

489972-2026 - Konkurrensetsättning

Norge – Företags- och managementrådgivning samt tillhörande tjänster – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Meddelande om upphandling eller koncession – standardsystem - Meddelande om ändring
Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Ålesund kommune

E-postadress: jonette.valaas.skare@alesund.kommune.no

Köparens rättsliga status: Offentligt styrt organ som kontrolleras av en lokal myndighet

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

2. Förfarande

2.1. Förfarande

Titel: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Beskrivning: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Förfarandets identifierare: 91690aa5-8bbb-456e-94ab-a403904a9d12

Intern identifierare: 26/490

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 79400000 Företags- och managementrådgivning samt tillhörande tjänster

Ytterligare klassificering (cpv): 48000000 Programvara och informationssystem, 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd, 72260000

Programrelaterade tjänster, 79000000 Företagstjänster: lagstiftning, marknadsföring, rådgivning, rekrytering, tryckning och säkerhet, 79410000 Företags- och organisationsrådgivning, 79414000 Konsulttjänster för personalförvaltning, 79420000 Managementtjänster

2.1.2. Leveransplats

Del av land (NUTS): Møre og Romsdal (NO0A3)

Land: Norge

Kompletterande information: Ålesund municipality.

2.1.4. Allmänna upplysningar

Kompletterande information: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement

for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Rättslig grund:

Direktiv 2014/24/EU

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Meddelande

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Bedrägerier: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Penningtvätt eller finansiering av terrorism: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Deltagande i en kriminell organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristbrott eller brott med anknytning till terroristverksamhet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body,

or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Barnarbete och andra former av människohandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Åsidosättande av skyldigheter enligt miljölagstiftningen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt arbetsrätten: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt sociallagstiftningen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Avtal med andra ekonomiska aktörer med syfte att snedvrída konkurrensen: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Allvarligt fel i yrkesutövningen: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public

contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Åsidosättande av skyldigheten att betala sociala avgifter: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Åsidosättande av skyldigheten att betala skatter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Avbruten näringsverksamhet: Has the tenderer's business conduct been stopped?

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Ackordsuppgörelse med borgenärer: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tvångsförvaltning: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Situation som enligt nationell lagstiftning motsvarar konkurs: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Beskrivning: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Intern identifierare: 26/490

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

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Optioner:

Beskrivning av alternativen: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Leveransplats

Del av land (NUTS): Møre og Romsdal (NO0A3)

Land: Norge

Kompletterande information: Ålesund municipality.

5.1.3. Uppskattad löptid

Varaktighet: 2 År

5.1.4. Förlängning

Högst antal förlängningar: 2

Ytterligare information om förlängningar: Renewal lenght is 12 months

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

Upphandlingen är också lämplig för små och medelstora företag: ja

Kompletterande information: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Urvalskriterier

Källor till urvalskriterier: Meddelande

Kriterium: Registrering i ett relevant yrkesregister

Beskrivning av urvalskriterium: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterium: Registrering i ett handelsregister

Beskrivning av urvalskriterium: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterium: Behörighet eller medlemskap i en specifik organisation krävs för tjänstekontrakt

Beskrivning av urvalskriterium: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Kriterium: Behörighet eller medlemskap i en specifik organisation krävs för tjänstekontrakt

Beskrivning av urvalskriterium: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kriterium: Åtgärder för att säkerställa kvaliteten

Beskrivning av urvalskriterium: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kriterium: Prover, beskrivningar eller fotografier utan äkthetsintyg

Beskrivning av urvalskriterium: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kriterium: Prover, beskrivningar eller fotografier med äkthetsintyg för leveranskontrakt

Beskrivning av urvalskriterium: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kriterium: Certifikat från kvalitetskontrollinstitut

Beskrivning av urvalskriterium: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kriterium: Certifikat från oberoende organ om kvalitetssäkringsstandarder

Beskrivning av urvalskriterium: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kriterium: Certifikat från oberoende organ om miljöledningssystem eller standarder

Beskrivning av urvalskriterium: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kriterium: Andra ekonomiska eller finansiella krav

Beskrivning av urvalskriterium: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kriterium: Andra ekonomiska eller finansiella krav

Beskrivning av urvalskriterium: This requirement only applies to Norwegian tenderers.

Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kriterium: Referenser på angivna tjänster

Beskrivning av urvalskriterium: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Pris

Namn: Price

Beskrivning: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 40

Kriterium:

Typ: Kvalitet

Namn: Quality

Beskrivning: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse for tildelelseskriterium: 60

5.1.11. Upphandlingsdokument

Sista dag for att begära kompletterande information: 02/08/2026 22:00:00 (UTC+00:00)

Västeuropeisk tid

Adress till upphandlingsdokumenten: <https://tendsign.com/doc.aspx?MeFormsNoticId=94784>

5.1.12. Upphandlingsvilkor

Vilkor for inlämning:

Elektronisk inlämning: Krävs

Adress for inlämning: <https://tendsign.com/doc.aspx?MeFormsNoticId=94784&GoTo=Tender>

De språk som kan användas i anbudet eller anbudsansökningarna: norska

Elektronisk katalog: Tillåten

Alternativa anbud: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Tillåten

Tidsfrist for mottagande av anbud: 11/08/2026 10:00:58 (UTC+00:00) Västeuropeisk tid

Varaktighet under vilken anbudet måste förbli giltigt: 89 Dagar

Information om offentlig anbudsöppning:

Öppningsdatum: 11/08/2026 10:05:00 (UTC+00:00) Västeuropeisk tid

Kontraktsvilkor:

Kontraktet måste genomföras inom ramen for program for skyddad anställning: Nej

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: ja

Elektronisk betalning kommer att användas: ja

5.1.15. Metoder

Ramavtal:

Ramavtal utan förnyad konkurrensutsättning

Högst antal deltagare: 1

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Sunnmøre tingrett

Information om tidsfrist for prövning: In accordance with the current regulations.

8. Organisationer

8.1. ORG-0001

Officiellt namn: Ålesund kommune

Registreringsnummer: 929911709

Avdelning: Innkjøp

Postadress: Keiser Wilhelms gate 11

Ort: Ålesund

Postnummer: 6003

Del av land (NUTS): Møre og Romsdal (NO0A3)

Land: Norge

Kontaktpunkt: Jonette Valaas Skare

E-postadress: jonette.valaas.skare@alesund.kommune.no

Tfn: +4770162000

Den här organisationens roller:

Upphandlare

8.1. ORG-0002

Officiellt namn: Sunnmøre tingrett

Registreringsnummer: 935365201

Postadress: Postboks 1354 Sentrum

Ort: Ålesund

Postnummer: 6001

Del av land (NUTS): Møre og Romsdal (NO0A3)

Land: Norge

E-postadress: sunnmore.tingrett@domstol.no

Tfn: 70 33 47 00

Webbadress: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Den här organisationens roller:

Prövningsorganisation

10. Ändring

Version av det föregående meddelandet som ska ändras

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Huvudskälet till ändringen

:

Information uppdaterad

Beskrivning

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Ändring

Identifierare för avsnitt: LOT-0000

Beskrivning av ändringar: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Information om meddelandet

Identifierare/version för meddelandet: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 16

Avsändningsdatum för meddelandet: 14/07/2026 07:47:42 (UTC+00:00) Västeuropeisk tid

Datum för avsändning av meddelandet (eSender): 14/07/2026 08:01:12 (UTC+00:00)

Västeuropeisk tid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

Meddelandets publiceringsnummer: 489972-2026

EUT S-nummer: 134/2026

Publiceringsdatum: 15/07/2026