

760287-2025 - Competition

Norway – Software supply services – Quality assurance and analysis of websites.

OJ S 221/2025 17/11/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Norsk Helsenett SF

Email: anskaffelser@nhn.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Quality assurance and analysis of websites.

Description: In order to continue to ensure good operation and insight about traffic on the contracting authority's websites, there is a need to implement a procurement of one tool for quality assurance and analysis of websites and websites. This tender contest is a new notice for "25/02531 Quality assurance and analysis of websites", which was cancelled. Minor changes have been made to this competition as regards the cancelled competition, including: Changes in scope/volume for NHN (Helsenorge).- Changes in scope/volume in option for NHN (nhn.no).- Typical analysis functions have been moved to a separate chapter in the requirement section. The specifications.- There have been some minor changes in the requirement text to clarify.- Requirement 2.1.10: the wording has been changed.- Two new B requirements have been added.- Set up for inserting the price offer have been somewhat changed.

Procedure identifier: fb0a2389-23e1-4867-a226-78ba4136789b

Internal identifier: 25/03466

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The tool for analysing and monitoring traffic and quality of the Contracting Authority's internet sites shall, among other things, provide information on the number of visits, visitor behaviour and quality of the websites regarding, for example, typos and breaches of universal design requirements. The contracting authority would also like good support for setting up the tool and daily use.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48219300 Administration software package, 72220000 Systems and technical consultancy services, 72263000 Software implementation services, 72600000 Computer support and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 3 250 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - In order to continue to ensure good operation and insight about traffic on the contracting authority's websites, there is a need to implement a procurement of one tool for quality assurance and analysis of websites and websites. This tender contest is a new notice for "25/02531 Quality assurance and analysis of websites", which was cancelled. Minor changes have been made to this competition.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Quality assurance and analysis of websites.

Description: In order to continue to ensure good operation and insight about traffic on the contracting authority's websites, there is a need to implement a procurement of one tool for quality assurance and analysis of websites and websites. This tender contest is a new notice for "25/02531 Quality assurance and analysis of websites", which was cancelled. Minor changes have been made to this competition as regards the cancelled competition, including: Changes in scope/volume for NHN (Helsenorge).- Changes in scope/volume in option for NHN (nhn.no).- Typical analysis functions have been moved to a separate chapter in the requirement section. The specifications.- There have been some minor changes in the requirement text to clarify.- Requirement 2.1.10: the wording has been changed.- Two new B requirements have been added.- Set up for inserting the price offer have been somewhat changed.

Internal identifier: 25/03466

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

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5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 3 250 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 05/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/269250921.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/269250921.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 15/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 58 Days

Information about public opening:

Opening date: 15/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Trøndelag Tingrett

Information about review deadlines: In accordance with the Contracting Authority's precept.

8. Organisations

8.1. ORG-0001

Official name: Norsk Helsenett SF

Registration number: 994598759

Postal address: Abels gate 9

Town: TRONDHEIM

Postcode: 7030

Country subdivision (NUTS): Trøndelag/Trööndelage (NO060)

Country: Norway
Contact point: Avdeling anskaffelser
Email: anskaffelser@nhn.no
Telephone: +47 24200000
Internet address: <http://www.nhn.no>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Trøndelag Tingrett
Registration number: 926722794
Town: Trondheim
Postcode: 7004
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 53193f65-6b13-492b-bc22-6bf9173d5e72 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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