

594355-2026 - Konkurrensetsättning

Norge – Hälso- och sjukvård samt socialvård – EL-26-07 Framework agreement for temporary staff for Elverum municipality.

OJ S 166/2026 28/08/2026

Meddelande om upphandling – förenklat system

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Elverum kommune

E-postadress: postmottak@elverum.kommune.no

Köparens rättsliga status: Offentligt styrt organ som kontrolleras av en lokal myndighet

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

2. Förfarande

2.1. Förfarande

Titel: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Beskrivning: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Förfarandets identifierare: 7c523aa0-e765-44b6-b75b-56fe812c87d6

Intern identifierare: cmr1rwl6y000004k0smf2k45a

Typ av förfarande: Öppet

Förfarandets viktigaste kännetecken: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 85000000 Hälso- och sjukvård samt socialvård

Ytterligare klassificering (cpv): 79625000 Förmedling av läkare, 85323000 Kommunal hälso- och sjukvård, 79624000 Förmedling av vårdpersonal, 85141000 Tjänster utförda av vårdpersonal, 85100000 Hälsovårdstjänster, 85300000 Socialvård och tillhörande tjänster, 79620000 Förmedling av personal, även tillfälligt anställda, 79600000 Rekryteringstjänster, 85120000 Läkarvård och tillhörande tjänster

2.1.2. Leveransplats

Ort: Elverum

Postnummer: 2408

Del av land (NUTS): Innlandet (NO020)

Land: Norge

Kompletterande information: Norway

2.1.3. Värde

Beräknat värde exklusive moms: 44 000 000,00 NOK

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Upphandlingsdokument

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0001

Titel: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Beskrivning: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used

by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Intern identifierare: cmr1rwl95000304k01xp2io8a

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 85000000 Hälso- och sjukvård samt socialvård

Ytterligare klassificering (cpv): 79625000 Förmedling av läkare, 85323000 Kommunal hälso- och sjukvård, 79624000 Förmedling av vårdpersonal, 85141000 Tjänster utförda av vårdpersonal, 85100000 Hälsovårdstjänster, 85300000 Socialvård och tillhörande tjänster, 79620000 Förmedling av personal, även tillfälligt anställda, 79600000 Rekryteringstjänster, 85120000 Läkarvård och tillhörande tjänster

5.1.2. Leveransplats

Ort: Elverum

Postnummer: 2408

Del av land (NUTS): Innlandet (NO020)

Land: Norge

Kompletterande information: Norway

5.1.3. Uppskattad löptid

Varaktighet: 48 Månader

5.1.4. Förlängning

Högst antal förlängningar: 2

Ytterligare information om förlängningar: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Värde

Beräknat värde exklusive moms: 44 000 000,00 NOK

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Kvalitet

Namn: Follow-up of the contracting authority and temporary staff.

Beskrivning: Tenderers shall describe their system for following-up both their temporary staff who are hired and the contracting authority, in order to ensure that all requirements for the delivery in the requirement specifications are safeguarded, including, in particular, the requirements in the Working Environment Act. Special emphasis will be put on the tenderer's system and work to ensure that the temporary staff's working conditions are in accordance with the Working Environment Act and the tenderer's handling of deviations with offered temporary staff. The contracting authority will emphasise systems and routines at the tenderer in order to ensure that the terms in the contract, and particularly the requirement specifications, are taken care of.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 40

Kriterium:

Typ: Pris

Namn: Price

Beskrivning: The tender prices shall be stated in the attached price form. All the fields shall be completed. The form cannot be changed with new item lines or columns. It is the tenderer's responsibility that the price form is completed completely and correctly. Tenderers shall state the mark-up percentage of the stated paid hourly wage. This mark-up percentage shall cover all of the service provider's administrative and other costs incurred when performing the service. For hourly wages that are higher than the tariff stated in the price form, the actual basic salary will form the basis for the percentage mark-up. Any addition to the temporary staff's wages will not be calculated as a basis for percentage mark-up. If there is contradiction between the information in the price form and the tender letter, the information in the tender letter will take precedence. The prices shall be stated excluding VAT, and they shall include all relevant costs and duties for executing the service. All costs not stated or specified will be seen as included. Changes to the mark-up percentage will not be possible in the contract period. The increases in the temporary staff's tariff wage lead to proportional increases in income for the framework agreement suppliers.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 60

Kriterium:

Typ: Kvalitet

Namn: Climate and environment

Beskrivning: Cf. the Public Procurement Regulations § 7-9 Climate and environmental considerations in public procurements, the requirements and criteria shall aim at reducing the procurement's total climate footprint or environmental impact. The obligation to set requirements or criteria on climate and environmental considerations that are immaterial. The contracting authority estimates that the procurement of doctors, where the core of the delivery is labour, will only have a marginal climate footprint and environmental impact. Other elements, such as the type of vehicles that the temporary staff are driving, are considered to be outside the nature of the procurement and are therefore not further assessed. The

contracting authority will, on the basis of its justification, use the exclusion provisions in the procurement regulations § 7-9, fifth paragraph, as the procurement is considered to have a climate footprint and an environmental impact that is immaterial.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse for tilldelningskriterium: 0

5.1.11. Upphandlingsdokument

Adress till upphandlingsdokumenten: <https://hyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: <https://hyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

De språk som kan användas i anbud eller anbudsansökningarna: norska, engelska

Elektronisk katalog: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbud: 01/10/2026 12:00:00 (UTC+02:00) Östeuropeisk tid / centraleuropeisk sommartid

Varaktighet under vilken anbudet måste förbli giltigt: 90 Dagar

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Villkor som gäller genomförandet av kontraktet: See Tender Documents

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: nej

Elektronisk betalning kommer att användas: nej

Ekonomiska arrangemang: See tender documents

5.1.15. Metoder

Ramavtal:

Ramavtal utan förnyad konkurrensutsättning

Högst antal deltagare: 3

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation som ger kompletterande information om upphandlingsförfarandet: Elverum kommune

Organisation som ger mer information om prövningsförfaranden: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation som mottar anbudsansökningar: Hyr AS

8. Organisationer

8.1. ORG-0001

Officiellt namn: HEDMARKEN OG ØSTERDAL TINGRETT

Registreringsnummer: 935364892

Postadress: Østregate 41

Ort: HAMAR

Postnummer: 2317

Del av land (NUTS): Innlandet (NO020)
Land: Norge
Kontaktpunkt: HEDMARKEN OG ØSTERDAL TINGRETT
Den här organisationens roller:
Prövningsorganisation
Organisation som ger mer information om provningsförfaranden

8.1. ORG-0002

Officiellt namn: Hyyr AS
Registreringsnummer: 924998687
Postadress: Gaustadalléen 21
Ort: Oslo
Postnummer: 0349
Del av land (NUTS): Oslo (NO081)
Land: Norge
Kontaktpunkt: Hyyr Support
E-postadress: admin@hyyr.no
Tfn: +47 90 63 65 38
Den här organisationens roller:
Organisation som mottar anbudsansökningar

8.1. ORG-0003

Officiellt namn: Elverum kommune
Registreringsnummer: 952857991
Postadress: Lærerskolealléen 1
Ort: Elverum
Postnummer: 2408
Del av land (NUTS): Innlandet (NO020)
Land: Norge
Kontaktpunkt: Elverum kommune
E-postadress: postmottak@elverum.kommune.no
Tfn: 62 43 30 00
Den här organisationens roller:
Upphandlare
Organisation som ger kompletterande information om upphandlingsförfarandet

Information om meddelandet

Identifierare/version för meddelandet: 2d0eb02c-f3bc-4433-97b7-c09ca589adee - 01
Formulärtyp: Konkurrensutsättning
Meddelandetyp: Meddelande om upphandling – förenklat system
Meddelandets undertyp: 20
Avsändningsdatum för meddelandet: 27/08/2026 11:59:00 (UTC+02:00) Östeuropeisk tid / centraleuropeisk sommartid
Språk som det här meddelandet finns officiellt tillgängligt på: engelska
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