

149511-2026 - Result

Ireland – Customer survey services – Disability Staff Survey for National

OJ S 44/2026 04/03/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)

Email: procurement.helpdesk@hse.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Disability Staff Survey for National

Description: Disability Staff Survey for National

Procedure identifier: d47e9600-e85f-4dcb-b10a-314aa2e2905e

Previous notice: 693e0266-b9a0-4d7a-b4c1-baf7be3f3568-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342310 Customer survey services

Additional classification (cpv): 79311200 Survey conduction services, 79311300 Survey analysis services, 79342311 Customer satisfaction survey, 79311000 Survey services, 79311100 Survey design services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 110 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Disability Staff Survey for National

Description: Disability Staff Survey for National

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342310 Customer survey services

Additional classification (cpv): 79311200 Survey conduction services, 79311300 Survey analysis services, 79342311 Customer satisfaction survey, 79311000 Survey services, 79311100 Survey design services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 110 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality 70%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70,00

Criterion:

Type: Cost

Description: Cost 30%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30,00

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 110 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Insight Statistical Consulting

Tender:

Tender identifier: 000153960

Identifier of lot or group of lots: LOT-0001

Value of the tender: 110 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 437935

Date on which the winner was chosen: 03/02/2026

Date of the conclusion of the contract: 03/02/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 20059064

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 015

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Insight Statistical Consulting

Size of the economic operator: Micro, small, or medium

The organisation is a natural person

Registration number: 140010

Postal address: 60 Merrion Square (South), Dublin 2

Town: Dublin

Postcode: D02NT04

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: dharmon@insightsc.ie

Telephone: 0872888017
Internet address: www.insightsc.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 1a574f7e-9c3e-4f53-a566-51bbb45599df - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 03/03/2026 12:20:27 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 149511-2026

OJ S issue number: 44/2026

Publication date: 04/03/2026