

722053-2025 - Competition

Lithuania – Software programming and consultancy services – Išmaniojo pokalbių roboto diegimas

OJ S 210/2025 31/10/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Email: vlk@vlk.lt

Legal type of the buyer: Central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Išmaniojo pokalbių roboto diegimas

Description: Išmaniojo pokalbių roboto diegimo paslaugos, apimančios ir sukūrimo, įdiegimo ir priežiūros paslaugas bei licencijos įsigijimą, kūrimą, pritaikymą bei priežiūrą ir palaikymą.

Procedure identifier: ef57dc57-f560-437e-97b9-0e9c73b2568c

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

2.1.3. Value

Estimated value excluding VAT: 0,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Išmaniojo pokalbių roboto diegimas

Description: Išmaniojo pokalbių roboto diegimo paslaugos, apimančios ir sukūrimo, įdiegimo ir priežiūros paslaugas bei licencijos įsigijimą, kūrimą, pritaikymą bei priežiūrą ir palaikymą.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Vykdomas žaliasis pirkimas

Approach to reducing environmental impacts: Other

Green Procurement Criteria: National Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Lithuanian

Languages in which the procurement documents (or their parts) are unofficially available: Lithuanian

Address of the procurement documents: <https://viesiejpirkimai.lt/epps/cft/listContractDocuments.do?resourceId=5031407>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viesiejpirkimai.lt/epps/cft/viewTenders.do?resourceId=5031407>

Languages in which tenders or requests to participate may be submitted: Lithuanian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 02/12/2025 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 90 Days

Information about public opening:

Opening date: 02/12/2025 14:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://viesiejipirkimai.lt/epps/cft/prepareViewCfTWS.do?resourceId=5031407>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Vilniaus apygardos teismas

Review organisation: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Organisation providing offline access to the procurement documents: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Organisation providing more information on the review procedures: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Organisation receiving requests to participate: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Organisation processing tenders: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

8. Organisations

8.1. ORG-0001

Official name: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Registration number: 191351679

Postal address: Europos a. 1

Town: Vilnius

Postcode: 09308

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

Email: vlk@vlk.lt

Telephone: +370 52 32222

Internet address: <https://ligoniukasa.lrv.lt/>

Buyer profile: <https://ligoniukasa.lrv.lt/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Vilniaus apygardos teismas

Registration number: 193312970
Postal address: Gedimino pr. 40
Town: Vilnius
Postcode: 01501
Country subdivision (NUTS): Vilniaus apskritis (LT011)
Country: Lithuania
Email: vilniaus.apygardos@teismas.lt
Telephone: +370 70668369

Roles of this organisation:

Mediation organisation

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 18634cf2-9bbd-42c6-bdb4-8eb80d020f10 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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