

537409-2026 - Konkurrensetsättning

Finland – IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 148/2026 04/08/2026

Meddelande om upphandling eller koncession – standardsystem

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Finnish Heritage Agency / Museovirasto

E-postadress: hankinnat@museovirasto.fi

Köparens rättsliga status: Offentligt styrt organ

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

2. Förfarande

2.1. Förfarande

Titel: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Beskrivning: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for:

1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape
2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement
3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational

documentation for daily use by exhibition staff. - Maintenance instructions, including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Förfarandets identifierare: d090c66f-fef3-4e35-b5a0-1bf61475478a

Intern identifierare: 610535

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

Ytterligare klassificering (cpv): 72200000 Programmering av mjukvara samt rådgivning, 72212100 Programvaruutvecklingstjänster för särskild industri, 72222200 Strategisk planering av informationssystem eller informationsteknik, 72224100 Planering av systemimplementation, 73300000 Planering och genomförande av forskning och utveckling, 92521100

Utställningstjänster i museer

2.1.2. Leveransplats

Postadress: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Ort: Helsinki

Postnummer: 00100

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

2.1.2. Leveransplats

Postadress: Finnish heritage agency, PL 913, 00101 Helsinki

Ort: Helsinki

Postnummer: 00101

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/24/EU

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Upphandlingsdokument, Meddelande, Europeiskt enhetligt upphandlingsdokument

Korruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Bedrägerier: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Penningtvätt eller finansiering av terrorism: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Deltagande i en kriminell organisation: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terroristbrott eller brott med anknytning till terroristverksamhet: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Barnarbete och andra former av människohandel: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Åsidosättande av skyldigheter enligt miljölagstiftningen: The economic operator has breached its obligations in the field of environmental law.

Åsidosättande av skyldigheter enligt arbetsrätten: The economic operator has breached its obligations in the field of labour law.

Åsidosättande av skyldigheter enligt sociallagstiftningen: The economic operator has breached its obligations in the field of social law.

Avtal med andra ekonomiska aktörer med syfte att snedvrider konkurrensen: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Allvarligt fel i yrkesutövningen: The economic operator is guilty of grave professional misconduct.

Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Åsidosättande av skyldigheter som fastställts enligt nationella uteslutningsgrunder: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Åsidosättande av skyldigheten att betala sociala avgifter: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Åsidosättande av skyldigheten att betala skatter: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Avbruten näringsverksamhet: The business activities of the economic operator are suspended.

Konkurs: The economic operator is bankrupt.

Ackordsuppgörelse med borgenärer: The economic operator is in arrangement with creditors.

Insolvens: The economic operator is the subject of insolvency or winding-up.

Tvångsförvaltning: The assets of the economic operator are being administered by a liquidator or by the court.

Situation som enligt nationell lagstiftning motsvarar konkurs: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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Intern identifierare: 610535

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

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5.1.2. Leveransplats

Postadress: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Ort: Helsinki

Postnummer: 00100

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

5.1.2. Leveransplats

Postadress: Finnish heritage agency, PL 913, 00101 Helsinki

Ort: Helsinki

Postnummer: 00101

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

5.1.3. Uppskattad löptid

Varaktighet – annat: Okänd

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

Upphandlingen är också lämplig för små och medelstora företag: nej

5.1.7. Strategisk upphandling

Innovationsupphandling: De upphandlade byggentreprenaderna, varorna eller tjänsterna är nya eller väsentligt förbättrade jämfört med andra byggentreprenader, varor eller tjänster som redan finns på marknaden.

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument, Meddelande, Europeiskt enhetligt upphandlingsdokument

Kriterium: Referenser på angivna leveranser

Beskrivning av urvalskriterium: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Kriterium: Genomsnittlig årlig omsättning

Beskrivning av urvalskriterium: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Pris

Namn: Halvin hinta

Beskrivning: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet.

Muiden tarjousten pisteet määräytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Kategori av tilldelningskriteriet fast värde: Fast värde (totalt)

Sifferangivelse för tilldelningskriterium: 12 345 678

Kriterium:

Typ: Kvalitet

Namn: Laatuvaatimukset

Beskrivning: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Kategori av tilldelningskriteriet fast värde: Fast värde (totalt)

Sifferangivelse för tilldelningskriterium: 12 345 678

5.1.11. Upphandlingsdokument

Sista dag för att begära kompletterande information: 20/08/2026 13:00:00 (UTC+00:00)

Västeuropeisk tid

Adress till upphandlingsdokumenten: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

De språk som kan användas i anbudet eller anbudsansökningarna: engelska

Elektronisk katalog: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbud: 02/09/2026 09:00:00 (UTC+00:00) Västeuropeisk tid

Varaktighet under vilken anbudet måste förbli giltigt: 3 Månader

Information om offentlig anbudsöppning:

Öppningsdatum: 02/09/2026 09:05:00 (UTC+00:00) Västeuropeisk tid

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: ja

Elektronisk betalning kommer att användas: ja

5.1.15. Metoder

Ramavtal:

Upphandlingen avser inte ett ramavtal

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Medlingsorganisation: Markkinaoikeus

Prövningsorganisation: Markkinaoikeus

Information om tidsfrist för prövning: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.

Organisation som ger mer information om prövningsförfaranden: Markkinaoikeus

8. Organisationer

8.1. ORG-0001

Officiellt namn: Markkinaoikeus

Registreringsnummer: 3006157-6

Postadress: Radanrakentajantie 5

Ort: Helsinki

Postnummer: 00520

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

E-postadress: markkinaoikeus@oikeus.fi

Tfn: +358 295643300

Webbadress: <https://www.markkinaoikeus.fi>

Den här organisationens roller:

Prövningsorganisation

Organisation som ger mer information om prövningsförfaranden

Medlingsorganisation

8.1. ORG-0002

Officiellt namn: Finnish Heritage Agency / Museovirasto

Registreringsnummer: 0292559-2

Postadress: PL 913

Ort: Helsinki

Postnummer: 00101

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

Kontaktpunkt: National Museum of Finland

E-postadress: hankinnat@museovirasto.fi

Tfn: +358 295336070

Webbadress: <http://www.museovirasto.fi>

Den här organisationens roller:

Upphandlare

8.1. ORG-0003

Officiellt namn: Hansel Oy (Hilma)

Registreringsnummer: FI09880841

Postadress: Mannerheiminaukio 1a

Ort: Helsinki

Postnummer: 00100
Del av land (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Kontaktpunkt: eSender
E-postadress: tekninen@hankintailmoitukset.fi
Tfn: 029 55 636 30
Webbadress: <http://hankintailmoitukset.fi>
Den här organisationens roller:
TED eSender

Information om meddelandet

Identifierare/version för meddelandet: 5ee357e9-712d-43bc-895a-d3932967dbc8 - 01
Formulärtyp: Konkurrensutsättning
Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem
Meddelandets undertyp: 16
Avsändningsdatum för meddelandet: 31/07/2026 13:17:15 (UTC+00:00) Västeuropeisk tid
Datum för avsändning av meddelandet (eSender): 31/07/2026 13:17:16 (UTC+00:00)
Västeuropeisk tid
Språk som det här meddelandet finns officiellt tillgängligt på: engelska
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