

768560-2025 - Competition

Germany – Business and management consultancy and related services – PRO-2248322012 PROVISION OF CONSULTANCY SERVICES FOR MARKET INFRASTRUCTURE AND PAYMENTS

(DG-MIP consultancy)

OJ S 223/2025 19/11/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: European Central Bank

Email: procurement@ecb.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: PRO-2248322012 PROVISION OF CONSULTANCY SERVICES FOR MARKET INFRASTRUCTURE AND PAYMENTS (DG-MIP consultancy)

Description: The European Central Bank (ECB) is seeking suitable candidates to participate in the restricted procedure for the contract on the provision of consultancy services for market infrastructure and payments (the 'Contract?'). The Contract covers consultancy, advisory, training, and support services to assist the ECB in the field of financial market infrastructure and payments, and is divided into the four lots specified in this notice and the procurement documents. The ECB intends to award a Contract (framework agreement) to the suppliers offering the best value for money. The envisaged number of Contracts to be awarded is 10 per lot.

Procedure identifier: 3def553b-bf8a-48e2-9278-9ac77e588efb

Internal identifier: PRO-2248322012

Type of procedure: Restricted

The procedure is accelerated: no

Main features of the procedure: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79400000 Business and management consultancy and related services

2.1.2. Place of performance

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

2.1.3. Value

Estimated value excluding VAT: 35 000 000,00 EUR

Maximum value of the framework agreement: 43 750 000,00 EUR

2.1.4. General information

Additional information: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Legal basis:

Other

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: PRO-2248322012-Lot-1: Innovation, Research, Harmonisation and Solution Design Services.

Description: Lot 1: Innovation, Research, Harmonisation and Solution Design Services. Details are specified in the procurement documents

Internal identifier: PRO-2248322012-Lot-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79400000 Business and management consultancy and related services

Options:

Description of the options: The initial contract term of 48 months is subject to extension by upto 12 additional months

5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 1

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 EUR

Maximum value of the framework agreement: 6 250 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 10

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

Criterion:

Type: Price

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 10/12/2025 17:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Ad hoc communication channel:

Name: SAP

URL: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 17/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 10

Justification for the duration of the framework agreement: The duration of the contract should be longer than 4 years, taking into account that many of the planned call-offs pertain to the provision of services linked to particular lengthy MIP projects/activities. This implies that a change of contractor/consultants in the mid of the implementation of such projects/activities is disproportionately difficult from a technical and operational perspective, and would imply serious business risks.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

Organisation receiving requests to participate: European Central Bank

Organisation processing tenders: European Central Bank

5.1. Lot: LOT-0002

Title: PRO-2248322012-Lot 2: Testing, Migration, and Functional Support Services.

Description: Lot 2: Testing, Migration, and Functional Support Services. Details are specified in the procurement documents.

Internal identifier: PRO-2248322012-Lot-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79400000 Business and management consultancy and related services

Options:

Description of the options: The initial contract term of 48 months is subject to extension by upto 12 additional months

5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 1

5.1.5. Value

Maximum value of the framework agreement: 18 750 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 10

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

Criterion:

Type: Price

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 10/12/2025 17:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Ad hoc communication channel:

Name: SAP

URL: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 17/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 10

Justification for the duration of the framework agreement: The duration of the contract should be longer than 4 years, taking into account that many of the planned call-offs pertain to the provision of services linked to particular lengthy MIP projects/activities. This implies that a change of contractor/consultants in the mid of the implementation of such projects/activities is disproportionately difficult from a technical and operational perspective, and would imply serious business risks.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

Organisation receiving requests to participate: European Central Bank

Organisation processing tenders: European Central Bank

5.1. Lot: LOT-0003

Title: PRO-2248322012-Lot-3: Lot 3: Project, Risk and Operational Management Services.

Description: Lot 3: Project, Risk and Operational Management Services. Details are specified in the procurement documents.

Internal identifier: PRO-2248322012-Lot-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79400000 Business and management consultancy and related services

Options:

Description of the options: The initial contract term of 48 months is subject to extension by upto 12 additional months

5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 1

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 EUR

Maximum value of the framework agreement: 12 500 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 10

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

Criterion:

Type: Price

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 10/12/2025 17:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Ad hoc communication channel:

Name: SAP

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 17/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 10

Justification for the duration of the framework agreement: The duration of the contract should be longer than 4 years, taking into account that many of the planned call-offs pertain to the provision of services linked to particular lengthy MIP projects/activities. This implies that a change of contractor/consultants in the mid of the implementation of such projects/activities is disproportionately difficult from a technical and operational perspective, and would imply serious business risks.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

Organisation receiving requests to participate: European Central Bank

Organisation processing tenders: European Central Bank

5.1. Lot: LOT-0004

Title: PRO-2248322012-Lot-4: Information Security and Cyber Resilience Support Services

Description: Lot 4: Information Security and Cyber Resilience Support Services. Details are specified in the procurement documents.

Internal identifier: PRO-2248322012-Lot-4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79400000 Business and management consultancy and related services

Options:

Description of the options: The initial contract term of 48 months is subject to extension by upto 12 additional months

5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 1

5.1.5. Value

Maximum value of the framework agreement: 6 250 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 10

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

Criterion:

Type: Price

Description: Weighting and evaluation methodology will be specified in the procurement documents of the second stage

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 10/12/2025 17:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Ad hoc communication channel:

Name: SAP

URL: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=f1f55194-9dba-4dcc-9404-c5c5df181fbd>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 17/12/2025 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 10

Justification for the duration of the framework agreement: The duration of the contract should be longer than 4 years, taking into account that many of the planned call-offs pertain to the provision of services linked to particular lengthy MIP projects/activities. This implies that a change of contractor/consultants in the mid of the implementation of such projects/activities is disproportionately difficult from a technical and operational perspective, and would imply serious business risks.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

Organisation receiving requests to participate: European Central Bank

Organisation processing tenders: European Central Bank

8. Organisations

8.1. ORG-0001

Official name: European Central Bank

Registration number: 01
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Central Procurement Office
Email: procurement@ecb.europa.eu
Telephone: +49 6913440
Internet address: <https://www.ecb.europa.eu>
Information exchange endpoint (URL): <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Other contact points:

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Legal Advice Team
Email: LegalServices@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: <http://www.ecb.europa.eu>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: The European Ombudsman
Registration number: 02
Postal address: 1 avenue du Pr?sident Robert Schuman, CS 30403
Town: Strasbourg
Postcode: 67001
Country subdivision (NUTS): Bas-Rhin (FRF11)
Country: France
Contact point: The European Ombudsman
Email: eo@ombudsman.europa.eu
Telephone: +33 388172313
Internet address: <https://www.ombudsman.europa.eu/en/home>

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: 40af981d-1910-4c85-abb0-d281559b8b62 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 17/11/2025 21:19:13 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 768560-2025

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