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**Luxembourg-Luxembourg: Software package and information systems  
2020/S 153-374490**

**Contract award notice**

**Results of the procurement procedure**

**Supplies**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: Banque centrale du Luxembourg  
Postal address: 2, boulevard Royal  
Town: Luxembourg  
NUTS code: LU LUXEMBOURG  
Postal code: 2983  
Country: Luxembourg  
E-mail: [soumission@bcl.lu](mailto:soumission@bcl.lu)

**Internet address(es):**

Main address: <http://www.bcl.lu/en/index.html>

**I.1) Name and addresses**

Official name: Other Entitled Participating Institutions  
Postal address: 2, Boulevard Royal  
Town: Luxembourg  
NUTS code: LU LUXEMBOURG  
Postal code: 2983  
Country: Luxembourg  
E-mail: [soumission@bcl.lu](mailto:soumission@bcl.lu)

**Internet address(es):**

Main address: <http://www.epco.lu/links.php>

**I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

Luxembourgish law and Grand Ducal Regulation of 8 April 2018 on public procurement, decision ECB/2008/17 as amended and relevant legislation indicated in the orders/specific contracts.

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

IT Software Resellers for the Supply of IT Standard Software and related Services  
Reference number: 2000543

**II.1.2) Main CPV code**

48000000 Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description:**

The scope of the IT software resellers framework agreement covers the acquisition of IT standard software products and related Services. In particular:

- 1) Licences for on premise standard software or for standard software hosted by a third party on perpetual or subscription basis, as well as maintenance and support services for new and existing licences;
- 2) Use rights for SaaS services;
- 3) Technical services;
- 4) Software Asset Management (SAM) and licence management services;
- 5) Software related advice services;
- 6) Web-based facilities dedicated to ordering (catalogue, requests for proposals, ordering);
- 7) Contract management, implementation and monitoring requirements.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 425 000 000.00 EUR

**II.2) Description**

**II.2.1) Title:**

**II.2.2) Additional CPV code(s)**

48000000 Software package and information systems  
48900000 Miscellaneous software package and computer systems  
48920000 Office automation software package  
72513000 Office automation services

**II.2.3) Place of performance**

NUTS code: LU LUXEMBOURG

Main site or place of performance:

Premises of the participating institutions (potential beneficiaries listed in §1.2 and 4.6.1 of ITT).

**II.2.4) Description of the procurement:**

The scope of the IT software resellers framework agreement covers the acquisition of IT standard software products and related Services. In particular:

- 1) Licences for on premise standard software or for standard Software hosted by a third party on perpetual or subscription basis, as well as maintenance and support services for new and existing licences;
- 2) Use rights for SaaS services;
- 3) Technical services;
- 4) Software Asset Management (SAM) and licence management services;
- 5) Software related advice services;
- 6) Web-based facilities dedicated to ordering (catalogue, requests for proposals, ordering);
- 7) Contract management, implementation and monitoring requirements.

**II.2.5) Award criteria**

Quality criterion - Name: Certification levels with the software manufacturers / Weighting: 12  
Quality criterion - Name: Professional qualification and contract implementation / Weighting: 8  
Quality criterion - Name: Capacity to provide contract monitoring and reporting tools / Weighting: 6  
Quality criterion - Name: Range of services (in scope) / Weighting: 5  
Quality criterion - Name: Availability and features of a web-based catalogue/ordering tool / Weighting: 3  
Quality criterion - Name: Enhancement of the established service level agreement / Weighting: 3  
Quality criterion - Name: Quality and corporate social and environmental responsibility standards/measures / Weighting: 3  
Price - Weighting: 60

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

**Section IV: Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.6) Information about electronic auction**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 072-170775](#)

**IV.2.8) Information about termination of dynamic purchasing system**

**IV.2.9) Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Title:**

IT Software Resellers

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

01/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: SoftwareONE Deutschland GmbH

Postal address: 2 Konrad-Zuse-Platz

Town: München

NUTS code: DE212 München, Kreisfreie Stadt

Postal code: 81829

Country: Germany

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Bechtle GmbH IT-Systemhaus Frankfurt

Postal address: 29 Daimlerstrasse

Town: Frankfurt am Main

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Postal code: 60314

Country: Germany

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 425 000 000.00 EUR

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

**Section VI: Complementary information**

VI.3) **Additional information:**

Award of a framework agreement to two contractors in cascade and with reopening of competition. Ranking within the cascade: SoftwareONE is being ranked in first position, followed by BECHTLE in second position.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Juridictions administratives

Town: Luxembourg

Country: Luxembourg

VI.4.2) **Body responsible for mediation procedures**

Official name: Le médiateur du Grand-Duché du Luxembourg

Town: Luxembourg

Country: Luxembourg

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Banque centrale du Luxembourg  
Postal address: 2, boulevard Royal  
Town: Luxembourg  
Postal code: 2983  
Country: Luxembourg  
E-mail: [soumission@bcl.lu](mailto:soumission@bcl.lu)

VI.5) **Date of dispatch of this notice:**  
05/08/2020