105976-2026 - Konkurrensutsättning

Norge – IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd – Kvalifisering_Anskaffelse erp system
OJ S 31/2026 13/02/2026
Meddelande om upphandling eller koncession – standardsystem - Meddelande om ändring
Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Lunera Energi AS
E-postadress: aekholm@deloitte.no
Den upphandlande enhetens verksamhet: Produktion, transport eller distribution av gas eller värme

2. Förfarande

2.1. Förfarande

Titel: Kvalifisering_Anskaffelse erp system
Beskrivning: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges connected to data consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.
Förfarandets identifierare: 2e4402ce-949c-4c9a-8fef-0789d6d1a31e
Intern identifierare: 26/02
Typ av förfarande: Förhandlat förfarande med föregående meddelande om upphandling/under konkurrens
Förfarandet är påskyndat: nej
Förfarandets viktigaste kännetecken: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or

one core function(s). The current system solution presents challenges connected to data consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster
Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd
Ytterligare klassificering (cpv): 48000000 Programvara och informationssystem, 48400000 Programvara för affärstransaktioner och personliga affärer, 48440000 Programvara för finansiell analys och redovisning, 48442000 Programvara för finansiella system, 48450000 Programvara för tidsredovisning eller personal, 72200000 Programmering av mjukvara samt rådgivning, 72600000 Datorstöd och rådgivningstjänster

2.1.2. Leveransplats

Del av land (NUTS): Trøndelag/Tröndelage (NO060)
Land: Norge

2.1.3. Värde

Beräknat värde exklusive moms: 43 000 000,00 NOK

2.1.4. Allmänna upplysningar

Rättslig grund:
Direktiv 2014/25/EU
Forsyningsforskriften - Lunera Energi AS produces district heating on awarded concession from Trondheim municipality.
Forsyningsforskriften - Updating the link to documents

2.1.5. Upphandlingsvillkor

Villkor för inlämning:
Högst antal delar som en anbudsgivare kan lämna anbud för: 2
Kontraktsvillkor:
Högst antal delar för vilka kontrakt kan tilldelas en anbudsgivare: 2

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Europeiskt enhetligt upphandlingsdokument, Meddelande, Upphandlingsdokument
Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection

period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Bedrägerier: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Penningtvätt eller finansiering av terrorism: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Deltagande i en kriminell organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Terroristbrott eller brott med anknytning till terroristverksamhet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Barnarbete och andra former av människohandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Åsidosättande av skyldigheter enligt miljölagstiftningen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Åsidosättande av skyldigheter enligt arbetsrätten: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Åsidosättande av skyldigheter enligt sociallagstiftningen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Avtal med andra ekonomiska aktörer med syfte att snedvrida konkurrensen: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Allvarligt fel i yrkesutövningen: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Intressekonflikt på grund av deltagande i upphandlingsförfarandet: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Åsidosättande av skyldigheter som fastställts enligt nationella uteslutningsgrunder: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Åsidosättande av skyldigheten att betala sociala avgifter: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Åsidosättande av skyldigheten att betala skatter: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Avbruten näringsverksamhet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Ackordsuppgörelse med borgenärer: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Tvångsförvaltning: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Situation som enligt nationell lagstiftning motsvarar konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0001

Titel: Finance, payroll and HR
Beskrivning: Lunera Energi AS shall procure a system that shall cover the functions within finance, payroll and HR. The system shall include financial and financial functions, including a ledger, accounts payable ledger, bank reconciliation, assets, multi-company management, as well as budgeting and reporting. The purchasing process should be supported with functionality for handling purchase agreements, requisitions, purchase orders, budget control, and product catalogue. Furthermore, project finances shall be taken care of through the project register, project budgeting, project prognoses, budget control and project reporting, so that we have good overview and control over the project economy. The wages system shall cover the entire payroll administration with wage support, wages processing, tax handling, audit, reporting, reconciliation and refunds. This is to ensure efficient and correct handling of payroll processes. The HR functions shall be comprehensive and include employee administration with handling of employee data, off-boarding, time registration and absence management. The system shall also support HR strategy and management through the development and follow-up of HR policies and guidelines. The talent procurement shall be safeguarded with functions for recruitment, onboarding, work contracts and additions. In learning and development we would like functionality for certification, documentation, competence mapping, planning as well as production and delivery of training content. Talent development shall include performance management, succession planning, manpower

planning as well as work with culture and engagement. Organisation design and efficiency shall be supported through organisation design and restructuring functions. The total compensation shall be handled with a focus on compensation and handling expenses. HR system management shall include reporting, analysis, configuration, operation and support of HR systems and the system shall also ensure efficient handling of employee enquiries.
Intern identifierare: 6981ccd8fb03ba8d1f3acb7c

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster
Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd
Ytterligare klassificering (cpv): 48000000 Programvara och informationssystem

5.1.2. Leveransplats

Land: Norge
Var som helst i det aktuella landet

5.1.3. Uppskattad löptid

Varaktighet: 120 Månader

5.1.4. Förlängning

Högst antal förlängningar: 2
Ytterligare information om förlängningar: 2 years + 2 years.

5.1.6. Allmänna upplysningar

Reserverad upphandling:
Deltagande är inte reserverat.
Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument
Information om det andra steget i ett förfarande med två steg:
Minsta antalet anbudssökande som inbjuds att delta i andra steget i förfarandet: 3
Högsta antalet anbudssökande som inbjuds att delta i andra steget i förfarandet: 5

5.1.10. Tilldelningskriterier

Kriterium:
Typ: Kvalitet
Namn: Quality
Beskrivning: Quality • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.
Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)
Sifferangivelse för tilldelningskriterium: 45
Kriterium:
Typ: Pris
Namn: Price
Beskrivning: Price •Licenses •Implementation •Management • Mark-up/Extra
Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)
Sifferangivelse för tilldelningskriterium: 25
Kriterium:
Typ: Kvalitet

Namn: Climate and environment
Beskrivning: Climate and environment • Fulfilment of climate and environmental requirements in the solution description.
Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)
Sifferangivelse för tilldelningskriterium: 30

5.1.11. Upphandlingsdokument

Språk som upphandlingsdokumenten är officiellt tillgängliga på: norska
Adress till upphandlingsdokumenten: https://permalink.mercell.com/275965900.aspx

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs
Adress för inlämning: https://permalink.mercell.com/275965900.aspx
De språk som kan användas i anbuden eller anbudsansökningarna: norska
Elektronisk katalog: Tillåten
Tidsfrist för mottagande av anbudsansökningar: 08/04/2026 10:00:00 (UTC+00:00) Västeuropeisk tid

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej
Villkor som gäller genomförandet av kontraktet: The contract terms will be regulated by the SSA cloud with annexes
Ekonomiska arrangemang: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Metoder

Ramavtal:

Upphandlingen avser inte ett ramavtal

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Oslo Tingrett
Information om tidsfrist för prövning: Deadline for request for a temporary injunction: A petition for a provisional injunction against the contracting authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after the notification of the rejection or rejection has been sent.
Organisation som ger kompletterande information om upphandlingsförfarandet: Lunera Energi AS

5.1. Del (anbudsområde): LOT-0002

Titel: Operation and maintenance
Beskrivning: Lunera Energi AS shall procure a system for operation and maintenance. The system shall support the maintenance process by identifying the maintenance need, planning and preparing maintenance work, carrying out the actual maintenance, as well as documenting and reporting completed assignments. In addition the system shall facilitate analyses and continual improvements to the maintenance activities. Furthermore, the system shall include functionality for storage and procurement management, including orders for goods and services, receipt control, delivery control and management of inventory, in order to ensure efficient logistics and availability of the necessary resources. Handling deviations is also a central part of the system, with an option for registering and processing deviations, as well as analysis and improvement based on deviations in order to ensure quality and security in the operation. Finally, the system shall ensure time and resource management for

maintenance workers, including work planning and an overview of availability, time registration and approval, as well as management of resource capacity to ensure optimal utilisation of labour and efficient operation.
Intern identifierare: 698c3f306b5e50e8463cea6e

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster
Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd
Ytterligare klassificering (cpv): 48000000 Programvara och informationssystem

5.1.2. Leveransplats

Land: Norge
Var som helst i det aktuella landet

5.1.3. Uppskattad löptid

Varaktighet: 120 Månader

5.1.4. Förlängning

Högst antal förlängningar: 2
Ytterligare information om förlängningar: 2 years + 2 years.

5.1.6. Allmänna upplysningar

Reserverad upphandling:
Deltagande är inte reserverat.
Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument
Information om det andra steget i ett förfarande med två steg:
Minsta antalet anbudssökande som inbjuds att delta i andra steget i förfarandet: 3
Högsta antalet anbudssökande som inbjuds att delta i andra steget i förfarandet: 5

5.1.10. Tilldelningskriterier

Kriterium:
Typ: Kvalitet
Namn: Quality
Beskrivning: • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.
Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)
Sifferangivelse för tilldelningskriterium: 45
Kriterium:
Typ: Pris
Namn: Price
Beskrivning: •Licenses •Implementation •Management • Mark-up/Extra
Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)
Sifferangivelse för tilldelningskriterium: 25
Kriterium:
Typ: Kvalitet
Namn: Climate and environment
Beskrivning: • Fulfilment of climate and environmental requirements in the solution description.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)
Sifferangivelse för tilldelningskriterium: 30

5.1.11. Upphandlingsdokument

Språk som upphandlingsdokumenten är officiellt tillgängliga på: norska
Adress till upphandlingsdokumenten: https://permalink.mercell.com/275965900.aspx

5.1.12. Upphandlingsvillkor

Villkor för inlämning:
Elektronisk inlämning: Krävs
Adress för inlämning: https://permalink.mercell.com/275965900.aspx
De språk som kan användas i anbuden eller anbudsansökningarna: norska
Elektronisk katalog: Tillåten
Tidsfrist för mottagande av anbudsansökningar: 08/04/2026 10:00:00 (UTC+00:00) Västeuropeisk tid
Kontraktsvillkor:
Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej
Villkor som gäller genomförandet av kontraktet: The contract terms will be regulated by the SSA cloud with annexes
Ekonomiska arrangemang: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Metoder

Ramavtal:
Upphandlingen avser inte ett ramavtal
Information om det dynamiska inköpssystemet:
Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Oslo Tingrett
Information om tidsfrist för prövning: Deadline for request for a temporary injunction A petition for a provisional injunction against the Contracting Authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after notification of the rejection or rejection has been sent.
Organisation som ger kompletterande information om upphandlingsförfarandet: Lunera Energi AS

8. Organisationer

8.1. ORG-0001

Officiellt namn: Lunera Energi AS
Registreringsnummer: 980396002
Postadress: Sluppenvegen 17B
Ort: TRONDHEIM
Postnummer: 7037
Del av land (NUTS): Trøndelag/Tröndelage (NO060)
Land: Norge
Kontaktpunkt: Anne-Berit Ekholm
E-postadress: aekholm@deloitte.no
Tfn: 004747717898
Den här organisationens roller:
Upphandlare

Organisation som ger kompletterande information om upphandlingsförfarandet

8.1. ORG-0002

Officiellt namn: Oslo Tingrett
Registreringsnummer: 926725939
Ort: Oslo
Postnummer: 0125
Del av land (NUTS): Oslo (NO081)
Land: Norge
Den här organisationens roller:
Prövningsorganisation

10. Ändring

Version av det föregående meddelandet som ska ändras: 3c397b9a-1559-4cd3-a80f-94878c1a7a45-01
Huvudskälet till ändringen: Rättelse av utgivaren

10.1. Ändring

Identifierare för avsnitt: PROCEDURE

10.1. Ändring

Identifierare för avsnitt: LOT-0001

10.1. Ändring

Identifierare för avsnitt: LOT-0002

Information om meddelandet

Identifierare/version för meddelandet: 981e16c9-4424-4660-94bf-c70359c44cb5 - 01
Formulärtyp: Konkurrensutsättning
Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem
Meddelandets undertyp: 17
Avsändningsdatum för meddelandet: 12/02/2026 13:23:54 (UTC+00:00) Västeuropeisk tid
Datum för avsändning av meddelandet (eSender): 12/02/2026 13:35:23 (UTC+00:00) Västeuropeisk tid
Språk som det här meddelandet finns officiellt tillgängligt på: engelska
Meddelandets publiceringsnummer: 105976-2026
EUT S-nummer: 31/2026
Publiceringsdatum: 13/02/2026