

219814-2026 - Konkurrensetsättning

Norge – IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd – Procurement of a joint agreement for digital HR hand books.

OJ S 63/2026 31/03/2026

Meddelande om upphandling eller koncession – standardsystem

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Departementenes sikkerhets- og serviceorganisasjon

E-postadress: vinushiha.garithas@dss.dep.no

Köparens rättsliga status: Offentligt styrt organ som kontrolleras av en statlig myndighet

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

2. Förfarande

2.1. Förfarande

Titel: Procurement of a joint agreement for digital HR hand books.

Beskrivning: The Norwegian Government Security and Service Organisation (DSS) shall procure a digital HR handbook ("Software as a service") for the joint ministries. The solution is required to include a handbook that separates information that is directed at each employee (personnel handbook) in a part and a separate part that is directed at managers (management handbook). The contract shall include an option for a HSE handbook as well as an empty handbook that can be completely filled by the contracting authority if needed. In addition tenderers shall be able to offer consultancy services connected to the system in cases where the contracting authority needs it.

Förfarandets identifierare: cc69f21a-b77c-4a7a-8740-93008fa9d089

Intern identifierare: 25/974

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

Ytterligare klassificering (cpv): 48200000 Programvara för nätverk, Internet och intranät, 48220000 Programvara för Internet och intranät, 72212200 Programvaruutvecklingstjänster för nätverk, Internet och intranät, 72400000 Internettjänster, 75111200 Lagstiftande tjänster, 75130000 Statliga stödtjänster, 75131100 Allmänna personaltjänster för staten, 75240000 Tjänster för allmän säkerhet, lag och ordning, 75242000 Allmän lag och ordning, 79000000 Företagstjänster: lagstiftning, marknadsföring, rådgivning, rekrytering, tryckning och säkerhet

2.1.2. Leveransplats

Land: Norge

Var som helst i det aktuella landet

2.1.3. Värde

Beräknat värde exklusive moms: 8 000 000,00 NOK

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/24/EU

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Europeiskt enhetligt upphandlingsdokument, Meddelande
Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Bedrägerier: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Penningtvätt eller finansiering av terrorism: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deltagande i en kriminell organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristbrott eller brott med anknytning till terroristverksamhet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13

June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Barnarbete och andra former av människohandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Åsidosättande av skyldigheter enligt miljölagstiftningen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt arbetsrätten: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt sociallagstiftningen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Avtal med andra ekonomiska aktörer med syfte att snedvrída konkurrensen: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Allvarligt fel i yrkesutövningen: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Bristande tillförlitlighet när det gäller att utesluta risker för landets säkerhet: in accordance with the law.

Åsidosättande av skyldigheter som fastställts enligt nationella uteslutningsgrunder: in accordance with the law.

Åsidosättande av skyldigheten att betala sociala avgifter: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Åsidosättande av skyldigheten att betala skatter: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Avbruten näringsverksamhet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Ackordsuppgörelse med borgenärer: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Tvångsförvaltning: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situation som enligt nationell lagstiftning motsvarar konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: Procurement of a joint agreement for digital HR hand books.

Beskrivning: The Norwegian Government Security and Service Organisation (DSS) shall procure a digital HR handbook ("Software as a service") for the joint ministries. The solution is required to include a handbook that separates information that is directed at each employee (personnel handbook) in a part and a separate part that is directed at managers (management handbook). The contract shall include an option for a HSE handbook as well as an empty

handbook that can be completely filled by the contracting authority if needed. In addition tenderers shall be able to offer consultancy services connected to the system in cases where the contracting authority needs it.

Intern identifierare: 25/974

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

Ytterligare klassificering (cpv): 48200000 Programvara för nätverk, Internet och intranät, 48220000 Programvara för Internet och intranät, 72212200 Programvaruutvecklingstjänster för nätverk, Internet och intranät, 72400000 Internettjänster, 75111200 Lagstiftande tjänster, 75130000 Statliga stödtjänster, 75131100 Allmänna personaltjänster för staten, 75240000 Tjänster för allmän säkerhet, lag och ordning, 75242000 Allmän lag och ordning, 79000000 Företagstjänster: lagstiftning, marknadsföring, rådgivning, rekrytering, tryckning och säkerhet

Optioner:

Beskrivning av alternativen: Options for a total of 2 years, one year at a time. The total contract period is 4 years.

5.1.2. Leveransplats

Land: Norge

Var som helst i det aktuella landet

5.1.3. Uppskattad löptid

Varaktighet: 4 År

5.1.5. Värde

Beräknat värde exklusive moms: 8 000 000,00 NOK

Högsta värde för ramavtalet: 8 000 000,00 NOK

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

Upphandlingen är också lämplig för små och medelstora företag: ja

5.1.9. Urvalskriterier

Källor till urvalskriterier: Europeiskt enhetligt upphandlingsdokument, Meddelande

Kriterium: Finansiellt förhållande

Beskrivning av urvalskriterium: 1) Payment of taxes and duties 2) Sufficient economic and financial capacity to be able to fulfil the contract. See the tender documentation for more information.

Kriterium: Registrering i ett handelsregister

Beskrivning av urvalskriterium: 1) The tenderer must be a legally established company. See the tender documentation for more information.

Kriterium: Tekniker eller tekniska organ för kvalitetskontroll

Beskrivning av urvalskriterium: 1) Tenderers shall have sufficient ability, capacity and experience to fulfil the contract. 2) Tenderers shall have a relevant quality assurance system for the execution of the delivery. See the tender documentation for more information.

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Pris

Namn: Price

Beskrivning: Prices for different categories

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 40

Kriterium:

Typ: Kvalitet

Namn: Quality

Beskrivning: User friendliness, KI functionality and search indexing.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 60

5.1.11. Upphandlingsdokument

Adress till upphandlingsdokumenten: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=452964&TID=200413810&B=

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=452964&TID=200413810&B=

De språk som kan användas i anbudet eller anbudsansökningarna: norska

Elektronisk katalog: Ej tillåten

Alternativa anbud: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbud: 04/05/2026 10:00:00 (UTC+00:00) Västeuropeisk tid

Varaktighet under vilken anbudet måste förbli giltigt: 3 Månader

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: ja

Elektronisk betalning kommer att användas: ja

5.1.15. Metoder

Ramavtal:

Ramavtal utan förnyad konkurrensutsättning

Högst antal deltagare: 100

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Oslo Tingrett

Information om tidsfrist för prövning: In accordance with the national rules

8. Organisationer

8.1. ORG-0001

Officiellt namn: Departementenes sikkerhets- og serviceorganisasjon

Registreringsnummer: 974 761 424

Postadress: Postboks 8129 Dep

Ort: Oslo

Postnummer: 0032

Del av land (NUTS): Oslo (NO081)

Land: Norge

Kontaktpunkt: Vinushiha Garithas

E-postadress: vinushiha.garithas@dss.dep.no

Tfn: +47 22249090

Webbadress: <https://www.dss.dep.no>

Köparprofil: <https://eu.eu-supply.com/ctm/company/companyinformation/index/275688>

Den här organisationens roller:

Upphandlare

Inköpscentral som tilldelar offentliga kontrakt eller ingår ramavtal om byggentreprenader, varor eller tjänster som är avsedda för andra upphandlare

8.1. ORG-0002

Officiellt namn: Oslo Tingrett

Registreringsnummer: 926 725 939

Postadress: Postboks 2106 Vika

Ort: Oslo

Postnummer: 0125

Del av land (NUTS): Oslo (NO081)

Land: Norge

E-postadress: oslo.tingrett@domstol.no

Tfn: +47 22035200

Webbadress: <http://www.domstol.no/otir>

Den här organisationens roller:

Prövningsorganisation

Information om meddelandet

Identifierare/version för meddelandet: c141c3e1-0dcb-4ede-8920-576e72ba1ad6 - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 16

Avsändningsdatum för meddelandet: 27/03/2026 13:44:34 (UTC+00:00) Västeuropeisk tid

Datum för avsändning av meddelandet (eSender): 27/03/2026 13:58:25 (UTC+00:00)

Västeuropeisk tid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

Meddelandets publiceringsnummer: 219814-2026

EUT S-nummer: 63/2026

Publiceringsdatum: 31/03/2026