

662415-2025 - Competition

Greece – Facilities management software package and software package suite – Υλοποίηση Δράσεων του Marketplace για τον Ψηφιακό Μετασχηματισμό του Δήμου Μυτιλήνης

OJ S 194/2025 09/10/2025

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Email: promithies@mytilene.gr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Υλοποίηση Δράσεων του Marketplace για τον Ψηφιακό Μετασχηματισμό του Δήμου Μυτιλήνης

Description: Αντικείμενο της σύμβασης είναι η ανάπτυξη και υλοποίηση των Δράσεων του Ψηφιακού Μετασχηματισμού του Δήμου Μυτιλήνης, οι οποίες περιλαμβάνονται στο Υποέργο 1, με τίτλο: «Υλοποίηση Δράσεων του Marketplace για τον Ψηφιακό Μετασχηματισμό του Δήμου Μυτιλήνης» της Πράξης: «Δράσεις Ψηφιακού Μετασχηματισμού του Δήμου Μυτιλήνης». Η παρούσα σύμβαση υποδιαιρείται στα κάτωθι τμήματα: ΤΜΗΜΑ 1: «Έξυπνες διαβάσεις πεζών και φιλικές προς ΑΜΕΑ» ΤΜΗΜΑ 2: «Έξυπνοι κάδοι απορριμμάτων» ΤΜΗΜΑ 3: «Ολοκληρωμένη υποδομή προστασίας από κυβερνοεπιθέσεις (Network Firewall, Endpoint security κτλ) και παροχή συστήματος τηλε-εργασίας» ΤΜΗΜΑ 4: «Κεντρική ενιαία Πλατφόρμα διαχείρισης - Συλλογής δεδομένων, δράσεων ψηφιακού μετασχηματισμού του Δήμου»

Procedure identifier: d16d46a0-128c-43ae-892e-b83311626849

Internal identifier: 380366

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48420000 Facilities management software package and software package suite

Additional classification (cpv): 72212000 Programming services of application software

2.1.2. Place of performance

Postal address: ΕΛΕΥΘΕΡΙΟΥ ΒΕΝΙΖΕΛΟΥ 13-17

Town: ΜΥΤΙΛΗΝΗ

Postcode: 81132

Country subdivision (NUTS): Λέσβος, Λήμνος (EL411)

Country: Greece

2.1.3. Value

Estimated value excluding VAT: 1 303 303,93 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Έξυπνες διαβάσεις πεζών και φιλικές προς ΑΜΕΑ

Description: Αφορά στην προμήθεια και εγκατάσταση, ενός ευφυούς Συστήματος Έξυπνης Διάβασης Πεζών σε 33 επιλεγμένα σημεία του Δήμου

Internal identifier: Τμήμα 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 32441200 Telemetry and control equipment

5.1.2. Place of performance

Postal address: ΕΛ.ΒΕΝΙΖΕΛΟΥ 13-17

Town: ΜΥΤΙΛΗΝΗ

Postcode: 81132

Country subdivision (NUTS): Λέσβος, Λήμνος (EL411)

Country: Greece

5.1.3. Estimated duration

Duration: 12 Months

5.1.5. Value

Estimated value excluding VAT: 847 210,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: πλέον συμφέρουσα από οικονομικής άποψης προσφορά βάσει βέλτιστης σχέσης ποιότητας – τιμής

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Greek

Address of the procurement documents: www.promitheus.gov.gr

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.promitheus.gov.gr

Languages in which tenders or requests to participate may be submitted: Greek

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Description of the financial guarantee: όπως αναλυτικά αναφέρεται στην διακήρυξη

Deadline for receipt of tenders: 10/11/2025 15:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 13/11/2025 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ΕΑΔΗΣΥ

Information about review deadlines: Όπως περιγράφεται στην διακήρυξη

Organisation providing more information on the review procedures: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation receiving requests to participate: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation processing tenders: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

5.1. Lot: LOT-0002

Title: ΤΜΗΜΑ 2: «Έξυπνοι κάδοι απορριμμάτων», εκτιμώμενης αξίας 121.250,00 €, πλέον ΦΠΑ 29.100,00 €

Description: «Έξυπνοι κάδοι απορριμμάτων», εκτιμώμενης αξίας 121.250,00 €, πλέον ΦΠΑ 29.100,00 €

Internal identifier: Τμήμα 2

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 32441200 Telemetry and control equipment

5.1.2. Place of performance

Postal address: ΕΛ.ΒΕΝΙΖΕΛΟΥ 13-17

Town: ΜΥΤΙΛΗΝΗ

Postcode: 81132

Country subdivision (NUTS): Λέσβος, Λήμνος (EL411)

Country: Greece

5.1.3. Estimated duration

Duration: 12 Months

5.1.5. Value

Estimated value excluding VAT: 121 250,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: πλέον συμφέρουσα από οικονομικής άποψης προσφορά βάσει βέλτιστης σχέσης ποιότητας – τιμής

5.1.11. Procurement documents

Address of the procurement documents: www.promitheus.gov.gr

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.promitheus.gov.gr

Languages in which tenders or requests to participate may be submitted: Greek

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Description of the financial guarantee: όπως αναλυτικά αναφέρεται στην διακήρυξη

Deadline for receipt of tenders: 10/11/2025 15:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 13/11/2025 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ΕΑΔΗΣΥ

Information about review deadlines: Όπως περιγράφεται στην διακήρυξη

Organisation providing additional information about the procurement procedure: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation providing offline access to the procurement documents: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation providing more information on the review procedures: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation receiving requests to participate: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation processing tenders: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

5.1. Lot: LOT-0003

Title: ΤΜΗΜΑ 3: «Ολοκληρωμένη υποδομή προστασίας από κυβερνοεπιθέσεις (Network Firewall, Endpoint security κτλ) και παροχή συστήματος τηλε-εργασίας», εκτιμώμενης αξίας 200.343,93 €, πλέον ΦΠΑ 48.082,54 €.

Description: Ολοκληρωμένη υποδομή προστασίας από κυβερνοεπιθέσεις (Network Firewall, Endpoint security κτλ) και παροχή συστήματος τηλε-εργασίας

Internal identifier: Τμήμα 3

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 32441200 Telemetry and control equipment

Additional classification (cpv): 72210000 Programming services of packaged software products

5.1.2. Place of performance

Postal address: ΕΛ.ΒΕΝΙΖΕΛΟΥ 13-17

Town: ΜΥΤΙΛΗΝΗ

Postcode: 81132

Country subdivision (NUTS): Λέσβος, Λήμνος (EL411)

Country: Greece

5.1.3. Estimated duration

Duration: 12 Months

5.1.5. Value

Estimated value excluding VAT: 200 343,93 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: πλέον συμφέρουσα από οικονομικής άποψης προσφορά βάσει βέλτιστης σχέσης ποιότητας – τιμής

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Greek

Languages in which the procurement documents (or their parts) are unofficially available: Greek

Address of the procurement documents: www.promitheus.gov.gr

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.promitheus.gov.gr

Languages in which tenders or requests to participate may be submitted: Greek

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Description of the financial guarantee: όπως αναλυτικά αναφέρεται στην διακήρυξη

Deadline for receipt of tenders: 10/11/2025 15:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 13/11/2025 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Review organisation: ΕΑΔΗΣΥ

Information about review deadlines: Όπως περιγράφεται στην διακήρυξη

Organisation providing additional information about the procurement procedure: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation providing offline access to the procurement documents: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation providing more information on the review procedures: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation receiving requests to participate: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation processing tenders: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

5.1. Lot: LOT-0004

Title: ΤΜΗΜΑ 4: «Κεντρική ενιαία Πλατφόρμα διαχείρισης - Συλλογής δεδομένων, δράσεων ψηφιακού μετασχηματισμού του Δήμου», εκτιμώμενης αξίας 134.500,00 €, πλέον ΦΠΑ 32.280,00 €.

Description: Κεντρική ενιαία Πλατφόρμα διαχείρισης - Συλλογής δεδομένων, δράσεων ψηφιακού μετασχηματισμού του Δήμου

Internal identifier: Τμήμα 4

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 32441200 Telemetry and control equipment

Additional classification (cpv): 72210000 Programming services of packaged software products

5.1.2. Place of performance

Postal address: ΕΛ.ΒΕΝΙΖΕΛΟΥ 13-17

Town: ΜΥΤΙΛΗΝΗ

Postcode: 81132

Country subdivision (NUTS): Λέσβος, Λήμνος (EL411)

Country: Greece

5.1.3. Estimated duration

Duration: 12 Months

5.1.5. Value

Estimated value excluding VAT: 134 500,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: πλέον συμφέρουσα από οικονομικής άποψης προσφορά βάσει βέλτιστης σχέσης ποιότητας – τιμής

5.1.11. Procurement documents

Address of the procurement documents: www.promitheus.gov.gr

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.promitheus.gov.gr

Languages in which tenders or requests to participate may be submitted: Greek

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Tenderers may submit more than one tender: Not allowed

Description of the financial guarantee: όπως αναλυτικά αναφέρεται στην διακήρυξη

Deadline for receipt of tenders: 10/11/2025 15:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 13/11/2025 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ΕΑΔΗΣΥ

Information about review deadlines: Όπως περιγράφεται στην διακήρυξη

Organisation providing more information on the review procedures: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation receiving requests to participate: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Organisation processing tenders: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

8. Organisations

8.1. ORG-0001

Official name: ΔΗΜΟΣ ΜΥΤΙΛΗΝΗΣ

Registration number: 1007.E87416.0001

Postal address: ΕΛ.ΒΕΝΙΖΕΛΟΥ 13-17

Town: ΜΥΤΙΛΗΝΗ

Postcode: 81132

Country subdivision (NUTS): Λέσβος, Λήμνος (EL411)

Country: Greece

Contact point: ΕΥΑΓΓΕΛΙΑ ΑΡΓΥΡΟΥ

Email: promithies@mytilene.gr

Telephone: 2251350565

Internet address: www.mytilene.gr

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

Mediation organisation

8.1. ORG-0002

Official name: ΕΑΔΗΣΥ

Registration number: 1000.E00961.0001
Postal address: ΘΗΒΩΝ 196-198 (5ος ΟΡΟΦΟΣ)
Town: ΑΓ. ΙΩΑΝΝΗΣ ΠΕΝΤΗΣ
Postcode: 196-198
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: grafeioproedrou@aepp-procurement.gr
Telephone: +30 213-2014700
Internet address: <https://www.aepp-procurement.gr/>

Roles of this organisation:

Review organisation

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: edbdcce2-ee60-4375-a890-2bbdb164d2f5 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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