

243603-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – Provision of a Governance, Risk and Compliance System and associated services

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Enable Ireland Disability Services Ltd

Email: ndempsey@enableireland.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Provision of a Governance, Risk and Compliance System and associated services

Description: Enable Ireland Disability Services is seeking a cloud-based Governance, Risk and Compliance (GRC) solution and managed service provider (MSP) to implement, operate and support the system on a SaaS/subscription basis. Enable Ireland is tendering for an integrated platform that combines board governance and management, strategy management, policy and procedure management, risk management, incident and feedback management, and compliance and audit management. It will serve both board members and operational risk and compliance teams to improve transparency, collaboration, and accountability. The requirements include the provision of the following modules and functionalities which will be implemented in three phases or groupings in order of priority- (1) Board Governance and Management, (2) Risk Management, Compliance and Audit Management, Incident and Feedback Management, (3) Strategy Management, Policy and Procedure Management. Enable Ireland is seeking a comprehensive Governance, Risk, and Compliance (GRC) solution that includes all core modules and functionality. While our preference is to procure a fully integrated, end-to-end GRC platform from a single provider, we recognise that some vendors may specialise in certain areas or offer best-in-class capabilities in specific modules. We therefore welcome tenders that address the full scope, as well as tenders that cover selected modules or functionalities, provided that the proposed solution can integrate effectively with other systems or modules and that the vendor demonstrates strong experience and value in the areas they propose. Vendors submitting partial tenders are encouraged to clearly indicate the scope of their offering, how it fits within a modular or phased implementation strategy and any third-party integration capabilities.

Procedure identifier: 09a8bfd6-75bd-4d45-ace3-bd803dbf8db9

Previous notice: 86ecb170-23bf-4cb1-a4cc-3a2a422b3ee4-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72320000 Database services, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72250000 System and support services, 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 274 300,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Provision of a Governance, Risk and Compliance System and associated services

Description: Enable Ireland Disability Services is seeking a cloud-based Governance, Risk and Compliance (GRC) solution and managed service provider (MSP) to implement, operate and support the system on a SaaS/subscription basis. Enable Ireland is tendering for an integrated platform that combines board governance and management, strategy management, policy and procedure management, risk management, incident and feedback management, and compliance and audit management. It will serve both board members and operational risk and compliance teams to improve transparency, collaboration, and accountability. The requirements include the provision of the following modules and functionalities which will be implemented in three phases or groupings in order of priority- (1) Board Governance and Management, (2) Risk Management, Compliance and Audit Management, Incident and Feedback Management, (3) Strategy Management, Policy and Procedure Management. Enable Ireland is seeking a comprehensive Governance, Risk, and Compliance (GRC) solution that includes all core modules and functionality. While our preference is to procure a fully integrated, end-to-end GRC platform from a single provider, we recognise that some vendors may specialise in certain areas or offer best-in-class capabilities in specific modules. We therefore welcome tenders that address the full scope, as well as tenders that cover selected modules or functionalities, provided that the proposed solution can integrate effectively with other systems or modules and that the vendor demonstrates strong experience and value in the areas they propose. Vendors submitting partial tenders are encouraged to clearly indicate the scope of their offering, how it fits within a modular or phased implementation strategy and any third-party integration capabilities.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72320000 Database services, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72250000 System and support services, 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 5 Years

5.1.5. Value

Estimated value excluding VAT: 274 300,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: The procurement fulfilled social objectives by mandating compliance with Web Content Accessibility Guidelines (WCAG 2.1), ensuring the system is inclusive for all employees regardless of ability. Additionally, the GRC system incorporates modules for tracking ethical supply chains and social responsibility metrics, directly supporting the organization's social governance and transparency goals

Social objective promoted: Accessibility for all

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.10. Award criteria

Criterion:

Type: Quality

Description: 1. Functional Requirements 30% 2.. Technical Requirements 10% 3.. Support Services 10% 4., Implementation 10% 5.. Green Public Procurement 5% 6. Total Cost 35%

Description of the method to be used if weighting cannot be expressed by criteria: n/a

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Enable Ireland Disability Services Ltd

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 274 300,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: MEG Support Tools

Tender:

Tender identifier: 000129284

Identifier of lot or group of lots: LOT-0001

Value of the tender: 274 300,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 438933

Date on which the winner was chosen: 25/02/2026

Date of the conclusion of the contract: 25/02/2026

Winner:

Official name: MEG Support Tools

Tender:

Tender identifier: 000129284

Identifier of lot or group of lots: LOT-0001

Value of the tender: 274 300,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 438933

Date on which the winner was chosen: 25/02/2026

Date of the conclusion of the contract: 25/02/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: Enable Ireland Disability Services Ltd

Registration number: 13909

Postal address: 32F Rosemount Park Drive, Rosemount Business Park, Ballycoolin Road, Dublin 11, Ireland

Town: Dublin

Postcode: D11 VX82

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ndempsey@enableireland.ie

Telephone: 01 8727155

Fax: 01 8665222

Internet address: www.enableireland.ie

Buyer profile: www.enableireland.ie

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: MEG Support Tools
Size of the economic operator: Medium
Registration number: 581747
Postal address: The Digital Depot, Thomas Street, Dublin 8, D08 TCV4
Town: Dublin
Postcode: D08 TCV4
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@megsupporttools.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: fc8d0b68-0120-4f8d-aac8-82cb122ab6d7 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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