi z oddajo javnega naročila: <https://hyyr.no/procurement/cmdrdhjwzl000304ifjna44od>

5.1.12. Pogoji javnega naročila**Pogoji za predložitev:**

Elektronska predložitev: Obvezno

Naslov za predložitev: <https://hyyr.no/procurement/cmdrdhjwzl000304ifjna44od>

Jeziki, v katerih se lahko oddajo ponudbe ali prijave za sodelovanje: norveščina, angleščina

Elektronski katalog: Ni dovoljeno

Rok za prejem prijav za sodelovanje: 02/09/2026 12:00:00 (UTC+02:00) Vzhodnoevropski čas, srednjeevropski poletni čas

Pogoji javnega naročila:

Izvajanje javnega naročila je treba zagotoviti v okviru programov zaščitenega zaposlovanja: Ne

Pogoji, povezani z izvajanjem javnega naročila: See Tender Documents

Elektronsko izdajanje računov: Obvezno

Uporabljeno bo elektronsko naročanje: ne
Uporabljeno bo elektronsko plačevanje: ne
Finančna ureditev: See tender documents

5.1.15. Tehnike

Okvirni sporazum:

Okvirni sporazum brez ponovnega odpiranja konkurence

Največje število udeležencev: 1

Informacije o dinamičnem nabavnem sistemu:

Ni dinamičnega nabavnega sistema

5.1.16. Dodatne informacije, mediacija in revizija

Organizacija za revizijo: NORD-TROMS OG SENJA TINGRETT

Organizacija, ki daje na voljo dodatne informacije o postopku za oddajo javnega naročila:

Troms Fylkeskommune

Organizacija, ki daje dodatne informacije o revizijskih postopkih: NORD-TROMS OG SENJA TINGRETT

Organizacija, ki prejema prijave za sodelovanje: Hyyr AS

8. Organizacije

8.1. ORG-0001

Uradno ime: NORD-TROMS OG SENJA TINGRETT

Registrska številka: 926723022

Poštni naslov: Fr Nansens plass 17

Mesto: TROMSØ

Poštna številka: 9008

Podregija države (NUTS): Troms/Romsa/Tromssa (NO072)

Država: Norveška

Kontaktna točka: NORD-TROMS OG SENJA TINGRETT

Vloge te organizacije:

Organizacija za revizijo

Organizacija, ki daje dodatne informacije o revizijskih postopkih

8.1. ORG-0002

Uradno ime: Hyyr AS

Registrska številka: 924998687

Poštni naslov: Gaustadalléen 21

Mesto: Oslo

Poštna številka: 0349

Podregija države (NUTS): Oslo (NO081)

Država: Norveška

Kontaktna točka: Hyyr Support

E-naslov: admin@hyyr.no

Tel.: +47 90 63 65 38

Vloge te organizacije:

Organizacija, ki prejema prijave za sodelovanje

8.1. ORG-0003

Uradno ime: Troms Fylkeskommune

Registrska številka: 930068128

Poštni naslov: Postboks 6600

Mesto: Tromsø

Poštna številka: 9296

Podregija države (NUTS): Troms/Romsa/Tromssa (NO072)

Država: Norveška

Kontaktna točka: Troms Fylkeskommune

E-naslov: postmottak@tromsfylke.no

Tel.: +47 77788000

Vloge te organizacije:

Kupec

Organizacija, ki daje na voljo dodatne informacije o postopku za oddajo javnega naročila

Informacije o obvestilu

Identifikator/različica obvestila: 42f6b4b4-560c-4071-8b29-c6bee8974e7f - 01

Vrsta obrazca: Javni razpis

Vrsta obvestila: Obvestilo o koncesiji ali naročilu – standardna ureditev

Podvrsta obvestila: 16

Datum pošiljanja obvestila: 10/07/2026 14:51:07 (UTC+02:00) Vzhodnoevropski čas, srednjeevropski poletni čas

Jeziki, v katerih je uradno dostopno to obvestilo: angleščina

Številka objave obvestila: 483349-2026

Številka izdaje UL S: 132/2026

Datum objave: 13/07/2026