

747407-2026 - Konkurrensetsättning

Norge – System- och stödtjänster – Trade system for processing municipal fees

OJ S 209/2026 28/10/2026

Meddelande om upphandling eller koncession – standardsystem

Tjänster

1. Upphandlare

1.1. Upphandlare

Officiellt namn: Tromsø kommune

E-postadress: Edin.lasse.rebac@tromso.kommune.no

Köparens rättsliga status: Regional myndighet

Den upphandlande myndighetens verksamhet: Allmän offentlig förvaltning

2. Förfarande

2.1. Förfarande

Titel: Trade system for processing municipal fees

Beskrivning: In Tromsø municipality municipal duties are to be invoiced together, but the different types of fees belong to separate entities and the foundations are to be prepared in separate systems. It is the accounting and receivable unit that has overall responsibility for invoicing and who owns the central customer register with an overview of properties and owners. The aim of the procurement is to procure a new system for calculating, printing, invoicing municipal fees and property taxes. The system shall replace the current system, which will be discontinued.

Förfarandets identifierare: 48165108-5a04-444a-83b4-96ecd03675e2

Intern identifierare: 26/117

Typ av förfarande: Öppet

Förfarandet är påskyndat: nej

2.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72250000 System- och stödtjänster

Ytterligare klassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

2.1.2. Leveransplats

Var som helst inom Europeiska ekonomiska samarbetsområdet

2.1.4. Allmänna upplysningar

Rättslig grund:

Direktiv 2014/24/EU

2.1.6. Uteslutningsgrunder

Källor till uteslutningsgrunder: Upphandlingsdokument

5. Del (anbudsområde)

5.1. Del (anbudsområde): LOT-0000

Titel: Trade system for processing municipal fees

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Intern identifierare: 26/117

5.1.1. Föremålet för upphandlingen

Kontraktets art: Tjänster

Huvudklassificering (cpv): 72250000 System- och stödtjänster

Ytterligare klassificering (cpv): 72000000 IT-tjänster: konsultverksamhet, programvaruutveckling, Internet och stöd

5.1.2. Leveransplats

Var som helst inom Europeiska ekonomiska samarbetsområdet

5.1.3. Uppskattad löptid

Startdatum: 01/04/2027

Varaktighet – annat: Obegränsat

5.1.6. Allmänna upplysningar

Reserverad upphandling:

Deltagande är inte reserverat.

Upphandlingsprojekt som inte finansieras med EU-medel

Upphandlingen omfattas av Världshandelsorganisationens avtal om offentlig upphandling, GPA : nej

5.1.9. Urvalskriterier

Källor till urvalskriterier: Begäran om europeiskt enhetligt upphandlingsdokument, Upphandlingsdokument, Meddelande

Kriterium: Registrering i ett handelsregister

Beskrivning av urvalskriterium: Requirement: Tenderers shall document that the company is legally established and registered in a company register or a commerce register in the member state in which the tenderer is established. Documentation requirement: Tenderers shall document this by presenting documentation that shows that the tenderer is registered in a trade register, trade register or other company register as prescribed by the law of the country where the tenderer is established, for example the Brønnøysund Register Centre. National tenderers substantiate that the requirement is met by using eBevis. It is, therefore, not necessary for national tenderers to upload further documentation.

Kriterium: Andra ekonomiska eller finansiella krav

Beskrivning av urvalskriterium: Requirement: Tenderers shall document that the company is legally established and registered in a company register or a commerce register in the member state in which the tenderer is established. Documentation requirement: Tenderers shall document this by presenting documentation that shows that the tenderer is registered in a trade register, trade register or other company register as prescribed by the law of the country where the tenderer is established, for example the Brønnøysund Register Centre. National tenderers substantiate that the requirement is met by using eBevis. It is, therefore, not necessary for national tenderers to upload further documentation.

Kriterium: Finansiellt förhållande

Beskrivning av urvalskriterium: Requirement: The tenderer shall have sufficient economic and financial capacity to be able to fulfil the contract. Credit rating equivalent to A or better, measured against the AAA Soliditet's scale - or equivalent score. Documentation requirement: Credit rating based on the most recent financial figures. The rating shall be carried out by a credit rating company with licence to conduct this service. If a tenderer has a justifiable reason for not submitting the documentation that the contracting authority has required, he can document his economic and financial capacity by presenting any other document of relevance to the company's fiscal figures/economy and which the contracting authority deems suitable. Tenderers shall justify why they cannot submit the documentation required by the contracting authority.

Kriterium: Referenser på angivna tjänster

Beskrivning av urvalskriterium: Requirement: Tenderers shall have sufficient experience of a relevant nature and degree of difficulty from previous assignments. Documentation: Tenderers shall document relevant experience by presenting a minimum of three reference assignments from the last five years calculated from the tender deadline. The contracting authorities shall be specified with contact information. Tenderers who are newly established and cannot therefore present references, must substantiate in another way that the tenderer is suitable for fulfilment of the contract.

Kriterium: Certifikat från oberoende organ om kvalitetssäkringsstandarder

Beskrivning av urvalskriterium: Requirement: The tenderer shall have a quality assurance system suitable for the delivery's complexity, risk and aim. Documentation: A description of the tenderer's quality assurance methods. If a tenderer is certified in accordance with ISO 9001 or equivalent quality assurance certifications, it is sufficient to enclose a copy of a valid certificate.

Kriterium: Miljöledningsåtgärder

Beskrivning av urvalskriterium: Requirement: The tenderer shall have established and implemented procedures for reducing damaging environmental impact in the execution of the contract. The procedures shall be relevant for the nature and scope of the contract, and as a minimum include: identification of significant environmental aspects. measures to reduce environmental impact follow-up and improvement of environmental achievements. Documentation requirement: Certificate for EMAS certification, ISO 14001 certification, Eco-lighthouse programme or equivalent certificates issued by bodies in other EEA countries. If a tenderer does not have such certificates, it must be submitted A description of the company's procedures and systems for reducing damaging environmental impact in projects. The description shall be sufficiently detailed to enable the contracting authority to assess whether the requirement is met

Kriterium: Försörjningskedjans hantering

Beskrivning av urvalskriterium: Tenderers can use the capacity of other companies for this contract to fulfil the requirements for economic and financial capacity, cf. the Public Procurement Regulations § 16-3 and technical and professional qualifications, cf. the Public Procurement Regulations § 16-5. Other companies/sub-suppliers are entities with an organisation number different from the tenderer. If a tenderer will use other companies' capacity, the tenderer shall document that the tenderer prevails over the necessary resources, e.g. by enclosing a commitment statement from these entities, cf. the Public Procurement Regulations § 16-10 (2). The contracting authority shall check that the entities that the

tenderer will use fulfil the relevant qualification requirements and that there are no other reasons for rejection, cf. the Public Procurement Regulations § 16-10 (3). Tenderers shall submit separate ESPD forms for the relevant sub-suppliers. The ESPD forms are attached to the tender contest as structured documents. The relevant sub-suppliers shall reply to the ESPD form themselves.

5.1.11. Upphandlingsdokument

Sista dag för att begära kompletterande information: 19/11/2026 23:00:00 (UTC+00:00)
Västeuropeisk tid

Adress till upphandlingsdokumenten: <https://tendsign.com/doc.aspx?MeFormsNoticeld=102610>

5.1.12. Upphandlingsvillkor

Villkor för inlämning:

Elektronisk inlämning: Krävs

Adress för inlämning: <https://tendsign.com/doc.aspx?MeFormsNoticeld=102610&GoTo=Tender>

De språk som kan användas i anbud eller anbudsansökningarna: norska

Elektronisk katalog: Tillåten

Avancerad eller kvalificerad elektronisk underskrift eller stämpel (enligt definitionen i förordning (EU) nr 910/2014) krävs

Tidsfrist för mottagande av anbud: 30/11/2026 11:00:58 (UTC+00:00) Västeuropeisk tid

Varaktighet under vilken anbudet måste förbli giltigt: 150 Dagar

Information om offentlig anbudsöppning:

Öppningsdatum: 30/11/2026 11:01:00 (UTC+00:00) Västeuropeisk tid

Plats: Tromsø

Kontraktsvillkor:

Kontraktet måste genomföras inom ramen för program för skyddad anställning: Ja

Elektronisk fakturering: Krävs

Elektronisk beställning kommer att användas: ja

Elektronisk betalning kommer att användas: ja

5.1.15. Metoder

Ramavtal:

Upphandlingen avser inte ett ramavtal

Information om det dynamiska inköpssystemet:

Upphandlingen avser inte ett dynamiskt inköpssystem

5.1.16. Kompletterande information, medling och prövning

Prövningsorganisation: Nord-Troms og Senja tingrett

Information om tidsfrist för prövning: The waiting period is 10 days.

8. Organisationer

8.1. ORG-0001

Officiellt namn: Tromsø kommune

Registreringsnummer: 940 101 808

Avdelning: Seksjon for anskaffelser

Postadress: Rådhuset, Postboks 6900 Langnes

Ort: Tromsø

Postnummer: 9299

Del av land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Norge

Kontaktpunkt: Edin Lasse Rebac

E-postadress: Edin.lasse.rebac@tromso.kommune.no

Tfn: +47 77 79 00 00

Den här organisationens roller:

Upphandlare

8.1. ORG-0002

Officiellt namn: Nord-Troms og Senja tingrett

Registreringsnummer: 926 723 022

Postadress: Postboks 2510

Ort: Tromsø

Postnummer: 9270

Del av land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Norge

E-postadress: tntspost@domstol.no

Tfn: 77 60 34 00

Webbadress: <https://www.domstol.no/no/domstoler/tingrett/nord-troms-og-senja-tingrett/>

Den här organisationens roller:

Prövningsorganisation

Information om meddelandet

Identifierare/version för meddelandet: 2b2779de-199f-45b7-87c9-da390c80f6dc - 01

Formulärtyp: Konkurrensutsättning

Meddelandetyp: Meddelande om upphandling eller koncession – standardsystem

Meddelandets undertyp: 16

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Västeuropeisk tid

Språk som det här meddelandet finns officiellt tillgängligt på: engelska

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