

628473-2026 - Konkurrensetsättning

Norge – Konsulttjänster för energibesparing – Consultancy services when Enova SF's new response service is initiated.

OJ S 176/2026 11/09/2026

Meddelande om upphandling eller koncession – standardsystem

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Enova SF

E-postadress: bjorn.hakon.aunoien@enova.no

Köparens rättsliga status: Offentligt företag

Den upphandlande myndighetens verksamhet: Ekonomi

2. Förfarande

2.1. Förfarande

Titel: Consultancy services when Enova SF's new response service is initiated.

Beskrivning: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Förfarandets identifierare: 7b5bb300-bfaf-4870-9cf2-5332746ae74a

Intern identifierare: SID 26/25854

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 71314300 Konsulttjänster för energibesparing

Ytterligare klassificering (cpv): 71315100 Byggnadsmaterialrådgivning, 71315210 Rådgivning i samband med byggnadsteknik, 71321400 Konsulttjänster inom ventilation, 79510000

Telefonsvarartjänster, 90713000 Miljörådgivning

2.1.2. Leveransplats

Var som helst

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/24/EU

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Meddelande

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Bedrägerier: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Penningtvätt eller finansiering av terrorism: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deltagande i en kriminell organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristbrott eller brott med anknytning till terroristverksamhet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a

legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Barnarbete och andra former av människohandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Åsidosättande av skyldigheter enligt miljölagstiftningen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt arbetsrätten: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Åsidosättande av skyldigheter enligt sociallagstiftningen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Avtal med andra ekonomiska aktörer med syfte att snedvrída konkurrensen: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Allvarligt fel i yrkesutövningen: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Åsidosättande av skyldigheten att betala sociala avgifter: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Åsidosättande av skyldigheten att betala skatter: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Avbruten näringsverksamhet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Ackordsuppgörelse med borgenärer: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Tvångsförvaltning: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situation som enligt nationell lagstiftning motsvarar konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: Consultancy services when Enova SF's new response service is initiated.

Beskrivning: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give

information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Intern identifierare: SID 26/25854

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 71314300 Konsulttjänster för energibesparing

Ytterligare klassificering (cpv): 71315100 Byggnadsmaterialrådgivning, 71315210 Rådgivning i samband med byggnadsteknik, 71321400 Konsulttjänster inom ventilation, 79510000 Telefonsvarartjänster, 90713000 Miljörådgivning

5.1.2. Leveransplats

Var som helst

5.1.3. Uppskattad löptid

Startdatum: 01/03/2027

Slutdatum för varaktighet: 31/12/2027

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

Upphandlingen är också lämplig för små och medelstora företag: ja

5.1.9. Urvalskriterier

Källor till urvalskriterier: Upphandlingsdokument

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Kvalitet

Namn: Competence and experience for offered resource persons

Beskrivning: See the tender documentation

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 70

Kriterium:

Typ: Pris

Namn: Price

Beskrivning: See the tender documentation

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse for tilldelningskriterium: 30

5.1.11. Upphandlingsdokument

Språk som upphandlingsdokumenten är officiellt tillgängliga på: norska

Adress till upphandlingsdokumenten: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

De språk som kan användas i anbuden eller anbudsansökningarna: norska

Elektronisk katalog: Ej tillåten

Alternativa anbud: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbud: 14/10/2026 11:00:00 (UTC+00:00) Västeuropeisk tid

Varaktighet under vilken anbudet måste förbli giltigt: 45 Dagar

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: nej

Elektronisk betalning kommer att användas: ja

5.1.15. Metoder

Ramavtal:

Upphandlingen avser inte ett ramavtal

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och provning

Prövningsorganisation: Trøndelag tingrett

Information om tidsfrist för provning: The waiting period is minimum 10 days after notification of contract award.

Organisation som ger mer information om provningsförfaranden: Enova SF

Organisation som mottar anbudsansökningar: Enova SF

Organisation som behandlar anbud: Enova SF

8. Organisationer

8.1. ORG-0001

Officiellt namn: Enova SF

Registreringsnummer: 983609155

Postadress: Brattørkaia 17A

Ort: Trondheim

Postnummer: 7010

Del av land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge

Kontaktpunkt: Bjørn H. Aunøien

E-postadress: bjorn.hakon.aunoien@enova.no

Tfn: +47 73190430

Webbadress: <https://www.enova.no/>

Köparprofil: <https://eu.eu-supply.com/ctm/company/companyinformation/index/255658>

Den här organisationens roller:

Upphandlare

Organisation som mottar anbudsansökningar

Organisation som behandlar anbud

Organisation som ger mer information om provningsförfaranden

8.1. ORG-0002

Officiellt namn: Trøndelag tingrett

Registreringsnummer: 926722794

Ort: Trondheim

Postnummer: 7010

Del av land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge

Kontaktpunkt: Trøndelag tingrett

E-postadress: trondelag.tingrett@domstol.no

Tfn: +4773542400

Den här organisationens roller:

Prövningsorganisation

Information om meddelandet

Identifierare/version för meddelandet: 81368a7c-faba-4769-ab2c-457981ce3f53 - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 16

Avsändningsdatum för meddelandet: 09/09/2026 13:10:29 (UTC+00:00) Västeuropeisk tid

Datum för avsändning av meddelandet (eSender): 09/09/2026 13:13:22 (UTC+00:00)

Västeuropeisk tid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

Meddelandets publiceringsnummer: 628473-2026

EUT S-nummer: 176/2026

Publiceringsdatum: 11/09/2026