

## 779319-2024 - Competition

Ireland – IT services: consulting, software development, Internet and support – Security Operations Centre and Managed Detection and Response services

OJ S 247/2024 19/12/2024

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Courts Service

Email: [ictsharedservices@courts.ie](mailto:ictsharedservices@courts.ie)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Public order and safety

### 2. Procedure

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#### 2.1. Procedure

Title: Security Operations Centre and Managed Detection and Response services

Description: The purpose of this CFT is to invite qualified vendors for a co-managed 24/7 Security Monitoring and Threat Detection service. The successful vendor will be responsible for providing security analytics, correlation, and reporting of logs from enterprise systems and services to enhance the detection, respond and analysis capabilities of Courts Service internal Cybersecurity Monitoring team. The vendor is expected to adapt to changing customer requirements, as the level of business may vary at different times.

Procedure identifier: 301c219b-0979-4267-922c-65b729b5cf03

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

##### 2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

##### 2.1.3. Value

Estimated value excluding VAT: 700 000,00 EUR

##### 2.1.4. General information

Legal basis:

Directive 2014/24/EU

##### 2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 0

## 2.1.6. Grounds for exclusion

Payment of taxes: Grounds relating to payment of taxes

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Security Operations Centre and Managed Detection and Response services

Description: The purpose of this CFT is to invite qualified vendors for a co-managed 24/7 Security Monitoring and Threat Detection service. The successful vendor will be responsible for providing security analytics, correlation, and reporting of logs from enterprise systems and services to enhance the detection, respond and analysis capabilities of Courts Service internal Cybersecurity Monitoring team. The vendor is expected to adapt to changing customer requirements, as the level of business may vary at different times.

Internal identifier: 0

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

#### 5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

#### 5.1.3. Estimated duration

Duration: 5 Years

#### 5.1.5. Value

Estimated value excluding VAT: 700 000,00 EUR

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

#### 5.1.9. Selection criteria

Criterion:

Type: Economic and financial standing

#### 5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4869147>

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4869147>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 05/02/2025 15:00:00 (UTC+00:00) Western European Time, GMT

**Information about public opening:**

Opening date: 05/02/2025 15:30:00 (UTC+00:00) Western European Time, GMT

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=4869147>

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Courts Service

Organisation receiving requests to participate: Courts Service

Organisation processing tenders: Courts Service

TED eSender: European Dynamics S.A.

## 8. Organisations

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**8.1. ORG-0001**

Official name: Courts Service

Registration number: 95965111

Postal address: Phoenix House, 15 - 24 Phoenix Street North

Town: Dublin 7

Postcode: D07F95Y

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [ictsharedservices@courts.ie](mailto:ictsharedservices@courts.ie)

Telephone: 353 1 8886000

Internet address: [www.courts.ie](http://www.courts.ie)

Buyer profile: [www.courts.ie](http://www.courts.ie)

**Roles of this organisation:**

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

**8.1. ORG-0002**

Official name: The High Court of Ireland  
Registration number: The High Court of Ireland  
Department: The High Court of Ireland  
Postal address: Four Courts, Inns Quay, Dublin 7  
Town: Dublin  
Postcode: D07 WDX8  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 1 8886000

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: European Dynamics S.A.  
Registration number: 002024901000  
Department: European Dynamics S.A.  
Town: Athens  
Postcode: 15125  
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)  
Country: Greece  
Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
Telephone: +30 2108094500

**Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 29d7a21c-e4b1-422b-8e8f-c047bef73875 - 01  
Form type: Competition  
Notice type: Contract or concession notice – standard regime  
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