

268448-2026 - Konkurrensetsättning

Norge – IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd – Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

OJ S 76/2026 20/04/2026

Meddelande om upphandling eller koncession – standardsystem - Meddelande om ändring
Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Lunera Energi AS

E-postadress: tale.nergardronne@statkraft.com

Den upphandlande enhetens verksamhet: Produktion, transport eller distribution av gas eller värme

2. Förfarande

2.1. Förfarande

Titel: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Beskrivning: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Förfarandets identifierare: cf7fe63e-abea-40b0-bf3c-e4ac6aa35cd0

Föregående meddelande: 121174-2025

Intern identifierare: 02/2026

Typ av förfarande: Förhandlat förfarande med föregående meddelande om upphandling/under konkurrens

Förfarandet är påskyndat: nej

Förfarandets viktigaste kännetecken: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options. The totality of the scope shall be provided as a connected integrated service, but direct contractual relationships will be signed between the contracting authority and the supplier of collection services.

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

Ytterligare klassificering (cpv): 48000000 Programvara och informationssystem, 48444100

Faktureringsystem, 79940000 Inkasso, 79999200 Fakturering

2.1.2. Leveransplats

Del av land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge

2.1.3. Värde

Beräknat värde exklusive moms: 70 000 000,00 NOK

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/25/EU

Forsyningsförfordningen - The enquiry will be carried out in accordance with the Act 12 August 2016 no. 974 on public procurements (the Procurement Act) and the regulations 12 August 2016 no. 975 on procurement rules in the supply sectors (the Supply Regulations) parts I and part II. The scope of the delivery is calculated to above the EEA threshold.

Forsyningsförfordningen - Lunera Energi is a manufacturer of heating and operates on concession and is therefore subject to the supply regulations.

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Europeiskt enhetligt upphandlingsdokument, Meddelande, Upphandlingsdokument

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Bedrägerier: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Penningtvätt eller finansiering av terrorism: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures

against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deltagande i en kriminell organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristbrott eller brott med anknytning till terroristverksamhet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Barnarbete och andra former av människohandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Åsidosättande av skyldigheter enligt miljölagstiftningen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt arbetsrätten: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt sociallagstiftningen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Avtal med andra ekonomiska aktörer med syfte att snedvrída konkurrensen: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Allvarligt fel i yrkesutövningen: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with

competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Åsidosättande av skyldigheter som fastställts enligt nationella uteslutningsgrunder: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Åsidosättande av skyldigheten att betala sociala avgifter: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Åsidosättande av skyldigheten att betala skatter: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Avbruten näringsverksamhet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Ackordsuppgörelse med borgenärer: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Tvångsförvaltning: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situation som enligt nationell lagstiftning motsvarar konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.
Beskrivning: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varmer was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.
Intern identifierare: 02/2026

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster
Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd
Ytterligare klassificering (cpv): 48000000 Programvara och informationssystem, 48444100 Faktureringsystem, 79940000 Inkasso, 79999200 Fakturering

5.1.2. Leveransplats

Del av land (NUTS): Trøndelag/Tröndelage (NO060)
Land: Norge

5.1.3. Uppskattad löptid

Varaktighet: 120 Månader

5.1.4. Förlängning

Högst antal förlängningar: 3
Ytterligare information om förlängningar: 2+2+2 years.

5.1.5. Värde

Beräknat värde exklusive moms: 70 000 000,00 NOK

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA
: ja

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument

Information om det andra steget i ett förfarande med två steg:

Minsta antalet anbudssökande som inbjuds att delta i andra steget i förfarandet: 3

Högsta antalet anbudssökande som inbjuds att delta i andra steget i förfarandet: 6

Förfarandet kommer att äga rum i på varandra följande steg. I varje steg kan några deltagare komma att uteslutas

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Kvalitet

Namn: TK1.1 Fulfilment of requirement specifications.

Beskrivning: Fulfilment of requirement specifications with evaluation requirements connected to non-functional and functional requirements, as well as evaluation requirements in user stories in the Requirement Specifications Annex 1.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 20

Kriterium:

Typ: Kvalitet

Namn: TK1.2 User friendliness

Beskrivning: Tenderers will be evaluated based on the System's experienced user friendliness, clarity in interface, experienced simplicity, degree of automation and flexibility in set-ups, field use etc., as stated in demonstrations and descriptions of user stories.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 30

Kriterium:

Typ: Kvalitet

Namn: Climate and environment

Beskrivning: Climate and environmentally friendly saa services, including: • What average energy efficiency Power usage Effectiveness (PUE) used data centres operate with and what the supplier does to improve PUE. • Which environment and climate measures have been implemented in computer centres that will be used to deliver the contract, connected, but not limited to: o Utilisation of excess heat o Handling electronic waste in relation to computer centres/server rooms. o Use of chemicals • Share of renewable energy in the portfolio of data centres that are used to provide the services in the contract. Tenderers shall describe documentable climate and environmental measures that are directly and measurable for the execution of this delivery. This can include measures that reduce the environmental impact connected to the operation of the service, energy use, data management, transport, emission reducing processes or other relevant environmental improvements that positively affect the delivery.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 30

Kriterium:

Typ: Pris

Namn: TK2 Price

Beskrivning: Total price for the system in accordance with Annex 7 - Annex 7.1 Price Form.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 20

5.1.11. Upphandlingsdokument

Språk som upphandlingsdokumenten är officiellt tillgängliga på: norska

Sista dag för att begära kompletterande information: 20/04/2026 10:00:00 (UTC+00:00)

Västeuropeisk tid

Adress till upphandlingsdokumenten: <https://permalink.mercell.com/280426243.aspx>

Ad hoc-kommunikationskanal:

Namn: Mercell

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: <https://permalink.mercell.com/280426243.aspx>

De språk som kan användas i anbudet eller anbudsansökningarna: norska

Elektronisk katalog: Ej tillåten

Avancerad eller kvalificerad elektronisk underskrift eller stämpel (enligt definitionen i förordning (EU) nr 910/2014) krävs

Alternativa anbud: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbudsansökningar: 30/04/2026 10:00:00 (UTC+00:00)

Västeuropeisk tid

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Villkor som gäller genomförandet av kontraktet: See the tender contest and contract documents.

Elektronisk fakturering: Tillåten

Elektronisk beställning kommer att användas: ja

Elektronisk betalning kommer att användas: ja

Ekonomiska arrangemang: No financial terms beyond qualification related to finances.

5.1.15. Metoder

Ramavtal:

Upphandlingen avser inte ett ramavtal

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Oslo Tingrett

Information om tidsfrist för prövning: See the tender documentation.

Organisation som tillhandahåller information om det allmänna regelverk för skatter som ska tillämpas på den plats där kontraktet ska genomföras: Oslo Tingrett

Organisation som ger kompletterande information om upphandlingsförfarandet: Lunera Energi AS

Organisation som ger offlineåtkomst till upphandlingsdokumenten: Lunera Energi AS

8. Organisationer

8.1. ORG-0001

Officiellt namn: Lunera Energi AS

Registreringsnummer: 980396002

Postadress: Sluppenvegen 17B

Ort: TRONDHEIM

Postnummer: 7037

Del av land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge
Kontaktpunkt: Tale Nergård Rønne
E-postadress: tale.nergardronne@statkraft.com
Tfn: 99772716

Den här organisationens roller:

Upphandlare

Organisation som ger kompletterande information om upphandlingsförfarandet

Organisation som ger offlineåtkomst till upphandlingsdokumenten

8.1. ORG-0002

Officiellt namn: Oslo Tingrett

Registreringsnummer: 926 725 939

Ort: Oslo

Postnummer: 0164

Del av land (NUTS): Oslo (NO081)

Land: Norge

Den här organisationens roller:

Prövningsorganisation

Organisation som tillhandahåller information om det allmänna regelverk för skatter som ska tillämpas på den plats där kontraktet ska genomföras

10. Ändring

Version av det föregående meddelandet som ska ändras

:

8fd75c5e-a7a3-41c8-a936-9aec1b53d7e0-01

Huvudskälet till ändringen

:

Information uppdaterad

Beskrivning

:

Postponement of the deadline.

10.1. Ändring

Identifierare för avsnitt: PROCEDURE

Beskrivning av ändringar: Extended qualification deadline from 27/4 to 30/4.

10.1. Ändring

Identifierare för avsnitt: LOT-0000

Beskrivning av ändringar: The qualification deadline has been changed.

Information om meddelandet

Identifierare/version för meddelandet: 91aace0f-1530-4442-9b2a-6abc29df8af6 - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 17

Avsändningsdatum för meddelandet: 16/04/2026 13:00:36 (UTC+00:00) Västeuropeisk tid

Datum för avsändning av meddelandet (eSender): 16/04/2026 13:12:46 (UTC+00:00)

Västeuropeisk tid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

Meddelandets publiceringsnummer: 268448-2026

EUT S-nummer: 76/2026

Publiceringsdatum: 20/04/2026