

329263-2026 - Competition

Norway – Alarm-monitoring services – Framework agreement for electronic security.

OJ S 92/2026 13/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Oslo kommune v/ Vann- og avløpsetaten

Email: postmottak@vav.oslo.kommune.no

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: Framework agreement for electronic security.

Description: The objective of this agreement is to ensure the performance and function requirements connected to the electronic security of objects connected to the Agency for Water and Sewerage Works (VAV). VAV has several industrial plants connected to water production, water distribution and sewage management, as well as administration premises that are secured or shall be secured. The installations vary greatly in size and consist of a few large industrial rock installations for water treatment and sewage treatment, elevated basins for storing water, and several smaller pumping stations for water and sewage. See annex 1 - Requirement Specifications for further information on the procurement's purpose and extent.

Procedure identifier: 8c461827-18d8-494a-a178-fef7dd515ec2

Internal identifier: 5485

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79711000 Alarm-monitoring services

Additional classification (cpv): 31625000 Burglar and fire alarms, 35120000 Surveillance and security systems and devices, 35121000 Security equipment, 35121700 Alarm systems, 35125300 Security cameras, 42961100 Access control system, 45312200 Burglar-alarm system installation work, 51110000 Installation services of electrical equipment, 79710000 Security services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 81 000 000,00 NOK

Maximum value of the framework agreement: 93 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money

laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Framework agreement for electronic security.

Description: The objective of this agreement is to ensure the performance and function requirements connected to the electronic security of objects connected to the Agency for Water and Sewerage Works (VAV). VAV has several industrial plants connected to water

production, water distribution and sewage management, as well as administration premises that are secured or shall be secured. The installations vary greatly in size and consist of a few large industrial rock installations for water treatment and sewage treatment, elevated basins for storing water, and several smaller pumping stations for water and sewage. See annex 1 - Requirement Specifications for further information on the procurement's purpose and extent. Internal identifier: 7151

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79711000 Alarm-monitoring services

Additional classification (cpv): 31625000 Burglar and fire alarms, 35120000 Surveillance and security systems and devices, 35121000 Security equipment, 35121700 Alarm systems, 35125300 Security cameras, 42961100 Access control system, 45312200 Burglar-alarm system installation work, 51110000 Installation services of electrical equipment, 79710000 Security services

Options:

Description of the options: The contracting authority has an option to extend the contract for a further 2 years + 2 years on verbatim terms.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 84 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Reduction of environmental impact

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.

Documentation requirements: * Norwegian companies: Company Registration Certificate NB:

The contracting authority will obtain company registration certificates from the brreg.no

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: • Annual minimum turnover of NOK 50,000,000 • Credit

rating of minimum B Documentation requirements: * The company's annual accounts or

extracts thereof if the publication of the annual accounts is required in the country where the

tenderer is established. NB: Norwegian companies obtain the contracting authority's annual financial statements from brreg.no. Foreign companies can refer to an equivalent place where the contracting authority can obtain the annual accounts without costs. Or * The accounts balance for the last three available fiscal years. This requirement only applies to companies where the publication of annual accounts is not required in the state where the company is established. * A statement of the company's total turnover for a maximum of the three last available fiscal years. The declaration can also apply to the turnover within the area that the contract applies if this information is relevant and available. This requirement only applies to companies where the publication of annual accounts is not required in the state where the company is established. And * Credit evaluations/rating, not older than 3 months, based on the last known accounting figures. NB: The contracting authority will obtain a credit rating from CreditSafe.

Criterion: Environmental management measures

Description of selection criterion: • Tenderers shall have environmental management measures suited to the content of the contract. Documentation requirements: • A description of the tenderer's environmental management measures. If a tenderer is certified in accordance with ISO 14001, EMAS or Miljøfyrtårn or equivalent, it is sufficient to submit a copy of a valid certificate provided that the environmental management measures are covered by the certification scheme.

Criterion: Measures for ensuring quality

Description of selection criterion: • Tenderers shall have a quality assurance system that fulfils the relevant quality assurance standard. Documentation requirements: • Copy of a valid certificate issued by independent bodies, for example ISO 9001 or equivalent. The quality assurance standard shall be based on relevant European standard series, which are certified by accredited bodies. The contracting authority will accept other equivalent certificates issued by bodies in other EEA countries. The contracting authority will also accept other documentation for equivalent quality assurance measures if the tenderer is unable to obtain such certificates by the deadline and this is not due to the tenderer himself. It is a prerequisite that the tenderer documents that these measures correspond to the requested quality assurance standards.

Criterion: Supply chain management

Description of selection criterion: Tenderers shall be suitable for fulfilment of contractual requirements for due diligence assessments for responsible businesses by the start of the contract. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. Documentation requirements: A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy/guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments. * Description of how the tenderer will obtain and maintain an overview of the country of origin and production locations for the products the tenderer offers. [This shall only be delivered if the procurement is for goods.]

Criterion: References on specified deliveries

Description of selection criterion: * Good and relevant experience is required from projects and operations/services of an equivalent nature. Equivalent nature means engineering design, installation, operation, inspection and maintenance of electronic and logical security measures on high security installations, industrial installations, defence installations or equivalent, which are subject to the Security Act. Documentation requirements: * An overview of the most important services and projects that the tenderer has carried out in the last 3 years, together with information on the contract's value, date of execution and the name of the recipient.

Criterion: Average yearly manpower

Description of selection criterion: * Tenderers shall have good capacity, including, but not limited to: Necessary personnel to carry out the contract. Tenderers must have sufficient capacity to manage simultaneous activity, including several parallel projects simultaneously as well as safeguarding daily service and annual inspections for VAV, also when they provide services to other customers. Documentation requirements: * A description of the technical personnel or technical units, particularly those who are responsible for quality control, that the tenderer has at its disposal for fulfilment of the contract. * A description of the tenderer's average workforce and the number of employees in the management during the last three years.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

Criterion:

Type: Quality

Description: The environment will be taken into consideration in the framework agreement as follows: There are contractual requirements that all deliveries and assignments are undertaken via zero emission (i.e. battery electrical or hydrogen) or biogas technology that as a minimum fulfils Euro Class 6/VI. Exceptions can be made for turn-outs and driving in difficult terrain where it conflicts with the assignment of using zero emission or biogas vehicles.

Environmental requirements are set in the contract for a recycling scheme. It is clear that these requirements give better climate and environmental effect and climate and environmental considerations are therefore not set as an award criterion.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/5485>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/5485>

Languages in which tenders or requests to participate may be submitted: English, Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 11/06/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Vann- og avløpsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Vann- og avløpsetaten

Organisation receiving requests to participate: Artifik AS

8. Organisations

8.1. ORG-0001

Official name: Oslo kommune v/ Vann- og avløpsetaten

Registration number: 971185589

Postal address: Brynsengfare 6

Town: Oslo

Postcode: 0667

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Ingrid H. Olsen

Email: postmottak@vav.oslo.kommune.no

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no/etater-foretak-og-ombud/vann-og-avlopsetaten/>

Buyer profile: <https://www.oslo.kommune.no/etater-foretak-og-ombud/vann-og-avlopsetaten/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: +47 22035200
Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS
Registration number: 925364967
Postal address: Stortingsgata 12
Town: Oslo
Postcode: 0161
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: support@artifik.no
Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider
Organisation receiving requests to participate

Notice information

Notice identifier/version: 4c8d4373-d376-4a46-a521-eae45e0ff85b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 12/05/2026 09:51:11 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
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