

658107-2025 - Competition

Malta – Subscription services – Provision of an Information Security Awareness Training Platform and Phishing Simulator - T031/25

OJ S 193/2025 08/10/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Malta Information Technology Agency (MITA)

Email: cmd.mita@gov.mt

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Provision of an Information Security Awareness Training Platform and Phishing Simulator - T031/25

Description: This procurement entails the provision of an Information Security Awareness Training Platform, including a phishing simulation tool and security awareness content. The platform shall be provided as a cloud-based SaaS solution.

Procedure identifier: afb41079-f7e8-4f9a-8d2a-1110049655c3

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79980000 Subscription services

2.1.2. Place of performance

Country subdivision (NUTS): Malta (MT001)

Country: Malta

2.1.3. Value

Estimated value excluding VAT: 265 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Provision of an Information Security Awareness Training Platform and Phishing Simulator - T031/25

Description: This procurement entails the provision of an Information Security Awareness Training Platform, including a phishing simulation tool and security awareness content. The platform shall be provided as a cloud-based SaaS solution.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79980000 Subscription services

5.1.2. Place of performance

Country subdivision (NUTS): Malta (MT001)

Country: Malta

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 265 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.mt/epps/cft/listContractDocuments.do?resourceId=12566932>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.mt/epps/cft/viewTenders.do?resourceId=12566932>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 07/11/2025 11:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 90 Days

Information about public opening:

Opening date: 07/11/2025 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://www.etenders.gov.mt/epps/cft/prepareViewCfTWS.do?resourceId=12566932>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Public Contracts Review Board

Information about review deadlines: Per attached documentation

Organisation providing offline access to the procurement documents: Malta Information Technology Agency (MITA)

Organisation receiving requests to participate: Malta Information Technology Agency (MITA)

Organisation processing tenders: Malta Information Technology Agency (MITA)

8. Organisations

8.1. ORG-0001

Official name: Malta Information Technology Agency (MITA)

Registration number: MT19134013

Department: MITA

Postal address: Gattard House, National Road

Town: Blata Bajda

Postcode: HMR 9010

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: cmd.mita@gov.mt

Telephone: +356 21234710

Fax: +356 21234701

Internet address: <https://procurement.mita.gov.mt/>

Buyer profile: <https://procurement.mita.gov.mt/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Public Contracts Review Board

Registration number: TBD

Department: Ministry for Finance and Employment

Postal address: Notre Dame Ditch

Town: Floriana

Postcode: FRN 1601

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: info.pcrb@gov.mt

Telephone: +356 2139095

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 84ee2cef-bc4b-47b9-aa60-5da28cf029c8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 07/10/2025 08:38:24 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 658107-2025

OJ S issue number: 193/2025

Publication date: 08/10/2025