

241409-2026 - Direct award preannouncement

Ireland – Software package and information systems – Hospitality Management Software

OJ S 69/2026 09/04/2026

Voluntary ex-ante transparency notice

Supplies

1. Buyer

1.1. Buyer

Official name: Trinity College Dublin the University of Dublin_336

Email: keaysm@tcd.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Hospitality Management Software

Description: This Voluntary Ex-Ante Transparency (VEAT) notice acknowledges that Trinity College Dublin proposes to renew a contract with Kinetic Solutions for 5 years. This will ensure continuation of support and maintenance services for Kx, a Hospitality Management Software package. The current solution has been developed incrementally since 2009 and delivers a cross campus integrated solution for: Residential accommodation management for the academic year for staff and student residents, catering reservations for both internal and external clients handling all business (except cash at the till business), commercial accommodation management outside of the academic year for group and individual business with interfaces to online travel agencies, housekeeping management, marketing information and financial functions.

Procedure identifier: f6738f3d-185b-42e0-af75-7de4b1ba4ac3

Internal identifier: TCD-26-C2384

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Hospitality Management Software

Description: This Voluntary Ex-Ante Transparency (VEAT) notice acknowledges that Trinity College Dublin proposes to renew a contract with Kinetic Solutions. This will ensure continuation of support and maintenance services for Kx, a Hospitality Management Software package. The current solution has been developed incrementally since 2009 and delivers a cross campus integrated solution for: Residential accommodation management for the academic year for staff and student residents, catering reservations for both internal and external clients handling all business (except cash at the till business), 18/06/2021 S117 1 / 4 <https://ted.europa.eu/TED> OJ/S S117 18/06/2021 306175-2021-EN 2 / 4 commercial accommodation management outside of the academic year for group and individual business with interfaces to online travel agencies, housekeeping management, marketing information and financial functions.

Internal identifier: TCD-26-C2384

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 846 996,00 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: This is a voluntary ex ante transparency (VEAT) notice. This notice acknowledges that Trinity College Dublin proposes to contract with Kinetic Solutions for the continued provision of support and maintenance services for Kx, a Hospitality Management Software package. The current solution has been developed over the past decade and delivers a cross-campus integrated solution for the following services: — residential accommodation management for the academic year for staff and student residents including financial management. This includes online application and request features, — catering reservations for both internal and external clients handling all business except cash at the till business, — commercial accommodation management outside of the academic year for group and individual business with interfaces to online travel agencies, housekeeping management, marketing information and financial functions, — group and conference management. The software has interfaces to other university systems including: — SITS for student import and residential charge output, — Oracle in FSD for the transfer of all commercial invoicing undertaken within Kx, — CMIS for the coordination of reservations within Kx for lecture

theatres and classrooms. Since 2009, Trinity College Dublin has developed internal processes around Kx to create efficiencies that have yielded budgetary savings. Examples include: Optimised workflows through a custom interface to an Oracle records management system. Accurate and streamlined accommodation charges based on occupancy reports from the system. Staff within the accommodation and facilities teams have been trained and developed expertise in using this product. Consequently, service standards have improved and resourcing levels optimised in line with efficiencies achieved. The organisational and administrative burden of any change to the current system is highly likely to require enhancing staffing levels i.e. creating a new team to plan for and implement a new product, resulting in additional costs at a time when opportunities for further savings are being explored. Given the number of interfaces to other Enterprise Systems, there are no financially or administratively reasonable or viable alternative or substitute systems or products, other than the existing installed Kx product, that can meet Trinity College Dublin's needs during the period of the proposed contract

8. Organisations

8.1. ORG-0001

Official name: Trinity College Dublin the University of Dublin_336

Registration number: CHY 11

Postal address: 3 College Green

Town: Dublin

Postcode: D02 XH97

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: keaysm@tcd.ie

Telephone: 018961000

Internet address: <https://www.tcd.ie>

Buyer profile: <https://www.tcd.ie>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Kinetics Solutions
Size of the economic operator: Medium
The organisation is a natural person
Town: 249 Silbury Boulevard, Milton Keynes
Postcode: MK9 1NA
Country: United Kingdom

Roles of this organisation:

Tenderer

Notice information

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