

789568-2025 - Competition

Norway – Software supply services – Prequalification and tender documentation for the procurement of KGV and KAV with the accompanying services.

OJ S 230/2025 28/11/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: OFA IKS

Email: sturle.hamre@ofa-iks.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Prequalification and tender documentation for the procurement of KGV and KAV with the accompanying services.

Description: OFA IKS is Norway's largest municipal procurement cooperation and covers all of Agder. OFA needs to procure a modern and well-functioning system for KGV and KAV for ourselves, our owners and several participating entities. It is particularly important that the system will contribute to simplifying and making the purchasing function more efficient for all of OFA's owners. The system's simplicity, an option for adaptation and the company's possibility to facilitate and further develop, will be important in this procurement. There is also a need for integration possibilities with other trade systems and a system that supports simplification, standardisation and efficiency.

Procedure identifier: b960bf16-2fc1-48f0-8f8c-26bf842b4302

Internal identifier: 2024/11

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72245000 Contract systems analysis and programming services

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.3. Value

Estimated value excluding VAT: 50 000 000,00 NOK

2.1.4. General information

Legal basis:

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

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Internal identifier: 2024/11

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72245000 Contract systems analysis and programming services

Options:

Description of the options: The contracting authorities who are obliged to participate in this contract are listed below. Agder county, Arendal municipality, Birkenes municipality Bygland municipality, Bykle municipality, Evje and Hornnes municipalities. Farsund municipality, Flekkefjord municipality, Froland municipality. Gjerstad municipality, Grimstad municipality, Hægebostad municipality Iveland municipality, Kvinesdal municipality Lillesand municipality, Lindesnes municipality Lyngdal municipality Risør municipality, Sirdal municipality, Tvedestrand municipality. Valle municipality, Vegårshei municipality, Vennesla municipality Åmli municipality, Åseral municipality OFA IKS Associated Unit Associated Unit Associated With Unit Avfall Sør AS Vest Agder museum IKS Lillesand and Birkenes waste management company LiBiR Agder kollektivtrafikk AS Arendal Havn KF Lillesand Church Council Agder Arbeidsmiljø IKS IKT Agder IKS AVIGO DDV IKS Avfall Sør Holding AS About the contracting authorities with option: We reserve the right to allow further companies that are wholly owned by our owners to join this contract at a later date. The option will apply to municipally owned companies in Agder, who at a later date will need such a system as the contract. The value of this option cannot exceed 15% of the total value that the binding participants make up. Particularly on option for Agder County: Agder county is participating in a county cooperation for the procurement of KGV and KAV. This process takes place parallel. Agder county and its entities have an option to join this agreement if the existing process does not result in satisfactory results. The option can be taken up during the first 18 months of the contract.

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Start date: 01/04/2026

Duration end date: 01/04/2029

5.1.4. Renewal

Maximum renewals: 5

Other information about renewals: The contract will come into force on the date it is signed by the parties. From SSA-L: The contract will be valid for 3 (three) years from the delivery day. The contract will then be renewed automatically for 1 (one) year at a time, unless 3 (three) months notice is given by the Customer before the renewal date. Tenderers can give notice on the contract with 12 (twelve) months notice before the renewal date. The contract has a maximum contract period of 8 years.

5.1.5. Value

Estimated value excluding VAT: 50 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Information about previous notices:

Identifier of the previous notice: 587635-2025

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Krav: Tilbyderen skal ha ordnede forhold med hensyn til betaling av skatt, arbeidsgiveravgift og merverdiavgift. Dokumentasjonskrav: Attest for skatt og merverdiavgift. Attesten skal ikke være eldre enn 6 måneder regnet fra tilbudsfrist. Attesten fås elektronisk i Altinn. For nærmere informasjon, se Skatteetaten.no. For utenlandske tilbydere: Utenlandske tilbydere må fremlegge tilsvarende attester fra sine land som viser at de har ordnede skatte- og avgiftsforhold. Dersom myndighetene i det aktuelle landet ikke utsteder slike attester, skal tilbyderen fremlegge en erklæring som stadfester at alle skatter og avgifter er blitt betalt. Erklæringen skal være godkjent og signert av tilbyderens økonomidirektør /økonomiansvarlige.

Criterion: Other economic or financial requirements

Description of selection criterion: Krav: Tilbyder skal ha tilstrekkelig økonomisk og finansiell kapasitet til å gjennomføre avtalen. Påkrevd økonomisk kapasitet vurderes i forhold til avtalens verdi, ytelser, risiko og varighet. Dokumentasjonskrav: Oppdragsgiver vil selv innhente kredittvurdering av leverandøren. Oppdragsgiver forbeholder seg retten til å innhente supplerende informasjon om tilbyders økonomi. Merk: Dersom leverandøren har saklig grunn, kan de dokumentere sin økonomiske og finansielle kapasitet ved å fremlegge annen relevant dokumentasjon.

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Krav: Leverandøren skal være registrert i et foretaksregister, faglig register eller et handelsregister i den staten leverandøren er etablert.

Dokumentasjonskrav: • Norske selskaper: Firmaattest • Utenlandske selskaper: Godtgjørelse

på at selskapet er registrert i foretaksregister, faglig register eller et handelsregister i den staten leverandøren er etablert.

Criterion: Other economic or financial requirements

Description of selection criterion: Dersom tilbyderer ønsker å støtte seg på underleverandører eller samarbeidspartnere for oppfylging av kvalifikasjonskrav relatert til økonomisk og finansiell stilling eller kvalifikasjonskrav til tekniske og faglige kvalifikasjoner, skal tilbudet inneholde nødvendig dokumentasjon knyttet til underleverandør eller samarbeidspartner. I slike tilfeller skal tilbudet også inneholde en signert forpliktelseserklæring, samarbeidsavtale eller lignende som bekrefter at tilbyder vil ha rådighet over de nødvendige ressursene, jf. FOA § 16-10 (2).

Mal for dette er vedlagt i konkurransegrunnlagets del I. Videre skal ESPD-skjema for underleverandører/samarbeidspartnere leveres samt dokumentasjon på oppfyllelse av de kvalifikasjonskrav tilbyder støtter seg på underleverandør for å oppfylle.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Study, technical and research facilities

Description of selection criterion: Dokumentasjon: Selskapet skal besvare dette punktet på inntil 3 sider i Word. Det er ønskelig med skriftstørrelse 12, standard marg og linjeavstand 1,5 Redegjør for hvordan selskapet jobber strategisk med å ta i bruk dagens teknologi på en hensiktsmessig måte, med tanke på digitalisering, bruk av KI, fornyelse og kontinuerlig teknisk utvikling. Evaluering: Vil evalueres utfra selskapets andel av ressurser brukt til formål beskrevet i dette kriteriet, vedtatte mål/ strategier eller annen dokumentasjon som underbygger uttalelser gitt i svaret. Konsise og tydelige besvarelser med høy grad av relevans vil få positiv uttelling. Vi forbeholder oss retten til å be om ytterligere dokumentasjon og/eller avklaringer knyttet til dette kriteriet

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Study, technical and research facilities

Description of selection criterion: Dokumentasjon: Selskapet skal besvare dette punktet konsist på inntil 3 sider i Word. Det er ønskelig med skriftstørrelse 12, standard marg og linjeavstand 1,5 Redegjør for ressursbruk, både arbeidstimer, kostnader internt og eksternt, og tid brukt fra en ide om utvikling oppstår, til løsningen er i produksjonsmiljø. Redegjør for hvordan teknisk «grunnplattform» tilrettelegger for eller begrenser effektivitet. Vi ber om at det redegjøres for to viktige funksjoner og/eller moduler/løsninger. Evaluering: Grad av effektivitet og måloppnåelse knyttet til aktuell funksjonalitet. Vi vil premiere dokumenterbare og objektive suksessparameter knyttet til dette kriteriet. Med effektivitet menes i all hovedsak produksjon av funksjonalitet målt i tid fra oppstart til ferdigstillelse. Konsise og tydelige besvarelser med høy grad av relevans vil få positiv uttelling Vi forbeholder oss retten til å be om ytterligere dokumentasjon og/eller avklaringer knyttet til dette kriteriet

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Dokumentasjon: Selskapet skal besvare dette punktet konsist på inntil 2 sider i Word. Det er ønskelig med skriftstørrelse 12, standard marg og linjeavstand 1,5 Redegjør for tilgjengelig menneskelig og teknisk kapasitet, kompetanse og erfaring knyttet til oppstart, implementering og drift og som er av relevans til den forestående kontrakten. Evaluering: Vi vil evaluere kriteriet utfra selskapets besvarelse og relevansen

denne har sett opp mot denne kontrakten. Konsise og tydelige besvarelser med høy grad av relevans vil få positiv uttelling. Vi forbeholder oss retten til å be om ytterligere dokumentasjon og/eller avklaringer knyttet til dette kriteriet

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 4

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Annex 6 - Total price and price terms.

Description: Documentation: Completed Annex 6 - Total price and price terms. Evaluation: The evaluation sum

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: KGV

Description: Documentation: 1 - Demo user for the offered system with all the functionalities

offered in the competition. 2 - brief description of the offered system and fulfilment of the award criteria, up to approx. 2 pages in Word. We would like font size 12, the default margin, and line spacing 1.5. The tenderer describes the most important functions of the system.

Systems that are only planned should be presented explicitly with an expected date for completion. Which modules/functionality are not included in the tender? Evaluation: KGV streamlining: The experienced degree of a concise, efficient and professional system. We will evaluate the possibility of efficiency gains through how the system facilitates, passively and actively, that the competition is apt and satisfactory with as few human resource use as possible. KGV: Intuitive system Experienced degree of intuitive system. We will evaluate the criteria on how easily different functionalities are found, how the functionality can be used, where and how the functionality will be displayed when updates and innovations are available. We will test the demo accesses to the system on both experienced and inexperienced buyers. The evaluation of the entire criteria will be based on the procurement judgement and the perceived value from all the perspective in question in this competition, see annex 1, point 2.

Definitions. This will give a positive rating if the responses are clear and binding.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: CAS

Description: Documentation: 1 - Demo user for the offered system with all the functionalities offered in the competition. 2 - brief description of the offered system and fulfilment of the award criteria, up to approx. 2 pages in Word. We would like font size 12, the default margin, and line spacing 1.5. The tenderer describes the most important functions of the system.

Systems that are only planned should be presented explicitly with an expected date for completion. Evaluation: KAV streamlining: Experienced degree of concise, efficient and professional system. We will, among other things, evaluate the possibility of efficiency gains

through how the system facilitates, passively and actively, that the competition is apt and satisfactory with as few human resource use as possible. KAV: Intuitive system Experienced degree of intuitive system. We will, among other things, evaluate the criteria on how easy it is to find different functionality, how the functionality can be used and where and how new functionality will be apparent when updates and innovations are found. We will test the demo accesses to the system on both experienced and inexperienced buyers. The evaluation of the entire criteria will be based on the procurement judgement and the perceived value from all the relevant perspectives in this competition, see annex 1, point 2. Definitions. This will give a positive rating if the responses are clear and binding.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Prioritising a customer

Description: SLA + Documentation: The company's SLA with emphasis on what is possibly offered overcrowded. State the standard SLA and what you will offer OFA in addition to this. If a tenderer does not have an SLA, you can provide binding and concise information describing elements that are normally found in an SLA that is of relevance to the contracting authority as regards the objective of the procurement and experienced prioritisation of us as a customer. Such a description should be in Word, of up to 2 pages. We would like font size 12, the default margin, and line spacing 1.5.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=446326&TID=407538&B=

Ad hoc communication channel:

Name: Bruk av Merzell sin løsning, tidligere kalt EU-Supply, for kommunikasjon i forbindelse med spørsmål og svar samt levering av tilbud.

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=446326&TID=407538&B=

Description: Delivered in KGV

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 05/01/2026 15:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Agder tingrett

Information about review deadlines: A petition for a provisional injunction against the contracting authority's decision to reject or reject a request to participate in the competition must be presented to the district court within 15 days calculated from the day after the notification of the rejection or rejection has been sent.

Organisation receiving requests to participate: OFA IKS

Organisation processing tenders: OFA IKS

8. Organisations

8.1. ORG-0001

Official name: OFA IKS

Registration number: 931832336

Department: OFA IKS

Postal address: Kjøita 40

Town: Kristiansand

Postcode: 4630

Country subdivision (NUTS): Agder (NO092)

Country: Norway

Contact point: Sturle Hamre

Email: sturle.hamre@ofa-iks.no

Telephone: +47 99296413

Internet address: <https://www.ofa-iks.no>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/311790>

Roles of this organisation:

Buyer

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Agder tingrett

Registration number: 926 723 480

Town: Arendal

Postcode: 4838

Country subdivision (NUTS): Agder (NO092)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 09d7bc6a-ce37-466a-a6cf-b7f9c432d55c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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