

483349-2026 - Konkurrensetsättning

Norge – Telekommunikationstjänster – Telephony services for FKN

OJ S 132/2026 13/07/2026

Meddelande om upphandling eller koncession – standardsystem

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Troms Fylkeskommune

E-postadress: postmottak@tromsfylke.no

Köparens rättsliga status: Offentligt styrt organ som kontrolleras av en regional myndighet

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

2. Förfarande

2.1. Förfarande

Titel: Telephony services for FKN

Beskrivning: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview.

Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities.

Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting

authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Förfarandets identifierare: 409b88dd-5c90-4804-b12e-c05424437293

Intern identifierare: cmrdhjwzl000304ifjna44od

Typ av förfarande: Förhandlat förfarande med föregående meddelande om upphandling/under konkurrens

Förfarandet är påskyndat: nej

Förfarandets viktigaste kännetecken: See the attached tender documentation.

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 64200000 Telekommunikationstjänster

Ytterligare klassificering (cpv): 64212300 MMS-tjänster, 64227000 Integrerade telekommunikationstjänster, 64211000 Tjänster för offentliga telefoner, 64212000

Mobiltelefon-tjänster, 64215000 IP-telefoni, 64000000 Post- och telekommunikationstjänster,

64211200 Långdistanstelefoni, 64213000 Gemensamma nättjänster för företag, 64210000

Telefon- och dataöverföring, 64211100 Lokaltelefoni, 64220000 Telekommunikationstjänster

utom telefon- och dataöverföringstjänster, 64212100 SMS-tjänster

2.1.2. Leveransplats

Postadress: Postboks 6600

Ort: Tromsø

Postnummer: 9296

Del av land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Norge

Kompletterande information: Norway

2.1.3. Värde

Beräknat värde exklusive moms: 750 000 000,00 NOK

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Upphandlingsdokument, Upphandlingsdokument

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0001

Titel: Telephony services for FKN

Beskrivning: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview.

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Intern identifierare: cmrdhxx11000604ifx9arkzqt

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 64200000 Telekommunikationstjänster

Ytterligare klassificering (cpv): 64212300 MMS-tjänster, 64227000 Integrerade telekommunikationstjänster, 64211000 Tjänster för offentliga telefoner, 64212000

Mobiltelefonstjänster, 64215000 IP-telefoni, 64000000 Post- och telekommunikationstjänster, 64211200 Långdistanstelefoni, 64213000 Gemensamma nättjänster för företag, 64210000 Telefon- och dataöverföring, 64211100 Lokaltelefoni, 64220000 Telekommunikationstjänster utom telefon- och dataöverföringstjänster, 64212100 SMS-tjänster

5.1.2. Leveransplats

Postadress: Postboks 6600

Ort: Tromsø

Postnummer: 9296

Del av land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Norge

Kompletterande information: Norway

5.1.3. Uppskattad löptid

Varaktighet: 23 Månader

5.1.5. Värde

Beräknat värde exklusive moms: 750 000 000,00 NOK

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA
: ja

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument

Information om det andra steget i ett förfarande med två steg:

Köparen förbehåller sig rätten att tilldela kontraktet på grundval av de ursprungliga anbudena utan ytterligare förhandlingar

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Kvalitet

Namn: Coverage and development measures

Beskrivning: Under this criteria, associated requirements will be assessed.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 25

Kriterium:

Typ: Kvalitet

Namn: Administration system and cost control

Beskrivning: Under this criteria, associated requirements will be assessed.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 15

Kriterium:

Typ: Kvalitet

Namn: Customer Service

Beskrivning: Under this criteria, associated requirements will be assessed.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 5

Kriterium:

Typ: Kvalitet

Namn: Technical quality and implementation

Beskrivning: Under this criteria, associated requirements will be assessed.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 20

Kriterium:

Typ: Pris

Namn: Price

Beskrivning: The price form will be assessed under this criteria.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 35

Kriterium:

Typ: Kvalitet

Namn: Climate and environment

Beskrivning: It is considered for this part of the procurement that concerns telephony and associated services that the nature of the procurement carries an immaterial climate footprint and environmental impact. The services mainly consist of using the existing network infrastructure, administration of subscriptions and customer follow-up. Any climate footprint and environmental impacts from the above are estimated to be outside that which can be connected to procurement art. DFØ's climate and environmental risk assessments classify telephony services as a procurement with low climate intensity, and assess telephony services and mobile telephony to be a procurement that, in its nature, has climate footprint and environmental impact that is immaterial. The market dialogue demonstrated that there are no suitable climate and environmental elements that can be used as award criteria in a way that provides real competition. Based on this, it has been considered that telephony has an immaterial climate footprint and environmental impact, and the exclusionary provision in the Public Procurement Regulations § 7-9 fifth paragraph will apply for telephony, so that requirements or criteria related to climate and the environment are not deemed required. For an option for the procurement of mobile telephones, moderate climate and environmental risks have been identified, mainly related to extraction of raw materials and the production phase, which makes up most of the product's total climate footprint. Both DFØ, the European Commission's Joint Research Centre and relevant guidelines point out that the most efficient way the contracting authority can reduce climate and environmental impact is by setting requirements that promote long lifetime, repairability and reduced replacement. The market dialogue also showed limited maturity for the use of environmentally labelled products and lifetime data as the award criteria. There are, therefore, concrete requirements in the requirement specification for i.a. guarantees, repairs, robustness and handling in line with the waste hierarchy. These requirements are assessed to give better climate and environmental effect than the use of award criteria, and the alternative provision in the FOA § 7-9 fourth paragraph is, thus, a basis for this part of the procurement. For a more comprehensive description refer to Annex - Assessment and justification climate and environment consideration PPR §7-9

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse for tilldelningskriterium: 0

5.1.11. Upphandlingsdokument

Adress till upphandlingsdokumenten: <https://hyyr.no/procurement/cmdrhjwzl000304ifjfna44od>

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: <https://hyyr.no/procurement/cmdrhjwzl000304ifjfna44od>

De språk som kan användas i anbud eller anbudsansökningarna: norska, engelska

Elektronisk katalog: Ej tillåten

Tidsfrist för mottagande av anbudsansökningar: 02/09/2026 12:00:00 (UTC+02:00)

Östeuropeisk tid / centraleuropeisk sommartid

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Villkor som gäller genomförandet av kontraktet: See Tender Documents

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: nej

Elektronisk betalning kommer att användas: nej

Ekonomiska arrangemang: See tender documents

5.1.15. Metoder

Ramavtal:

Ramavtal utan förnyad konkurrensutsättning

Högst antal deltagare: 1

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: NORD-TROMS OG SENJA TINGRETT

Organisation som ger kompletterande information om upphandlingsförfarandet: Troms Fylkeskommune

Organisation som ger mer information om prövningsförfaranden: NORD-TROMS OG SENJA TINGRETT

Organisation som mottar anbudsansökningar: Hyrr AS

8. Organisationer

8.1. ORG-0001

Officiellt namn: NORD-TROMS OG SENJA TINGRETT

Registreringsnummer: 926723022

Postadress: Fr Nansens plass 17

Ort: TROMSØ

Postnummer: 9008

Del av land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Norge

Kontaktpunkt: NORD-TROMS OG SENJA TINGRETT

Den här organisationens roller:

Prövningsorganisation

Organisation som ger mer information om prövningsförfaranden

8.1. ORG-0002

Officiellt namn: Hyrr AS

Registreringsnummer: 924998687

Postadress: Gaustadalléen 21

Ort: Oslo

Postnummer: 0349

Del av land (NUTS): Oslo (NO081)

Land: Norge

Kontaktpunkt: Hyrr Support

E-postadress: admin@hyrr.no

Tfn: +47 90 63 65 38

Den här organisationens roller:

Organisation som mottar anbudsansökningar

8.1. ORG-0003

Officiellt namn: Troms Fylkeskommune

Registreringsnummer: 930068128

Postadress: Postboks 6600

Ort: Tromsø

Postnummer: 9296

Del av land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Norge

Kontaktpunkt: Troms Fylkeskommune
E-postadress: postmottak@tromsfylke.no
Tfn: +47 77788000

Den här organisationens roller:

Upphandlare

Organisation som ger kompletterande information om upphandlingsförfarandet

Information om meddelandet

Identifierare/version för meddelandet: 42f6b4b4-560c-4071-8b29-c6bee8974e7f - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 16

Avsändningsdatum för meddelandet: 10/07/2026 14:51:07 (UTC+02:00) Östeuropeisk tid /
centraleuropeisk sommartid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

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