

**Norge – Inkasso – Debt collection services**

OJ S 130/2024 05/07/2024

**Meddelande om upphandling eller koncession – standardsystem****Tjänster**

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**1. Upphandlare****1.1. Upphandlare**

Officiellt namn: Asker kommune

E-postadress: [rolf.brakstad@asker.kommune.no](mailto:rolf.brakstad@asker.kommune.no)

Köparens rättsliga status: Regional myndighet

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

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**2. Förfarande****2.1. Förfarande**

Titel: Debt collection services

Beskrivning: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Förfarandets identifierare: 04a12aee-a79c-4cbc-aede-2c79581b7bfb

Intern identifierare: 24/13

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

Förfarandets viktigaste kännetecken: The procurement will be carried out in accordance with the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA) parts I and III. The contract will be awarded in accordance with the open tender contest procedure, c.f. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition. Tenders cannot, therefore, be changed after the tender deadline has expired. For this reason, tenderers are invited to submit their best terms in the submitted tender offer. Furthermore, attention is defined as tenders that include significant deviations from the procurement documents shall be rejected in accordance with the Public Procurement Regulations § 24-8 (1) b. The contracting authority can reject tenders that include deviations from the procurement documents, uncertainties or similar that must not be considered insignificant, cf. § 24-8 (2) a. Tenderers are therefore strongly encouraged to follow the instructions given in the tender documentation with annexes - and possibly ask questions about any uncertainties in good time.

**2.1.1. Föremålet för upphandlingen**

Kontraktets art: Tjänster

Huvudklassificering (cpv): 79940000 Inkasso

Ytterligare klassificering (cpv): 79900000 Diverse företags- och övriga tjänster

**2.1.2. Leveransplats**

Del av land (NUTS): Viken (NO082)

Land: Norge

**2.1.3. Värde**

Beräknat värde exklusive moms: 12 000 000,00 NOK

**2.1.4. Allmänna upplysningar**

Rättslig grund:

### 2.1.6. Uteslutningsgrunder

Situation som enligt nationell lagstiftning motsvarar konkurs: See the national law, the relevant notice or procurement documents. Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Ackordsuppgörelse med borgenärer: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Deltagande i en kriminell organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Avtal med andra ekonomiska aktörer med syfte att snedvrída konkurrensen: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Åsidosättande av skyldigheter enligt miljölagstiftningen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Penningtvätt eller finansiering av terrorism: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism as defined in Article 1 of the European

Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Bedrägerier: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on the Protection of the European Communities Financial Interests (EFT C 316 of 27.11.1995, p. 48).

Barnarbete och andra former av människohandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Åsidosättande av skyldigheter enligt arbetsrätten: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tvångsförvaltning: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Har lämnat felaktiga uppgifter, underlåtit att lämna de begärda handlingarna och har fått konfidentiell information om förfarandet: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents, as a result of his participation in the competition?

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Allvarliga fel i yrkesutövningen: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Åsidosättande av skyldigheter enligt sociallagstiftningen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Betalning av socialförsäkringsavgifter: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Avbruten näringsverksamhet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Betalning av skatter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terroristbrott eller brott med anknytning till terroristverksamhet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164 of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

## 5. Del (anbudsområde)

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### 5.1. Del (anbudsområde): LOT-0000

Titel: Debt collection services

Beskrivning: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Intern identifierare: 24/13

#### 5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 79940000 Inkasso

Ytterligare klassificering (cpv): 79900000 Diverse företags- och övriga tjänster

#### 5.1.2. Leveransplats

Del av land (NUTS): Viken (NO082)

Land: Norge

### 5.1.3. Uppskattad löptid

Startdatum: 31/12/2024

Slutdatum för varaktighet: 30/12/2026

### 5.1.4. Förlängning

Högst antal förlängningar: 4

Köparen förbehåller sig rätten att utlösa optioner enligt beskrivningen här: Renewal lenght is 12 months

### 5.1.5. Värde

Beräknat värde exklusive moms: 12 000 000,00 NOK

### 5.1.6. Allmänna upplysningar

Reserverad upphandling: Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : nej

### 5.1.9. Urvalskriterier

Kriterium:

Typ: Ekonomisk och finansiell ställning

Namn: The tenderer's economic and financial capacity

Beskrivning: 1) The tenderer shall have economic and financial solidity/capacity - so that security that the tenderer will be financial viable to carry out the entire the assignment/contract and the company is required to be credit worthy - requirement A (also applies to sub-contractors). 2) Relevant liability insurances 1.4.2.1 / Asker municipality will obtain a new rating itself from Dun&Bradstreet RiskGuardian Suite (to be obtained at week 35/36).

Documentation shall not be enclosed with the tender. 1.4.2.2 / liability insurance certificate

Användning av det här kriteriet: Använda

Kriterium:

Typ: Annat

Namn: Requirements connected to the quality management system.

Beskrivning: 1) A good and well-functioning quality management system is required for the services that shall be provided. The concept of a quality management system is that i.a. the tenderer has a awareness of quality objectives, planning, securing, handling of deviations, quality improvement and data security. 2) Tenderers shall have a well-functioning management system for safeguarding information security (ISMS). 1.4.4.1 / A brief description of the tenderer's quality assurance methods/ Alternatively: Certificate for the company's quality assurance system issued by independent bodies that confirm that the tenderer fulfils certain quality assurance standards, for example ISO 9001:2015. 1.4.4.2 / Certificate for the company's information security system, which shows that the tenderer safeguards information security, ISO/IEC 27001 or equivalent..... or other documentation that shows that the tenderer has a well functioning system for safeguarding information security.

Användning av det här kriteriet: Använda

Kriterium:

Typ: Lämplighet att utöva yrkesverksamhet

Namn: Experience from comparable assignments/technical and professional qualifications.

Beskrivning: 1) Tenderers must be able to document that they have considerable/solid experience. and implementation ability from equivalent/relevant deliveries (which are relevant

/comparable for Asker municipality and that cover the municipality's needs). - as well as have solid qualifications and sufficient/necessary capacity. 1.4.3.1 / Tenderers shall give a short description of their own capacity/specialisation for the requested services - cf. annex 04 requirement specifications. 1.4.3.2 / Tenderers shall give a short description of the tenderer's technical personnel or technical units that the tenderer can use for fulfilment of the contract - whether they belong to the company or not. 1.4.3.3 / Tenderers shall give a short account of the tenderer's average workforce and the number of employees in the administrative management during the last three years. 1.4.3.4 / The tenderer's most important relevant deliveries over the last three years, including their size, date and customer/contact information (references who can be contacted).

Användning av det här kriteriet: Använda

Kriterium:

Typ: Teknisk och yrkesmässig kapacitet

Namn: Experience from comparable assignments/technical and professional qualifications.

Användning av det här kriteriet: Använda

Kriterium:

Typ: Teknisk och yrkesmässig kapacitet

Namn: The supplier's registration, authorization etc.

Beskrivning: 1) The supplier must be registered in a company register or a commercial register in that state the supplier is established. 2) The supplier must hold license/grant from Finanstilsynet for execution of debt collection services in Norway in accordance with §4 of the Debt Collection Act. 1.4.1.1 / Norwegian companies: Company certificate issued by The Brønnøysund registers. Foreign companies: Remuneration that the company is registered in a business register or a trade register therein the state the supplier is established. 1.4.1.2 / Documentation for licence/collection authorization from the Norwegian Financial Supervisory Authority for the performance of collection services.

Användning av det här kriteriet: Använda

#### **5.1.10. Tilldelningskriterier**

Kriterium:

Typ: Pris

Namn: Price

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 20

Kriterium:

Typ: Kvalitet

Namn: Quality

Beskrivning: The criterium quality is divided into 3 sub-criteria: 1. Capacity, system and delivery /weight 40 % 2. Digital interface/ weight 30 % 3. Collection routines and case related requirements/ weight 30 %

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 80

#### **5.1.11. Upphandlingsdokument**

Språk som upphandlingsdokumenten är officiellt tillgängliga på: norska

Adress till upphandlingsdokumenten: <https://tendsign.com/doc.aspx?MeFormsNoticeId=25720>

#### **5.1.12. Upphandlingsvillkor**

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: <https://tendsign.com/doc.aspx?MeFormsNoticeId=25720&GoTo=Tender>

De språk som kan användas i anbuden eller anbudsansökningarna: norska

Elektronisk katalog: Tillåten

Avancerad eller kvalificerad elektronisk underskrift eller stämpel (enligt definitionen i förordning (EU) nr 910/2014) krävs

Alternativa anbud: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbud: 27/08/2024 07:00:58 (UTC)

Tidsfrist för anbudets giltighet: 95 Dagar

Information om offentlig anbudsöppning:

Öppningsdatum: 27/08/2024 07:05:00 (UTC)

Plats: Asker

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Sekretessavtal krävs: nej

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: ja

Elektronisk betalning kommer att användas: ja

#### 5.1.15. Metoder

Ramavtal: Upphandlingen avser inte ett ramavtal

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

Elektronisk auktion: nej

#### 5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Ringerike, Asker og Bærum tingrett

Organisation som ger kompletterande information om upphandlingsförfarandet: Asker kommune

Organisation som mottar anbudsansökningar: Asker kommune

Organisation som behandlar anbud: Asker kommune

## 8. Organisationer

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### 8.1. ORG-0001

Officiellt namn: Asker kommune

Registreringsnummer: 920125298

Avdelning: Anskaffelser

Postadress: Postboks 353

Ort: Asker

Postnummer: 1372

Land: Norge

Kontaktpunkt: Rolf Inge Brakstad

E-postadress: [rolf.brakstad@asker.kommune.no](mailto:rolf.brakstad@asker.kommune.no)

Tfn: 66 90 90 00

Webbadress: <https://www.asker.kommune.no/>

**Den här organisationens roller:**

Upphandlare

Organisation som ger kompletterande information om upphandlingsförfarandet

Organisation som mottar anbudsansökningar  
Organisation som behandlar anbud

### 8.1. ORG-0002

Officiellt namn: Ringerike, Asker og Bærum tingrett

Registreringsnummer: 926 725 963

Postadress: Postboks 578

Ort: Sandvika

Postnummer: 1302

Del av land (NUTS): Viken (NO082)

Land: Norge

E-postadress: [trabpost@domstol.no](mailto:trabpost@domstol.no)

Tfn: 67 57 65 00

Webbadress: <https://www.domstol.no/no/domstoler/tingrett/ringerike-asker-og-barum-tingrett/>

#### **Den här organisationens roller:**

Prövningsorganisation

#### Information om meddelandet

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Identifierare/version för meddelandet: 76b62ce9-125e-4333-8a5c-7a12930a9c94 - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardssystem

Meddelandets undertyp: 16

Avsändningsdatum för meddelandet: 04/07/2024 12:39:38 (UTC)

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