

662384-2026 - Javni razpis

Belgija – Storitve informacijske tehnologije: svetovanje, razvoj programske opreme, internet in podpora – CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

OJ S 186/2026 25/09/2026

Obvestilo o koncesiji ali naročilu – standardna ureditev - Obvestilo o spremembi obvestila Storitve

1. Kupec

1.1. Kupec

Uradno ime: CEFTA Secretariat

E-naslov: procurement@cefta.int

Pravna vrsta kupca: Mednarodna organizacija

Kupec je naročnik

Dejavnost javnega naročnika: Gospodarske zadeve

2. Postopek

2.1. Postopek

Naslov: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Opis: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the end-to-end operation, administration, monitoring, maintenance, security, backup, disaster recovery, business continuity, and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services. This includes Microsoft Azure, Oracle Cloud Infrastructure (OCI), Oracle databases, WebLogic middleware components, cloud and software licences, security platforms and tools, hosting environments, and associated support arrangements. The services will ensure the stable, secure, resilient, and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT, and other related platforms and services. The contractor shall ensure the availability, confidentiality, integrity, and resilience of CEFTA's infrastructure, systems, applications, and data, in line with industry best practices and applicable security, compliance, and governance requirements. The scope includes infrastructure and platform administration, performance monitoring and tuning, capacity planning, availability management, patch and configuration management, incident, problem, change and release management, and service request fulfilment. The contractor shall provide a combination of proactive and reactive operational support. Proactive services will include continuous monitoring, preventive maintenance, performance and capacity management, security assessments, vulnerability management, patching, security hardening, resilience improvements, cost optimisation, compliance support, and recommendations for continuous service enhancement. Reactive services will include incident response, troubleshooting, service restoration, problem resolution, emergency remediation activities, security incident handling, and support for unplanned events affecting the availability, performance, integrity, or security of CEFTA systems and services. The contract will also include security monitoring, threat detection, cybersecurity risk assessments, vulnerability remediation, backup management, disaster recovery planning and testing, business continuity planning and validation, data protection measures, recovery readiness activities, cloud cost management,

infrastructure lifecycle management, operational reporting, service-level performance tracking, documentation maintenance, knowledge transfer, and technical and architectural advisory services, ensuring alignment with CEFTA's operational, security, and strategic business objectives while maintaining the confidentiality, integrity, availability, and recoverability of CEFTA information assets and digital services.

Identifikator postopka: 9c684896-6de0-4633-ad97-0f70e6d20bdc

Predhodno obvestilo: 477944-2026

Notranji identifikator: CEFTA SEED + 2026-05

Vrsta postopka: Omejeni postopek

2.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 72000000 Storitve informacijske tehnologije: svetovanje, razvoj programske opreme, internet in podpora

2.1.2. Kraj izvajanja

Mesto: Brussels

Podregija države (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Država: Belgija

Dodatne informacije: And CEFTA Parties

2.1.3. Vrednost

Ocenjena vrednost brez DDV: 500 000,00 EUR

2.1.4. Splošne informacije

Pravna podlaga:

Drugo

Directive 2014/24/EU -

2.1.6. Razlogi za izključitev

Viri izključitvenih razlogov: Dokument v zvezi z oddajo naročila

5. Sklop

5.1. Sklop: LOT-0001

Naslov: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Opis: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the operation, monitoring, security, backup, continuity and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services, including Microsoft Azure, Oracle Cloud Infrastructure, Oracle databases, WebLogic components, licences, security tools and related hosting and support arrangements. The services will support the stable, secure and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT and related platforms, as well as incident and change management, security monitoring, vulnerability management, cybersecurity assessment and remediation, disaster recovery, business continuity, cost optimisation, technical advisory support and reporting.

Notranji identifikator: CEFTA SEED + 2026-05

5.1.1. Namen

Vrsta javnega naročila: Storitve

Glavna klasifikacijska oznaka (cpv): 72000000 Storitve informacijske tehnologije: svetovanje, razvoj programske opreme, internet in podpora

5.1.2. Kraj izvajanja

Mesto: Brussels

Podregija države (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Država: Belgija

Dodatne informacije: And CEFTA parties

5.1.3. Predvideno trajanje

Datum začetka: 04/01/2027

Trajanje: 28 Meseci

5.1.6. Splošne informacije

Projekt javnega naročanja se v celoti ali delno financira s sredstvi EU

Informacije o prejšnjih obvestilih:

Identifikator prejšnjega obvestila: 477944-2026

5.1.9. Merila za izbor

Viri izbirnih kriterijev: Dokument v zvezi z oddajo naročila

Informacija o drugi stopnji dvostopenjskega postopka:

Najmanjše število kandidatov, ki se povabijo k sodelovanju v drugi stopnji postopka: 4

Največje število kandidatov, ki se povabijo k sodelovanju v drugi stopnji postopka: 8

Postopek se bo odvijal v zaporednih stopnjah. Na vsaki stopnji se lahko izločijo nekateri sodelujoči

5.1.10. Merila za oddajo javnega naročila

Merilo:

Vrsta: Cena

Ime: Best price-quality ratio

Opis: Best price-quality ratio

5.1.12. Pogoji javnega naročila

Pogoji za predložitev:

Elektronska predložitev: Ni dovoljeno

Opis: Applications must be submitted, in a sealed envelope, by post, courier service or hand delivery to the Contracting Authority. Address: The Secretariat of the Central European Free Trade Agreement (CEFTA) Rue de la Loi 42, 1040 Brussels 9.30 am to 4.30 pm (Monday to Friday). Note: For further details on the submission procedure, please consult Section 19 of the Procurement Document "Additional Information about the Contract Notice" <https://cefta.int/>

Jeziki, v katerih se lahko oddajo ponudbe ali prijave za sodelovanje: angleščina

Rok za prejem prijav interesa: 15/10/2026 16:00:00 (UTC+02:00) Vzhodnoevropski čas, srednjeevropski poletni čas

Rok za prejem prijav za sodelovanje: 15/10/2026 16:00:00 (UTC+02:00) Vzhodnoevropski čas, srednjeevropski poletni čas

5.1.16. Dodatne informacije, mediacija in revizija

Organizacija za revizijo: CEFTA Secretariat

Organizacija, ki daje dodatne informacije o revizijskih postopkih: CEFTA Secretariat

8. Organizacije

8.1. ORG-0001

Uradno ime: CEFTA Secretariat

Registrska številka: BE0607.829.615

Poštni naslov: Rue de la Loi 42

Mesto: Brusel

Poštna številka: 1040

Podregija države (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Država: Belgija

Kontaktna točka: Procurement Officer

E-naslov: procurement@cefta.int

Spletni naslov: <https://cefta.int/>

Profil kupca: <https://cefta.int/tenders/>

Vloge te organizacije:

Kupec

TED eSender

Organizacija za revizijo

Organizacija, ki daje dodatne informacije o revizijskih postopkih

8.1. ORG-0000

Uradno ime: Publications Office of the European Union

Registrska številka: PUBL

Mesto: Luxembourg

Poštna številka: 2417

Podregija države (NUTS): Luxembourg (LU000)

Država: Luksemburg

E-naslov: ted@publications.europa.eu

Tel.: +352 29291

Spletni naslov: <https://op.europa.eu>

Vloge te organizacije:

TED eSender

10. Sprememba

Različica prejšnjega obvestila, ki se spreminja

:

635218-2026

Glavni razlog za spremembo

:

Popravek kupca

Informacije o obvestilu

Identifikator/različica obvestila: acfc2c96-7a6d-4cee-a9ea-db29d41b3e0e - 01

Vrsta obrazca: Javni razpis

Vrsta obvestila: Obvestilo o koncesiji ali naročilu – standardna ureditev

Podvrsta obvestila: E3

Datum pošiljanja obvestila: 24/09/2026 06:47:57 (UTC+00:00) Zahodnoevropski čas, GMT

Jeziki, v katerih je uradno dostopno to obvestilo: angleščina

Številka objave obvestila: 662384-2026

Številka izdaje UL S: 186/2026

Datum objave: 25/09/2026