

440260-2025 - Competition

Portugal – Computer back-up services – Aquisição de serviço de SOC e software de SIEM-SOAR
OJ S 127/2025 07/07/2025
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: TML - Transportes Metropolitanos de Lisboa, E. M. T., S. A.

Email: contratacao@tmlmobilidade.pt

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Aquisição de serviço de SOC e software de SIEM-SOAR

Description: Aquisição de serviço de SOC e software de SIEM-SOAR

Procedure identifier: cb1763b9-bf3b-4afa-986e-b2e3d47ff68c

Internal identifier: CPI02/2025

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: De acordo com o definido nas peças do procedimento

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

2.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 229 300,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Aquisição de serviço de SOC e software de SIEM-SOAR

Description: Aquisição de serviço de SOC e software de SIEM-SOAR

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

5.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 229 300,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: Qualidade

Description: Qualidade

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Cost

Name: Outros

Description: F_C_Prazo de Implementação

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Cost

Name: Outros

Description: F_D_Bolsa de Horas

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: <https://community.vortal.biz/Public/public-tender-documents/bXJzRVdJNFo3WVFsL3gzczUFjNHkzcE5jenppTE5uMHZhMkdWZkQrbFZlckdoa2E3UWRyU2piMit>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://community.vortal.biz/public/>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 23/07/2025 23:59:59 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 66 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: De acordo com o definido nas peças do procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: De acordo com o definido nas peças do procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TML - Transportes Metropolitanos de Lisboa, E. M. T., S. A.

Information about review deadlines: De acordo com o definido nas peças do procedimento

8. Organisations

8.1. ORG-0001

Official name: TML - Transportes Metropolitanos de Lisboa, E. M. T., S. A.

Registration number: 516150359

Postal address: Rua Cruz de Santa Apolónia, 23, 25 e 25-A

Town: Lisboa

Postcode: 1100-187

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)
Country: Portugal
Email: contratacao@tmlmobilidade.pt
Telephone: 218121379
Fax: 218121379
Internet address: <https://www.tmlmobilidade.pt/>
Information exchange endpoint (URL): <https://community.vortal.biz/public/>

Roles of this organisation:

Buyer
Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)
Registration number: 500792887
Department: Unidade do Diário da República
Postal address: Avenida António José de Almeida
Town: Lisboa
Postcode: 1000-042
Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)
Country: Portugal
Contact point: Ponto de contacto
Email: 2serie@diariodarepublica.pt
Telephone: +351 217810870
Fax: +351 213945716
Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 3419324e-5241-4515-be60-fd785beaacf3 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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