

722124-2023 - Competition

Belgium – IT services: consulting, software development, Internet and support – Accord-cadre portant sur de la consultance spécialisée en informatique (Business Intelligence, Cybersécurité et Data gouvernance)

OJ S 229/2023 28/11/2023

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Agence wallonne de la santé, de la protection sociale, du handicap et des familles

Email: dpo@aviq.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Accord-cadre portant sur de la consultance spécialisée en informatique (Business Intelligence, Cybersécurité et Data gouvernance)

Description: Le présent marché, passé sous la forme d'un accord-cadre pluri-adjudicataires par lot, porte sur des services de consultance informatique dans différents domaines. Le présent marché sera alloti de la manière suivante : - Lot 1 : Reporting et Business Intelligence - Lot 2 : Protection en matière de cybersécurité - Lot 3 : Gouvernance des données

Procedure identifier: 986da651-a0cf-4935-9e88-37e797776199

Internal identifier: 23/119/MP/IF/C

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Purely national exclusion grounds: Les motifs d'exclusion sont repris au point 2.1 du cahier des charges

5. Lot

5.1. Lot: LOT-0001

Title: Consultance spécialisée en reporting et Business Intelligence

Description: Dans le cadre de ce lot, les domaines à couvrir seront au minimum les suivants : • Solutions Décisionnelles « on premise ». Actuellement : o SQL Server Enterprise 2022 et ultérieures ; o Microsoft SQL Server Integration Services (SSIS) ; o Microsoft Analysis Services (SSAS) ; o Microsoft Reporting Services (SSRS) ; o Microsoft SharePoint (orienté BI) ; o Microsoft PowerBI ; • Solutions Décisionnelles dans le cloud. Actuellement Microsoft Azure ; • Concepts théoriques en science des données : o informatique décisionnelle (BI) ; o visualisation des données (data-viz) ; o open-data ; o UX ; o machine learning. • Solutions graphique « low code » d'accès aux données pour le métier (Ex : Microsoft power-apps) ; • Technologies émergentes dans l'exploitation des données (ex : IA, No-SQL...) ; • Notion de gouvernance de données. Plus de détails dans le cahier des charges
Internal identifier: 23/119/MP/IF/C - Lot 1- Reporting et Business Intelligence

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Criterion:

Type: Technical and professional ability

Description of selection criterion: Ce critère est décrit au point 2.1.5 du cahier des charges

Criterion:

Type: Economic and financial standing

Description of selection criterion: Ce critère est décrit au point 2.1.6 du cahier des charges

5.1.10. Award criteria

Criterion:

Type: Price

Description: voir point 2.3.5 du cahier des charges

Criterion:

Type: Quality

Description: voir point 2.3.5 du cahier des charges

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/55ea41bc-7852-4502-bd4b-717b76a4d941/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/55ea41bc-7852-4502-bd4b-717b76a4d941/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/55ea41bc-7852-4502-bd4b-717b76a4d941/general>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 23/01/2024 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Conseil d'Etat

TED eSender: SPF Stratégie et Appui

5.1. Lot: LOT-0002

Title: Consultance spécialisée en protection en matière de cybersécurité

Description: Dans le cadre de ce lot, les domaines à couvrir seront au minimum les suivantes :

• ISO27001 ; • NIS 2 ; • RGPD ; • Techniques de Pentest (OWASP) ; • Gestion des risques (méthodologie COSO) ; • Maitrise de la conformité réglementaire ; • ... Plus de détails dans le cahier des charges

Internal identifier: 23/119/MP/IF/C - Lot 2 - Protection en matière de cybersécurité

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Criterion:

Type: Technical and professional ability

Description of selection criterion: Ce critère est décrit au point 2.1.5 du cahier des charges

Criterion:

Type: Economic and financial standing

Description of selection criterion: Ce critère est décrit au point 2.1.6 du cahier des charges

5.1.10. Award criteria

Criterion:

Type: Price

Description: voir point 2.3.5 du cahier des charges

Criterion:

Type: Quality

Description: voir point 2.3.5 du cahier des charges

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/55ea41bc-7852-4502-bd4b-717b76a4d941/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/55ea41bc-7852-4502-bd4b-717b76a4d941/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

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Deadline for receipt of tenders: 23/01/2024 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Conseil d'Etat

TED eSender: SPF Stratégie et Appui

5.1. Lot: LOT-0003

Title: Consultance spécialisée en gouvernance des données

Description: Dans le cadre de ce lot, les domaines à couvrir seront au minimum les suivants : • Concepts théoriques en gouvernance de données : o Architecture : Glossaire métier (business glossaire) ; Catalogue de données (data catalogue) ; Modélisation conceptuel, logique, physique ; o Gouvernance (stewardship, rôles et responsabilités, convention de nommage, ...) ; o Gestion des métadonnées ; o Data lineage ; o Modélisation processus métier en BPMN ; o Sécurité des données (classification, ...) ; o Qualité des données (data quality) ; o Contexte légal (Ex : RGPD...) ; o Mise à disposition des référentiels pour les utilisateurs (exinfras : data market-place) ; • Bases de données SQL (schéma relationnel et dimensionnel) et NOSQL ; • Outils technologique liés à la gouvernance de données (Ex : Microsoft Purview) ; • Notions en informatique opérationnelle, informatique décisionnelle, science des données. Plus de détail dans le cahier des charges
Internal identifier: 23/119/MP/IF/C - Lot 3 - Gouvernance des données

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Criterion:

Type: Technical and professional ability

Description of selection criterion: Ce critère est décrit au point 2.1.5 du cahier des charges

Criterion:

Type: Economic and financial standing

Description of selection criterion: Ce critère est décrit au point 2.1.6 du cahier des charges

5.1.10. Award criteria

Criterion:

Type: Price

Description: voir 2.3.5 du cahier des charges

Criterion:

Type: Quality

Description: voir point 2.3.5 du cahier des charges

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/55ea41bc-7852-4502-bd4b-717b76a4d941/documents>

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5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/55ea41bc-7852-4502-bd4b-717b76a4d941/general>

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Deadline for receipt of tenders: 23/01/2024 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Conseil d'Etat

TED eSender: SPF Stratégie et Appui

8. Organisations

8.1. ORG-0001

Official name: Agence wallonne de la santé, de la protection sociale, du handicap et des familles

Registration number: 0646877855_2405

Postal address: Rue de la Rivelaine, 21

Town: Montignies-Sur-Sambre

Postcode: 6061

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

Email: dpo@aviq.be

Telephone: +32 071337151

Internet address: <http://www.aviq.be>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: SPF Stratégie et Appui

Registration number: BE001

Postal address: Boulevard Simon Bolivar 30 Bte1

Town: Bruxelles

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: e.proc@publicprocurement.be

Telephone: +32 2 740 80 00

Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Conseil d'Etat

Registration number: 093814266

Town: Rue de la Science 33 1040 Etterbeek

Country: Belgium

Email: info@conseildetat.be

Telephone: 022349611

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 1de819ea-a0f2-4282-983e-47c3b6e02e1a - 01

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