

454835-2025 - Competition

Portugal – Computer back-up services – AQUISIÇÃO DE SERVIÇOS SECURITY OPERATIONS CENTER - SOC

OJ S 131/2025 11/07/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Agência para a Modernização Administrativa, I. P.

Email: contratacao@ama.gov.pt

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: AQUISIÇÃO DE SERVIÇOS SECURITY OPERATIONS CENTER - SOC

Description: AQUISIÇÃO DE SERVIÇOS SECURITY OPERATIONS CENTER - SOC

Procedure identifier: 73a076b8-778d-4e92-ae27-640344f1e900

Internal identifier: CPI N.º 108/2025/DCP/DIT

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: AQUISIÇÃO DE SERVIÇOS SECURITY OPERATIONS CENTER - SOC

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

2.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 261 353,90 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: AQUISIÇÃO DE SERVIÇOS SECURITY OPERATIONS CENTER - SOC
Description: AQUISIÇÃO DE SERVIÇOS SECURITY OPERATIONS CENTER - SOC
Internal identifier: CPI N.º 108/2025/DCP/DIT

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

5.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 261 353,90 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/OTE3NDgz

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.acingov.pt>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 11/08/2025 23:59:59 (UTC+01:00) Central European Time,
Western European Summer Time

Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered
employment programmes: No

Conditions relating to the performance of the contract: conforme previsto no programa do
procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: conforme peças do procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Agência para a Modernização Administrativa, I. P.

Information about review deadlines: Conforme peças do procedimento

8. Organisations

8.1. ORG-0001

Official name: Agência para a Modernização Administrativa, I. P.

Registration number: 508184509

Department: Divisão de Contratação Pública

Postal address: Rua de Santa Marta n.º 55, 3º

Town: Lisboa

Postcode: 1150-294

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

Contact point: Divisão de Contratação Pública

Email: contratacao@ama.gov.pt

Telephone: 217231200

Fax: 217231220

Internet address: <https://www.ama.gov.pt>

Information exchange endpoint (URL): <https://www.acingov.pt>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa

Postcode: 1000-042

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

Contact point: Ponto de contacto

Email: 2serie@diariodarepublica.pt

Telephone: +351 217810870

Fax: +351 213945716

Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 03d1671d-43ea-41e4-bb45-80ce930b36f3 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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