

813943-2025 - Competition

Ireland – IT services: consulting, software development, Internet and support – HSE 27860 Single-Party Framework Agreement for an Enterprise Internal Audit Management Solution and Associated Services

OJ S 236/2025 08/12/2025

Contract or concession notice – standard regime
Services - Supplies

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)

Email: procurement.helpdesk@hse.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: HSE 27860 Single-Party Framework Agreement for an Enterprise Internal Audit Management Solution and Associated Services

Description: The Contracting Authority proposes to engage in a Competitive Dialogue for the establishment of a Framework Agreement for the provision of an Enterprise Internal Audit Management Solution and associated services to support the ongoing evolution and efficiency of the internal audit function. The Contracting Authority seeks to procure a modern Enterprise Audit Management solution to automate and manage end to end audit lifecycle management. It is envisaged that a maximum of four [4] highest scoring Candidates (subject to the number and quality of applications received) that also meet the minimum requirements will be invited to participate in the Dialogue stage. The Contracting Authority reserves the right to invite a smaller or larger number to the Dialogue stage, depending on the quality of submissions and the proximity of scores. For full details please see the Procurement Documents with the Contract Notice published on the eTenders website, <https://www.etenders.gov.ie>. Please note: Clarifications may be submitted any time up to the Clarification Deadline, but responses will not be provided from 22nd December 2025 to the 4th January 2026 inclusive.

Procedure identifier: 2dcdbe49-385f-4070-a53e-d1a166599b6e

Internal identifier: HSE 27860

Type of procedure: Competitive dialogue

2.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48100000 Industry specific software package, 48200000 Networking, Internet and intranet software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48400000 Business transaction and personal business software package, 48500000 Communication and multimedia software package, 48600000

Database and operating software package, 48700000 Software package utilities, 48800000 Information systems and servers, 48900000 Miscellaneous software package and computer systems

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 2 500 000,00 EUR

Maximum value of the framework agreement: 2 500 000,00 EUR

2.1.4. General information

Additional information: For full details please see the Procurement Documents with the Contract Notice published on the eTenders website, <https://www.etenders.gov.ie>

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: HSE 27860 Single-Party Framework Agreement for an Enterprise Internal Audit Management Solution and Associated Services

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Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: For full details please see the Procurement Documents with the Contract Notice published on the eTenders website, <https://www.etenders.gov.ie>

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 500 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 07/01/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7124675>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7124675>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 23/01/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health Service Executive (HSE)

Organisation processing tenders: Health Service Executive (HSE)

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 1448

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Naas

Postcode: W91 KDC2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 35315119700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 90a5eb30-7841-4517-8e4e-492b4d787902 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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