

644898-2026 - Konkurrensetsättning

Finland – IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd – VR-Group/
Web development expert services, framework agreement

OJ S 181/2026 18/09/2026

Meddelande om upphandling eller koncession – standardsystem

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: VR-Yhtymä Oyj

E-postadress: info.procurement@vr.fi

Köparens rättsliga status: Offentligt företag

Den upphandlande enhetens verksamhet: Järnvägstjänster

2. Förfarande

2.1. Förfarande

Titel: VR-Group/ Web development expert services, framework agreement

Beskrivning: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement covers Web Development (e.g. web based technologies such as modern frontend frameworks and standards). Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 20 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Förfarandets identifierare: 01576206-2cb0-4103-9fa5-757670ea9edf

Intern identifierare: 627939

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

Förfarandets viktigaste kännetecken: The procurement procedure applied is an open procedure. If none of the tenders received complies with the Invitation to Tender, or if the circumstances during the tendering procedure change in such a way that VR cannot make use of the results of the tendering procedure, VR may suspend the procurement procedure in part or in its entirety. No compensation shall be paid to Tenderers for submitting a tender, presenting a tender, or otherwise participating in the procurement procedure. The contract notice and the tender documents are available in English. The stages of the procedure are as follows: A. Opening of tenders B. Verification of the suitability of Tenderers C. Verification of compliance of tenders with the Invitation to Tender D. Evaluation of tenders: Stage 1 E. Evaluation of tenders: Stage 2 – Interviews F. Final evaluation of tenders G. Contract award: the contract award shall be notified electronically to all Tenderers. H. Conclusion of the procurement agreement. The procurement agreement shall enter into force only upon signature of a written agreement. The tender must comply with the Invitation to Tender and its appendices and shall include all information requested for the assessment of Tenderers and tenders and for the comparison of tenders, in accordance with the instructions provided. Submission of alternative or variant tenders is not permitted. The Tenderer's own contract terms shall not be attached to the tender and may lead to rejection of the tender.

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

2.1.2. Leveransplats

Land: Finland

Var som helst i det aktuella landet

2.1.3. Värde

Högsta värde för ramavtalet: 20 000 000,00 EUR

2.1.4. Allmänna upplysningar

Kompletterande information: This procurement is made for all legal entities under VR Group, i. e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted in accordance with applicable Finnish law. The

Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

Rättslig grund:

Direktiv 2014/25/EU

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Upphandlingsdokument, Meddelande, Europeiskt enhetligt upphandlingsdokument

Korruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Bedrägerier: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Penningtvätt eller finansiering av terrorism: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Deltagande i en kriminell organisation: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terroristbrott eller brott med anknytning till terroristverksamhet: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Barnarbete och andra former av människohandel: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Åsidosättande av skyldigheter enligt miljölagstiftningen: The economic operator has breached its obligations in the field of environmental law.

Åsidosättande av skyldigheter enligt arbetsrätten: The economic operator has breached its obligations in the field of labour law.

Åsidosättande av skyldigheter enligt sociallagstiftningen: The economic operator has breached its obligations in the field of social law.

Avtal med andra ekonomiska aktörer med syfte att snedvrider konkurrensen: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Allvarligt fel i yrkesutövningen: The economic operator is guilty of grave professional misconduct.

Har lämnat oriktiga uppgifter, har undanhållit information, kan inte förete de handlingar som krävs eller har tillägnat sig konfidentiell information om förfarandet: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Intressekonflikt på grund av deltagande i upphandlingsförfarandet: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Direkt eller indirekt deltagande i förberedelserna av detta upphandlingsförfarande: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Förtida uppsägning, skadestånd eller andra jämförbara sanktioner: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Åsidosättande av skyldigheter som fastställts enligt nationella uteslutningsgrunder: The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Åsidosättande av skyldigheten att betala sociala avgifter: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Åsidosättande av skyldigheten att betala skatter: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Avbruten näringsverksamhet: The business activities of the economic operator are suspended.
Konkurs: The economic operator is bankrupt.

Ackordsuppgörelse med borgenärer: The economic operator is in arrangement with creditors.
Insolvens: The economic operator is the subject of insolvency or winding-up.

Tvångsförvaltning: The assets of the economic operator are being administered by a liquidator or by the court.

Situation som enligt nationell lagstiftning motsvarar konkurs: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: VR-Group/ Web development expert services, framework agreement

Beskrivning: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement covers Web Development (e.g. web based technologies such as modern frontend frameworks and standards). Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 20 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Intern identifierare: 627939

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

5.1.2. Leveransplats

Land: Finland

Var som helst i det aktuella landet

5.1.3. Uppskattad löptid

Startdatum: 01/12/2026

Slutdatum för varaktighet: 30/11/2028

5.1.4. Förlängning

Högst antal förlängningar: 4

Ytterligare information om förlängningar: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.5. Värde

Högsta värde för ramavtalet: 20 000 000,00 EUR

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : ja

Upphandlingen är också lämplig för små och medelstora företag: ja

Kompletterande information: This procurement is made for all legal entities under VR Group, i. e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), Avekra Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted in accordance with applicable Finnish law. The Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

5.1.7. Strategisk upphandling

Socialt mål som främjas: Tillbörlig aktsamhet i fråga om mänskliga rättigheter i globala leveranskedjor, Rättvisa arbetsvillkor

5.1.9. Urvalskriterier

Källor till urvalskriterier: Europeiskt enhetligt upphandlingsdokument

5.1.10. Tilldelningskriterier

Kriterium:

Typ: Pris

Namn: Price

Beskrivning: Comparison Price is calculated based on expert hourly prices.

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 30

Kriterium:

Typ: Kvalitet

Namn: Quality

Beskrivning: Professional quality

Kategori av tilldelningskriteriet vikt: Viktning (procentandel, exakt)

Sifferangivelse för tilldelningskriterium: 70

5.1.11. Upphandlingsdokument

Sista dag för att begära kompletterande information: 29/09/2026 09:00:00 (UTC+00:00)

Västeuropeisk tid

Adress till upphandlingsdokumenten: <https://tarjouspalvelu.fi/vryhtymaoy?id=627939&tpk=a7f551f7-e49c-43aa-ba58-a25502ba6d17>

5.1.12. Upphandlingsvillkor**Villkor för inlämning:**

Elektronisk inlämning: Krävs

Adress för inlämning: <https://tarjouspalvelu.fi/vryhtymaoy?id=627939&tpk=a7f551f7-e49c-43aa-ba58-a25502ba6d17>

De språk som kan användas i anbud eller anbudsansökningarna: engelska

Elektronisk katalog: Ej tillåten

Anbudsgivare får lämna in fler än ett anbud: Ej tillåten

Tidsfrist för mottagande av anbud: 16/10/2026 09:00:00 (UTC+00:00) Västeuropeisk tid

Varaktighet under vilken anbudet måste förbli giltigt: 6 Månader

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Nej

Villkor som gäller genomförandet av kontraktet: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Ekonomiska arrangemang: The contract is financed from the contracting entity's own budget.

Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Metoder**Ramavtal:**

Ramavtal delvis utan och delvis med förnyad konkurrensutsättning

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Markkinaoikeus

Organisation som ger kompletterande information om upphandlingsförfarandet: VR-Yhtymä Oyj

Organisation som ger mer information om prövningsförfaranden: Markkinaoikeus

8. Organisationer

8.1. ORG-0001

Officiellt namn: Markkinaoikeus

Registreringsnummer: 3006157-6

Postadress: Radanrakentajantie 5

Ort: Helsinki

Postnummer: 00520

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

E-postadress: markkinaoikeus@oikeus.fi

Tfn: +358 295643300

Webbadress: <https://www.markkinaoikeus.fi>

Den här organisationens roller:

Prövningsorganisation

Organisation som ger mer information om prövningsförfaranden

8.1. ORG-0002

Officiellt namn: VR-Yhtymä Oyj

Registreringsnummer: 1003521-5

Postadress: PL 488 (Radiokatu 3)

Ort: VR

Postnummer: 00096

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

Kontaktpunkt: Procurement unit

E-postadress: info.procurement@vr.fi

Tfn: +358 294343

Webbadress: <http://www.vrgroup.fi>

Den här organisationens roller:

Upphandlare

Organisation som ger kompletterande information om upphandlingsförfarandet

8.1. ORG-0003

Officiellt namn: Hansel Oy (Hilma)

Registreringsnummer: FI09880841

Postadress: Mannerheiminaukio 1a

Ort: Helsinki

Postnummer: 00100

Del av land (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

Kontaktpunkt: eSender

E-postadress: tekninen@hankintailmoitukset.fi

Tfn: 029 55 636 30

Webbadress: <http://hankintailmoitukset.fi>

Den här organisationens roller:

TED eSender

Information om meddelandet

Identifierare/version för meddelandet: f8e878ac-9bfd-4fcd-8ad8-10df73a556f4 - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 17

Avsändningsdatum för meddelandet: 16/09/2026 15:12:49 (UTC+00:00) Västeuropeisk tid

Datum för avsändning av meddelandet (eSender): 16/09/2026 15:12:50 (UTC+00:00)

Västeuropeisk tid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

Meddelandets publiceringsnummer: 644898-2026

EUT S-nummer: 181/2026

